

	Provider Number	Hospital Name	Address 1
450210		ETMC CARTHAGE	409 WEST COTTAGE
450130		NIX HEALTH CARE SYSTEM	414 NAVARRO
450058		BAPTIST MEDICAL CENTER	111 DALLAS STREET
450213		UNIVERSITY HEALTH SYSTEM	4502 MEDICAL DR
450856		SOUTH TEXAS SPINE AND SURGICAL HOSPITAL	18600 NORTH HARDY OAK
670054		FOUNDATION SURGICAL HOSPITAL OF SAN ANTONIO	9522 HUEBNER ROAD
450388		METHODIST HOSPITAL	7700 FLOYD CURL DR
670055		METHODIST STONE OAK HOSPITAL	1139 E SONTERRA BLVD
450780		METHODIST AMBULATORY SURGERY HOSPITAL NW	9150 HUEBNER RD SUITE 100
450878		TEXSAN HEART HOSPITAL	6700 IH 10 WEST
450237		CHRISTUS SANTA ROSA HOSPITAL	333 N SANTA ROSA STREET
450697		SOUTHWEST GENERAL HOSPITAL	7400 BARLITE BLVD
450894		PINE CREEK MEDICAL CENTER LLP	9032 HARRY HINES BLVD
670049		NORTH CENTRAL SURGICAL CENTER LLP	9301 NORTH CENTRAL EXPRESSWAY SUITE 100
450688		DALLAS REGIONAL MEDICAL CENTER	1011 NORTH GALLOWAY AVENUE
450678		DOCTORS HOSPITAL	9440 POPPY DR

Page 1 of 477 05/31/2011



Address 2	Address 3	City	State
		CARTHAGE	TX
		SAN ANTONIO	TX
		DALLAS	TX
		DALLAS	TX
		MESQUITE	TX
		DALLAS	TX

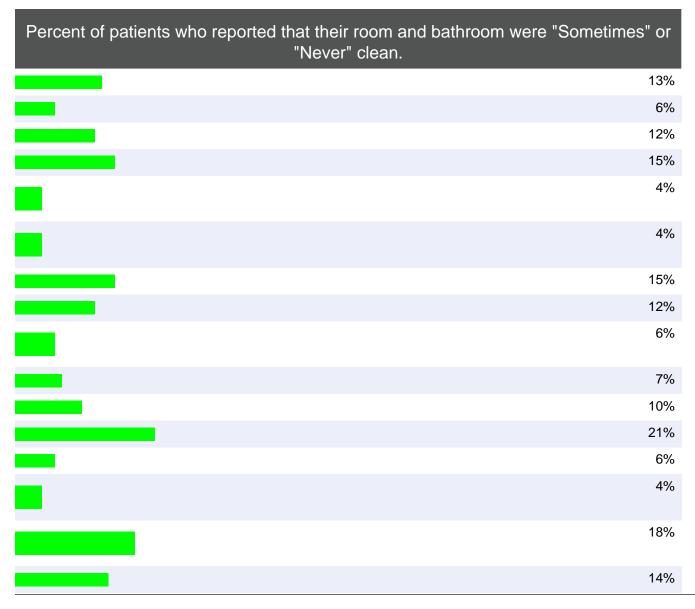
Page 2 of 477 05/31/2011



	ZIP Code		County Name	Phone Number
75633		PANOLA		0936933841
78205		BEXAR		2102711800
78205		BEXAR		2102971020
78229		BEXAR		2103582000
78258		BEXAR		2104040800
78240		BEXAR		2104733605
78229		BEXAR		2105754000
78258		BEXAR		2106382100
78240		BEXAR		2106918000
78201		BEXAR		2107368013
78207		BEXAR		2107943336
78224		BEXAR		2109212000
75235		DALLAS		2142312273
75231		DALLAS		2142652810
75149		DALLAS		2143207000
75218		DALLAS		2143246100

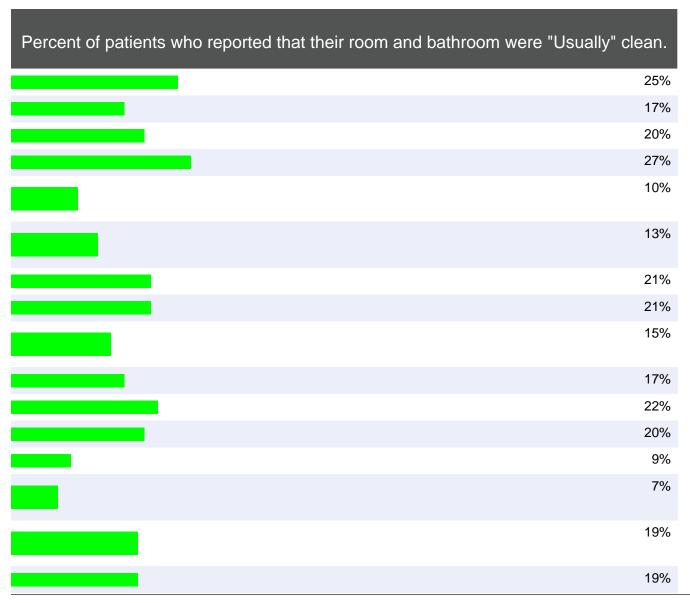
Page 3 of 477 05/31/2011





Page 4 of 477 05/31/2011





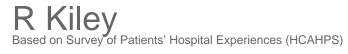
Page 5 of 477 05/31/2011



Page 6 of 477 05/31/2011



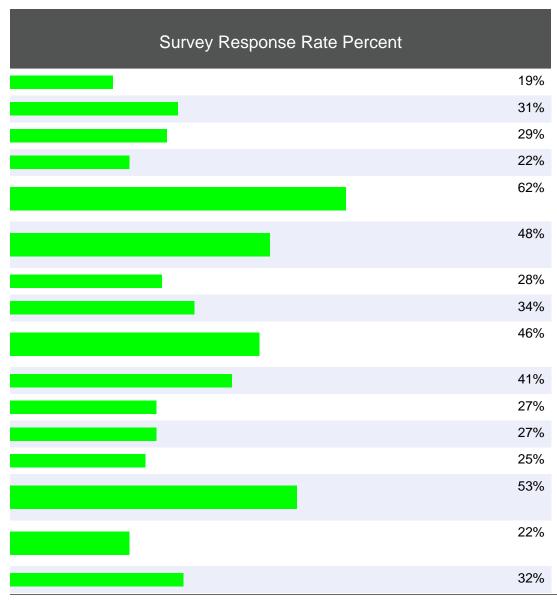
Page 7 of 477 05/31/2011



## Number of Completed Surveys Between 100 and 299 300 or more 300 or more 300 or more 300 or more Between 100 and 299 300 or more 300 or more Between 100 and 299 300 or more 300 or more Between 100 and 299 300 or more 300 or more 300 or more 300 or more

Page 8 of 477 05/31/2011





Page 9 of 477 05/31/2011



450462	TEXAS HEALTH PRESBYTERIAN HOSPITAL DALLAS	8200 WALNUT HILL LANE
450422	BAYLOR MEDICAL CENTER AT UPTOWN	2727 EAST LEMMON AVENUE BUILDING I
450015	PARKLAND HEALTH AND HOSPITAL SYSTEM	5201 HARRY HINES BLVD
450853	BAYLOR MEDICAL CENTER AT FRISCO	5601 WARREN PARKWAY
670002	SOUTH HAMPTON COMMUNITY HOSPITAL	2929 SOUTH HAMPTON ROAD
450889	TEXAS INSTITUTE FOR SURGERY AT PRESBYTERIAN HOSPIT	7115 GREENVILLE AVENUE SUITE 100
450021	BAYLOR UNIVERSITY MEDICAL CENTER	3500 GASTON AVE
450851	BAYLOR HEART AND VASCULAR HOSPITAL	621 NORTH HALL STREET
450044	UT SOUTHWESTERN UNIVERSITY HOSPITAL	5909 HARRY HINES BLVD
450766	UT SOUTHWESTERN UNIVERSITY HOSPITAL-ZALE LIPSHY	5151 HARRY HINES BLVD
450051	METHODIST DALLAS MEDICAL CENTER	1441 NORTH BECKLEY AVENUE
450723	METHODIST CHARLTON MEDICAL CENTER	3500 W WHEATLAND ROAD
100012	LEE MEMORIAL HOSPITAL	2776 CLEVELAND AVE

Page 10 of 477 05/31/2011



DALLAS	TX
DALLAS	TX
DALLAS	TX
FRISCO	TX
DALLAS	TX
FORT MYERS	FL

Page 11 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

75231	DALLAS	2143456789
75204	DALLAS	2144433000
75235	DALLAS	2145908000
75034	COLLIN	2146182000
75224	DALLAS	2146234400
75231	DALLAS	2146475300
75246	DALLAS	2148200111
75226	DALLAS	2148200670
75390	DALLAS	2148793758
75390	DALLAS	2148793758
75203	DALLAS	2149472879
75237	DALLAS	2149477777
33901	LEE	2393321111

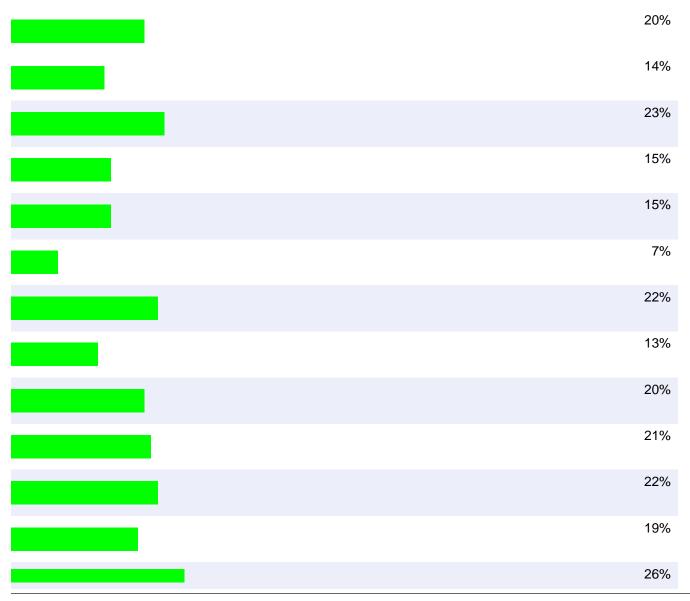
Page 12 of 477 05/31/2011



9%
5%
15%
6%
12%
5%
11%
4%
12%
10%
12%
9%
11%

Page 13 of 477 05/31/2011





Page 14 of 477 05/31/2011



Page 15 of 477 05/31/2011



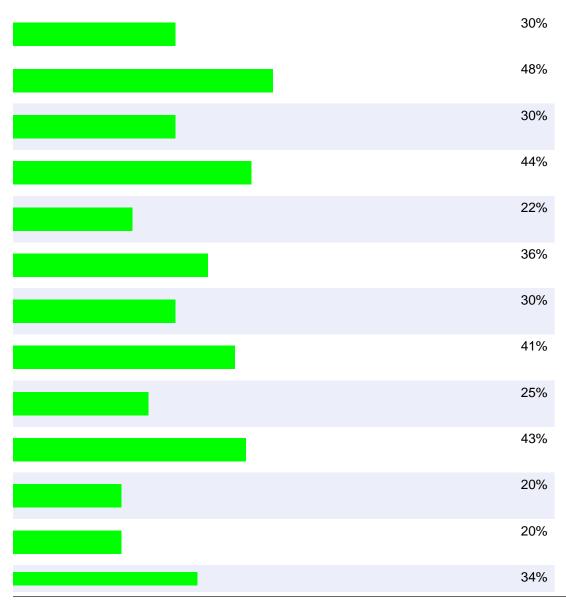
Page 16 of 477 05/31/2011



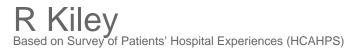
300 or more

300 or more Fewer than 100 300 or more 300 or more

Page 17 of 477 05/31/2011



Page 18 of 477 05/31/2011



100286	PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE	6101 PINE RIDGE ROAD
100107	LEHIGH REGIONAL MEDICAL CENTER	1500 LEE BLVD
100018	NAPLES COMMUNITY HOSPITAL	350 7TH ST N
100244	CAPE CORAL HOSPITAL	636 DEL PRADO BLVD
100220	GULF COAST MEDICAL CENTER LEE MEM HEALTH SYSTEM	13681 DOCTOR'S WAY
340099	ROANOKE CHOWAN HOSPITAL	500 S ACADEMY ST
340109	ALBEMARLE HOSPITAL AUTHORITY	1144 N ROAD ST
340126	WILSON MEDICAL CENTER	1705 S TARBORO ST
340132	MARIA PARHAM HOSPITAL	PO DRAWER 59 RUIN CREEK RD
340147	NASH GENERAL HOSPITAL	2460 CURTIS ELLIS DRIVE
341324	THE OUTER BANKS HOSPITAL, INC	4800 SOUTH CROATAN HIGHWAY
341318	CHOWAN HOSPITAL	211 VIRGINIA RD
340027	LENOIR MEMORIAL HOSPITAL	100 AIRPORT RD
340151	HALIFAX REGIONAL MEDICAL CENTER INC	250 SMITH CHURCH RD
340131	CAROLINA EAST MEDICAL CENTER	2000 NEUSE BLVD
340107	HERITAGE HOSPITAL	111 HOSPITAL DR
341314	WASHINGTON COUNTY HOSP INC	958 US HWY 64 EAST

Page 19 of 477 05/31/2011



NAPLES	FL
LEHIGH ACRES	FL
NAPLES	FL
CAPE CORAL	FL
FORT MYERS	FL
AHOSKIE	NC
ELIZABETH CITY	NC
WILSON	NC
HENDERSON	NC
ROCKY MOUNT	NC
NAGS HEAD	NC
EDENTON	NC
KINSTON	NC
ROANOKE RAPIDS	NC
NEW BERN	NC
TARBORO	NC
PLYMOUTH	NC

Page 20 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

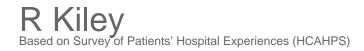
34119	COLLIER	2393484000
33936	LEE	2393692101
34102	COLLIER	2394365000
33990	LEE	2395742323
33912	LEE	2397685000
27910	HERTFORD	2522093000
27909	PASQUOTANK	2523350531
27893	WILSON	2523998040
27536	VANCE	2524384143
27804	NASH	2524438000
27959	DARE	2524494500
27932	CHOWAN	2524828451
28501	LENOIR	2525227000
27870	HALIFAX	2525358005
28560	CRAVEN	2526338640
27886	EDGECOMBE	2526417700
27962	WASHINGTON	2527934135

Page 21 of 477 05/31/2011



	11%
	15%
	14%
	9%
	12%
	13%
	8%
	13%
	6%
	11%
	6%
	6%
	8%
	16%
	14%
	11%
N/A	

Page 22 of 477 05/31/2011



	19%
	23%
	24%
	23%
	23%
	18%
	18%
	20%
	20%
	22%
	18%
	20%
	22%
	22%
	29%
	16%
N/A	

Page 23 of 477 05/31/2011



Page 24 of 477 05/31/2011





Page 25 of 477 05/31/2011



	,		`	,		
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	300 or more					
	N/A					

Page 26 of 477 05/31/2011



	40%
	26%
	39%
	36%
	34%
	31%
	30%
	36%
	21%
	24%
	32%
	36%
	24%
	34%
	39%
	32%
N/A	

Page 27 of 477 05/31/2011



341304	BERTIE MEMORIAL HOSPITAL	1403 SOUTH KINGS STREET
340142	CARTERET GENERAL HOSPITAL	3500 ARENDELL ST
340133	MARTIN GENERAL HOSPITAL	310 S MCCASKEY RD P O BOX 1128
340040	PITT COUNTY MEMORIAL HOSPITAL	2100 STANTONSBURG RD, PO BOX 6028
341310	PUNGO DISTRICT HOSPITAL	210 EAST WATER ST
340038	BEAUFORT COUNTY MEDICAL CENTER	628 E 12TH ST
450101	HILLCREST BAPTIST MEDICAL CENTER	100 HILLCREST MEDICAL BLVD
450754	HAMILTON GENERAL HOSPITAL	400 N BROWN
450152	METROPLEX HOSPITAL	2201 S CLEAR CREEK ROAD
450498	STEPHENS MEMORIAL HOSPITAL	200 SOUTH GENEVA
450400	PARKVIEW REGIONAL HOSPITAL	600 SOUTH BONHAM STREET
450192	HILL REGIONAL HOSPITAL	101 CIRCLE DRIVE
450411	EASTLAND MEMORIAL HOSPITAL	304 S DAUGHERTY
450052	GOODALL WITCHER HOSPITAL	101 S AVE T
450270	LAKE WHITNEY MEDICAL CENTER	200 N SAN JACINTO STREET
450770	CENTRAL TEXAS HOSPITAL	806 N CROCKETT
450054	SCOTT & WHITE MEMORIAL HOSPITAL	2401 31ST ST

Page 28 of 477 05/31/2011



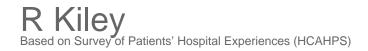
WINDSOR	NC
MOREHEAD CITY	NC
WILLIAMSTON	NC
GREENVILLE	NC
BELHAVEN	NC
WASHINGTON	NC
WACO	TX
HAMILTON	TX
KILLEEN	TX
BRECKENRIDGE	TX
MEXIA	TX
HILLSBORO	TX
EASTLAND	TX
CLIFTON	TX
WHITNEY	TX
CAMERON	TX
TEMPLE	TX

Page 29 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

27983	BERTIE	2527946600
28557	CARTERET	2528086000
27892	MARTIN	2528096179
27835	PITT	2528474100
27810	BEAUFORT	2529432111
27889	BEAUFORT	2529754100
76712	MCLENNAN	2542022000
76531	HAMILTON	2543863151
76542	BELL	2545267523
76424	STEPHENS	2545592241
76667	LIMESTONE	2545625332
76645	HILL	2545808500
76448	EASTLAND	2546292601
76634	BOSQUE	2546758322
76692	HILL	2546943165
76520	MILAM	2546976591
76508	BELL	2547242111

Page 30 of 477 05/31/2011



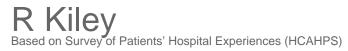
	0%
	10%
	18%
	9%
N/A	
	11%
	15%
	6%
	9%
	12%
	11%
	13%
	6%
	8%
	19%
	15%
	10%

Page 31 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	18%
	24%
	19%
N/A	
	18%
	21%
	17%
	19%
	15%
	17%
	18%
	14%
	19%
	20%
	13%
	23%

Page 32 of 477 05/31/2011





Page 33 of 477 05/31/2011



Page 34 of 477 05/31/2011



Between 100 and 299
300 or more
300 or more
300 or more
N/A
300 or more
Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 35 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	33%
	32%
	29%
	34%
N/A	
	32%
	25%
	31%
	21%
	27%
	22%
	24%
	34%
	30%
	27%
	20%
	31%

Page 36 of 477 05/31/2011



451303	LIMESTONE MEDICAL CENTER	701 MCCLINTIC DRIVE
450042	PROVIDENCE HEALTH CENTER	6901 MEDICAL PARKWAY
450008	KINGS DAUGHTERS HOSPITAL- SCOTT & WHITE HEALTHCARE	1901 SW H K DODGEN LOOP
450348	FALLS COMMUNITY HOSPITAL AND CLINIC	322 COLEMAN STREET
451379	CORYELL MEMORIAL HEALTHCARE SYSTEM	1507 W MAIN STREET
450234	COMANCHE COUNTY MEDICAL CENTER	10201 HWY 16N
450451	GLEN ROSE MEDICAL CENTER	1021 HOLDEN STREET
450351	TEXAS HEALTH HARRIS METHODIST HOSPITAL STEPHENVILL	411 N BELKNAP ST
450860	SUGAR LAND SURGICAL HOSPITAL LLP	1211 HIGHWAY 6, SUITE 70
450820	METHODIST SUGAR LAND HOSPITAL	16655 SOUTHWEST FREEWAY
670005	MEMORIAL HERMANN SURGICAL HOSPITAL KINGWOOD	300 KINGWOOD MEDICAL DRIVE
450617	CLEAR LAKE REGIONAL MEDICAL CENTER	500 MEDICAL CENTER BLVD
450709	CHRISTUS ST JOHN HOSPITAL	18300 ST JOHN DRIVE
670008	HOUSTON PHYSICIANS' HOSPITAL	333 N TEXAS AVENUE
450330	OAKBEND MEDICAL CENTER	1705 JACKSON ST

Page 37 of 477 05/31/2011



GROESBECK	TX
WACO	TX
TEMPLE	TX
MARLIN	TX
GATESVILLE	TX
COMANCHE	TX
GLEN ROSE	TX
STEPHENVILLE	TX
SUGAR LAND	TX
SUGAR LAND	TX
KINGWOOD	TX
WEBSTER	TX
NASSAU BAY	TX
WEBSTER	TX
RICHMOND	TX

Page 38 of 477 05/31/2011

76642	LIMESTONE	2547293281
76712	MCLENNAN	2547514000
76502	BELL	2547718600
76661	FALLS	2548033561
76528	CORYELL	2548658251
76442	COMANCHE	2548794900
76043	SOMERVELL	2548972215
76401	ERATH	2549651500
77478	FORT BEND	2812431000
77479	FORT BEND	2812748000
77339	HARRIS	2813124000
77598	HARRIS	2813322511
77058	HARRIS	2813335503
77598	HARRIS	2813351700
77469	FORT BEND	2813413000

Page 39 of 477 05/31/2011



N/A	
	11%
	11%
	5%
	7%
	4%
	6%
	3%
	7%
	10%
	3%
	14%
	10%
	5%
	13%

Page 40 of 477 05/31/2011



N/A	
	23%
	16%
	13%
	23%
	18%
	18%
	19%
	10%
	20%
	12%
	20%
	21%
	10%
	20%

Page 41 of 477 05/31/2011



Page 42 of 477 05/31/2011



Page 43 of 477 05/31/2011



24004 01. 041.10) 01. 4110.110 1. 100p.141 2.1p0.101.1000 (1.10/4.11.0)
N/A
300 or more
Between 100 and 299
Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
300 or more
Fewer than 100
300 or more
Fewer than 100
300 or more
300 or more
300 or more
Between 100 and 299

Page 44 of 477 05/31/2011



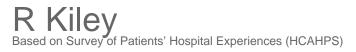
N/A	
	29%
	25%
	41%
	25%
	33%
	38%
	32%
	40%
	26%
	47%
	27%
	32%
	48%
	25%

Page 45 of 477 05/31/2011



450670	TOMBALL REGIONAL HOSPITAL	605 HOLDERRIETH
450775	KINGWOOD MEDICAL CENTER	22999 US HWY 59
450847	MEMORIAL HERMANN KATY HOSPITAL	23900 KATY FREEWAY
450424	SAN JACINTO METHODIST HOSPITAL	4401 GARTH ROAD
450638	HOUSTON NORTHWEST MEDICAL CENTER	710 FM 1960 WEST
450844	METHODIST WILLOWBROOK HOSPITAL	18220 STATE HIGHWAY 249
670031	PATIENTS MEDICAL CENTER, LTD	4600 EAST SAM HOUSTON PARKWAY SOUTH
450848	MEMORIAL HERMANN SUGAR LAND HOSPITAL	17500 W GRAND PARKWAY SOUTH
450774	TOPS SURGICAL SPECIALTY HOSPITAL	17080 RED OAK DRIVE
450684	MEMORIAL HERMANN NORTHEAST	18951 MEMORIAL NORTH
450644	WEST HOUSTON MEDICAL CENTER	12141 RICHMOND AVE
450296	CLEVELAND REGIONAL MEDICAL CTR	300 E CROCKETT
450832	CHRISTUS ST CATHERINE HOSPITAL	701 SOUTH FRY ROAD
670018	DOCTORS DIAGNOSTIC HOSPITAL	1017 SOUTH TRAVIS
670053	ST LUKE'S SUGAR LAND HOSPITAL	1317 LAKE POINTE PARKWAY

Page 46 of 477 05/31/2011



TOMBALL	TX
KINGWOOD	TX
KATY	TX
BAYTOWN	TX
HOUSTON	TX
HOUSTON	TX
PASADENA	TX
SUGAR LAND	TX
HOUSTON	TX
HUMBLE	TX
HOUSTON	TX
CLEVELAND	TX
KATY	TX
CLEVELAND	TX
SUGAR LAND	TX

Page 47 of 477 05/31/2011

77375	HARRIS	2813511623
77325	HARRIS	2813597500
77494	HARRIS	2813921111
77521	HARRIS	2814208600
77090	HARRIS	2814401000
77070	HARRIS	2814771000
77505	HARRIS	2814870700
77479	FORT BEND	2814994800
77090	HARRIS	2815392900
77338	HARRIS	2815407700
77082	HARRIS	2815888080
77327	LIBERTY	2815931811
77450	HARRIS	2815995700
77328	LIBERTY	2816222900
77478	FORT BEND	2816377000

Page 48 of 477 05/31/2011

12%
14%
10%
10%
16%
12%
10%
8%
7%
13%
15%
21%
9%
16%
11%

Page 49 of 477 05/31/2011

19%
21%
17%
19%
20%
24%
22%
16%
15%
23%
21%
19%
19%
12%
17%

Page 50 of 477 05/31/2011





Page 51 of 477 05/31/2011



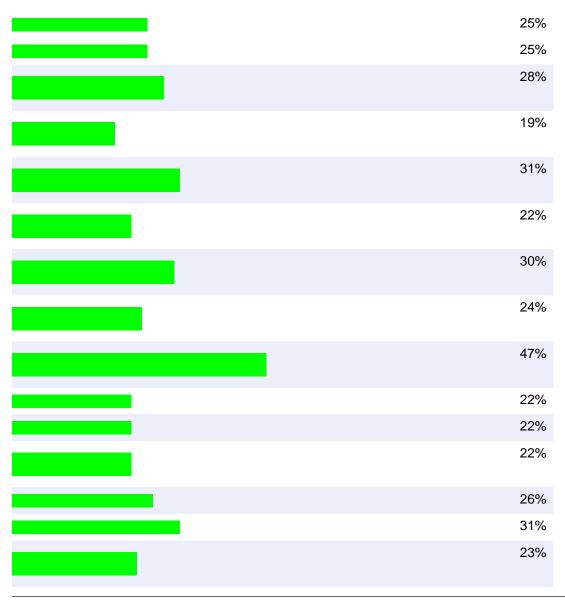


Page 52 of 477 05/31/2011



, , , , , , , , , , , , , , , , , , , ,
300 or more
Between 100 and 299
300 or more
Fewer than 100
300 or more

Page 53 of 477 05/31/2011



Page 54 of 477 05/31/2011



450716	CYPRESS FAIRBANKS MEDICAL CENTER	10655 STEEPLETOP DRIVE
100209	KENDALL REGIONAL MEDICAL CENTER	11750 BIRD RD
100284	WESTCHESTER GENERAL HOSPITAL	2500 SW 75TH AVENUE
100076	METROPOLITAN HOSPITAL OF MIAMI	5959 NW 7TH ST
100181	LARKIN COMMUNITY HOSPITAL	7031 SW 62ND AVE
100061	MERCY HOSPITAL INC	3663 S MIAMI AVE
101312	FISHERMEN'S HOSPITAL	3301 OVERSEAS HWY
100150	LOWER KEYS MEDICAL CENTER	5900 COLLEGE ROAD
100009	UNIVERSITY OF MIAMI HOSPITAL	1400 NW 12TH AVE
100240	ANNE BATES LEACH EYE HOSPITAL	900 NW 17TH ST
101313	MARINERS HOSPITAL	91500 OVERSEAS HIGHWAY
100183	CORAL GABLES HOSPITAL	3100 DOUGLAS RD
100050	PALM SPRINGS GENERAL HOSPITAL	1475 W 49TH ST
100022	JACKSON HEALTH SYSTEM	1611 NW 12 AVE
100296	DOCTORS HOSPITAL INC	5000 UNIVERSITY DR
100034	MOUNT SINAI MEDICAL CENTER	4300 ALTON RD
100131	AVENTURA HOSPITAL AND MEDICAL CENTER	20900 BISCAYNE BLVD
100053	HIALEAH HOSPITAL	651 E 25TH ST
100277	DOUGLAS GARDENS HOSPITAL	5200 NE 2ND AVE

Page 55 of 477 05/31/2011

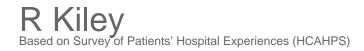


HOUSTON	TX
MIAMI	FL
MIAMI	FL
MIAMI	FL
SOUTH MIAMI	FL
MIAMI	FL
MARATHON	FL
KEY WEST	FL
MIAMI	FL
MIAMI	FL
TAVERNIER	FL
CORAL GABLES	FL
HIALEAH	FL
MIAMI	FL
CORAL GABLES	FL
MIAMI BEACH	FL
AVENTURA	FL
HIALEAH	FL
MIAMI	FL

Page 56 of 477 05/31/2011

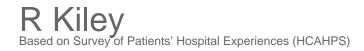
77065	HARRIS	2818904285
33175	MIAMI-DADE	3052233000
33155	MIAMI-DADE	3052639270
33126	MIAMI-DADE	3052641000
33143	MIAMI-DADE	3052847500
33133	MIAMI-DADE	3052852121
33050	MONROE	3052896414
33040	MONROE	3052945531
33136	MIAMI-DADE	3053255511
33136	MIAMI-DADE	3053266000
33070	MONROE	3054343000
33134	MIAMI-DADE	3054458461
33012	MIAMI-DADE	3055582500
33136	MIAMI-DADE	3055851111
33146	MIAMI-DADE	3056662111
33140	MIAMI-DADE	3056742121
33180	MIAMI-DADE	3056827000
33013	MIAMI-DADE	3056936100
33137	MIAMI-DADE	3057518626

Page 57 of 477 05/31/2011



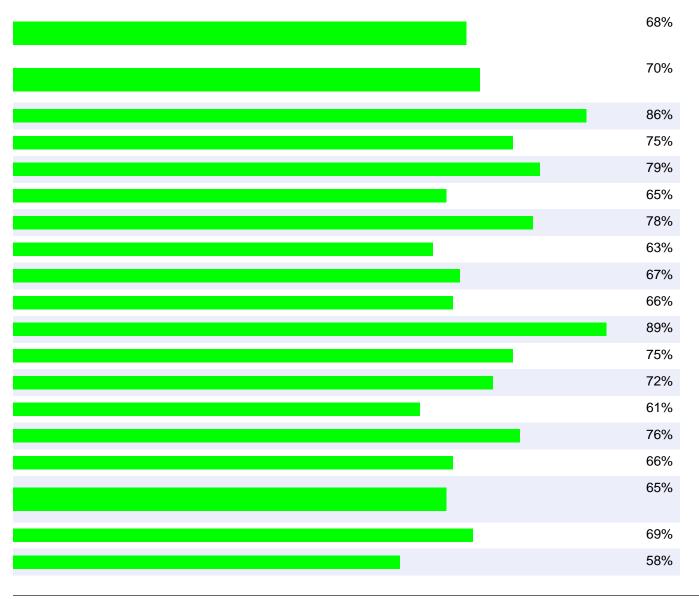
11%
13%
4%
12%
8%
15%
5%
13%
12%
9%
2%
9%
13%
18%
5%
14%
17%
16%
14%

Page 58 of 477 05/31/2011

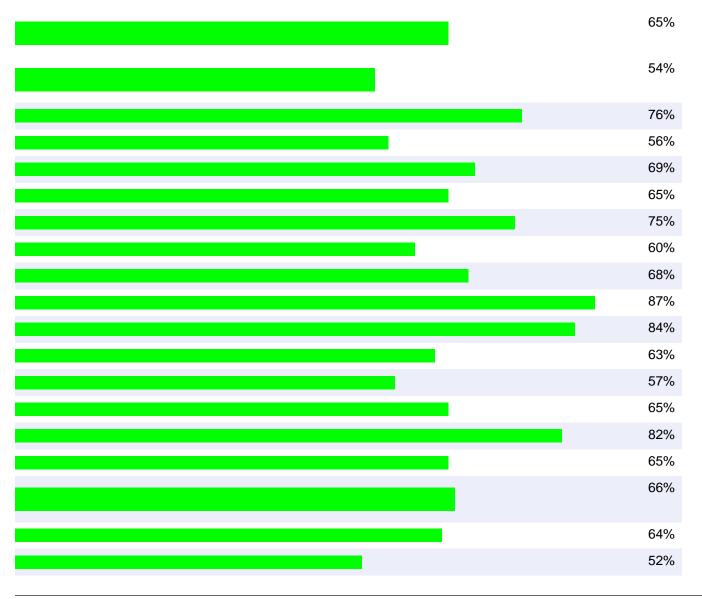


21%
17%
10%
13%
13%
20%
17%
24%
21%
25%
9%
16%
15%
21%
19%
20%
18%
15%
28%

Page 59 of 477 05/31/2011



Page 60 of 477 05/31/2011



Page 61 of 477 05/31/2011

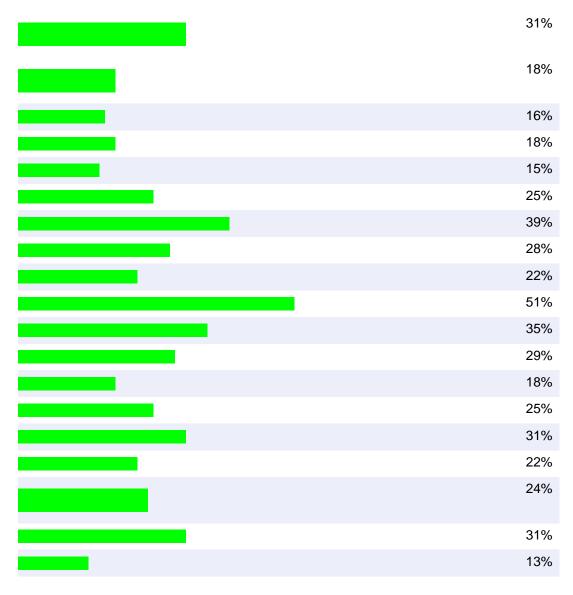


300 or more

300 or more

Between 100 and 299
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
300 or more
Fewer than 100
Between 100 and 299
300 or more
300 or more
Fewer than 100

Page 62 of 477 05/31/2011



Page 63 of 477 05/31/2011



100187	PALMETTO GENERAL HOSPITAL	2001 W 68TH ST
100029	NORTH SHORE MEDICAL CENTER	1100 NW 95TH ST
100028	PARRISH MEDICAL CENTER	951 N WASHINGTON AVE
100019	HOLMES REGIONAL MEDICAL CENTER	1350 S HICKORY ST
100092	WUESTHOFF MEDICAL CENTER ROCKLEDGE	110 LONGWOOD AVE
100291	WUESTHOFF MEDICAL CENTER - MELBOURNE	250 NORTH WICKHAM ROAD
100177	CAPE CANAVERAL HOSPITAL	701 W COCOA BEACH CAUSEWAY
100006	ORLANDO REGIONAL HEALTHCARE	1414 S KUHL AVE
450055	ROLLING PLAINS MEMORIAL HOSPITAL	200 E ARIZONA
450219	LLANO MEMORIAL HEALTHCARE SYSTEM	200 W OLLIE
450558	ABILENE REGIONAL MEDICAL CENTER	6250 HWY 83/84
450073	COGDELL MEMORIAL HOSPITAL	1700 COGDELL BLVD
450243	HAMLIN MEMORIAL HOSPITAL	632 N W SECOND STREET
451347	COLEMAN COUNTY MEDICAL CENTER	310 SOUTH PECOS STREET
450587	BROWNWOOD REGIONAL MEDICAL CENTER	1501 BURNET DR

Page 64 of 477 05/31/2011



HIALEAH	FL
MIAMI	FL
TITUSVILLE	FL
MELBOURNE	FL
ROCKLEDGE	FL
MELBOURNE	FL
COCOA BEACH	FL
ORLANDO	FL
SWEETWATER	TX
LLANO	TX
ABILENE	TX
SNYDER	TX
HAMLIN	TX
COLEMAN	TX
BROWNWOOD	TX

Page 65 of 477 05/31/2011

33016	MIAMI-DADE	3058235000
33150	MIAMI-DADE	3058356000
32796	BREVARD	3212686111
32901	BREVARD	3214347000
32955	BREVARD	3216372603
32935	BREVARD	3217521200
32932	BREVARD	3217997111
32806	ORANGE	3218415111
79556	NOLAN	3252351701
78643	LLANO	3252475040
79606	TAYLOR	3254281000
79549	SCURRY	3255747437
79520	JONES	3255763646
76834	COLEMAN	3256252135
76801	BROWN	3256468541

Page 66 of 477 05/31/2011



	14%
	16%
	13%
	8%
	15%
	10%
	7%
	9%
	3%
	6%
	9%
	11%
	4%
N/A	
	14%

Page 67 of 477 05/31/2011

	16%
	21%
	22%
	20%
	20%
	22%
	23%
	21%
	13%
	18%
	18%
	20%
	10%
N/A	
	22%

Page 68 of 477 05/31/2011





Page 69 of 477 05/31/2011



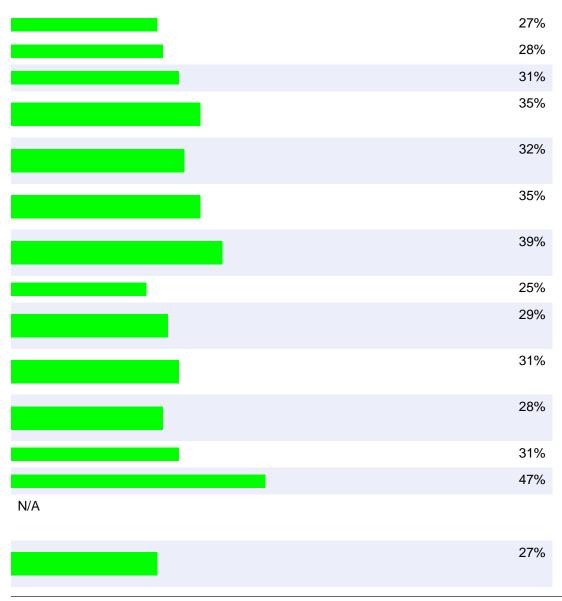


Page 70 of 477 05/31/2011



300 or more
300 or more
Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
Fewer than 100
N/A
300 or more

Page 71 of 477 05/31/2011



Page 72 of 477 05/31/2011



450571	SHANNON MEDICAL CENTER	120 EAST HARRIS AVENUE
450229	HENDRICK MEDICAL CENTER	1900 PINE
451342	MITCHELL COUNTY HOSPITAL DISTRICT	997 WEST I-20
451313	FISHER COUNTY HOSPITAL DISTRICT	774 STATE HIGHWAY 70 N
451315	NORTH RUNNELS HOSPITAL	7821 EAST HIGHWAY 153
450306	STAMFORD MEMORIAL HOSPITAL	1601 COLUMBIA STREET
450078	ANSON GENERAL HOSPITAL	101 AVENUE J
451301	REAGAN MEMORIAL HOSPITAL	805 NORTH MAIN
450340	SAN ANGELO COMMUNITY MEDICAL CENTER	3501 KNICKERBOCKER ROAD
341325	ASHE MEMORIAL HOSPITAL	200 HOSPITAL AVE
340096	LEXINGTON MEMORIAL HOSPITAL INC	250 HOSPITAL DRIVE PO BOX 1817
341320	ALLEGHANY COUNTY MEMORIAL HOSPITAL	617 DOCTORS STREET
340085	THOMASVILLE MEDICAL CENTER	207 OLD LEXINGTON RD BOX 789
340097	HUGH CHATHAM MEMORIAL HOSPITAL	180 PARKWOOD DR
340070	ALAMANCE REGIONAL MEDICAL CENTER	1240 HUFFMAN MILL RD PO BOX 202
341317	STOKES-REYNOLDS MEMORIAL	1570 NC 8 & 89 HWY NORTH

Page 73 of 477 05/31/2011



SAN ANGELO	TX
ABILENE	TX
COLORADO CITY	TX
ROTAN	TX
WINTERS	TX
STAMFORD	TX
ANSON	TX
BIG LAKE	TX
SAN ANGELO	TX
JEFFERSON	NC
LEXINGTON	NC
SPARTA	NC
THOMASVILLE	NC
ELKIN	NC
BURLINGTON	NC
DANBURY	NC

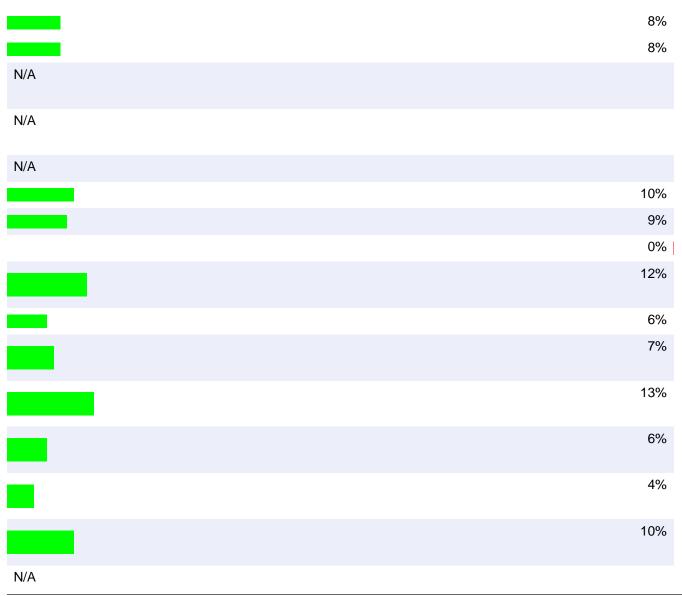
Page 74 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

76903	TOM GREEN	3256536741
79601	TAYLOR	3256702000
79512	MITCHELL	3257283431
79546	FISHER	3257352256
79567	RUNNELS	3257544553
79553	JONES	3257732725
79501	JONES	3258233231
76932	REAGAN	3258442561
76904	TOM GREEN	3259499511
28640	ASHE	3362467101
27293	DAVIDSON	3362485161
28675	ALLEGHANY	3363725511
27360	DAVIDSON	3364722000
28621	SURRY	3365277000
27216	ALAMANCE	3365387000
27016	STOKES	3365932831

Page 75 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



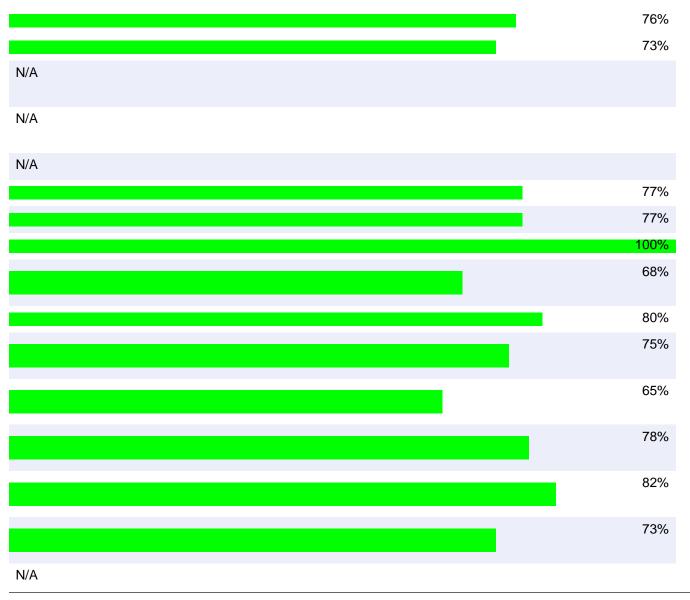
Page 76 of 477 05/31/2011



	16%
	19%
N/A	
N/A	
N/A	
	13%
	14%
	0%
	20%
	14%
	18%
	22%
	16%
	14%
	17%
N/A	

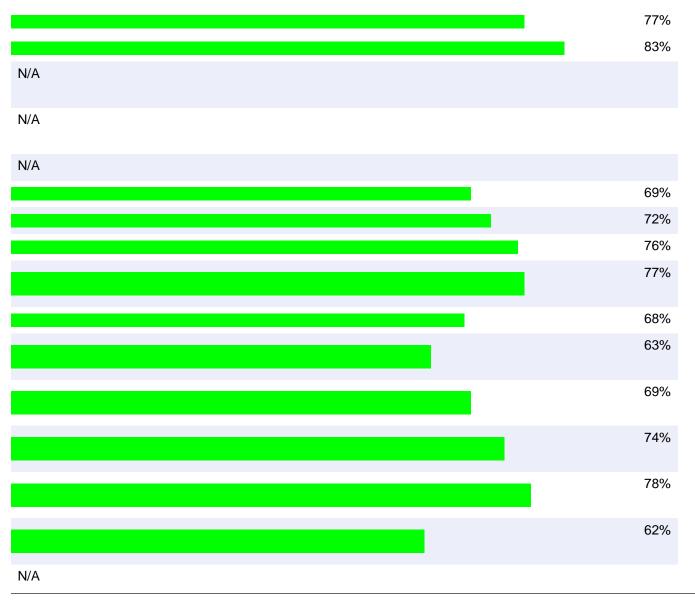
Page 77 of 477 05/31/2011





Page 78 of 477 05/31/2011





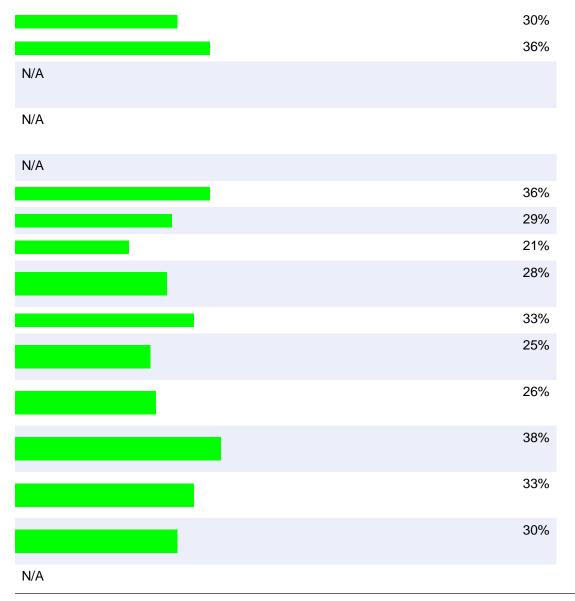
Page 79 of 477 05/31/2011



based on odivey of Fatients Trospital Experiences (Fro-Arri o)
300 or more
300 or more
N/A
N/A
N/A
Between 100 and 299
Between 100 and 299
Fewer than 100
300 or more
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
N/A

Page 80 of 477 05/31/2011





Page 81 of 477 05/31/2011



	HOSPITAL	
340159	PERSON MEMORIAL HOSPITAL	615 RIDGE RD
340060	MOREHEAD MEMORIAL HOSPITAL	117 E KINGS HIGHWAY
340123	RANDOLPH HOSPITAL	364 WHITE OAK STREET
340064	WILKES REGIONAL MEDICAL CENTER	1370 WEST D ST
341308	YADKIN VALLEY COMMUNITY HOSPITAL	624 WEST MAIN ST
340047	NORTH CAROLINA BAPTIST HOSPITAL	MEDICAL CENTER BOULEVARD
340148	MEDICAL PARK HOSPITAL	1950 S HAWTHORNE RD
340014	FORSYTH MEMORIAL HOSPITAL	3333 SILAS CREEK PARKWAY
340003	NORTHERN HOSPITAL OF SURRY COUNTY	830 ROCKFORD ST
341313	DAVIE COUNTY HOSPITAL	223 HOSPITAL ST
340091	MOSES H CONE MEMORIAL HOSPITAL, THE	1200 N ELM ST
340004	HIGH POINT REGIONAL HOSPITAL	601 N ELM ST PO BOX HP-5
100057	FLORIDA HOSPITAL WATERMAN	1000 WATERMAN WAY
100113	SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	1600 SW ARCHER RD
100084	LEESBURG REGIONAL MEDICAL CENTER	600 E DIXIE AVENUE

Page 82 of 477 05/31/2011



ROXBORO	NC
EDEN	NC
ASHEBORO	NC
NORTH WILKESBORO	NC
YADKINVILLE	NC
WINSTON-SALEM	NC
WINSTON-SALEM	NC
WINSTON-SALEM	NC
MOUNT AIRY	NC
MOCKSVILLE	NC
GREENSBORO	NC
HIGH POINT	NC
TAVARES	FL
GAINESVILLE	FL
LEESBURG	FL

Page 83 of 477 05/31/2011



27573	PERSON	3365992121
27288	ROCKINGHAM	3366239711
27204	RANDOLPH	3366255151
28659	WILKES	3366518100
27055	YADKIN	3366792041
27157	FORSYTH	3367162011
27103	FORSYTH	3367180600
27103	FORSYTH	3367185000
27030	SURRY	3367197000
27028	DAVIE	3367518100
27401	GUILFORD	3368327000
27261	GUILFORD	3368786000
32778	LAKE	3522533300
32610	ALACHUA	3522658000
34748	LAKE	3523235762

Page 84 of 477 05/31/2011



	13%
	5%
	9%
	7%
N/A	
	10%
	6%
	12%
	7%
	5%
	14%
	11%
	16%
	16%
	12%

Page 85 of 477 05/31/2011



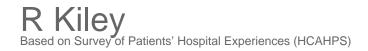
	21%
	19%
	18%
	19%
N/A	
	21%
	19%
	23%
	15%
	26%
	23%
	21%
	28%
	20%
	22%

Page 86 of 477 05/31/2011





Page 87 of 477 05/31/2011





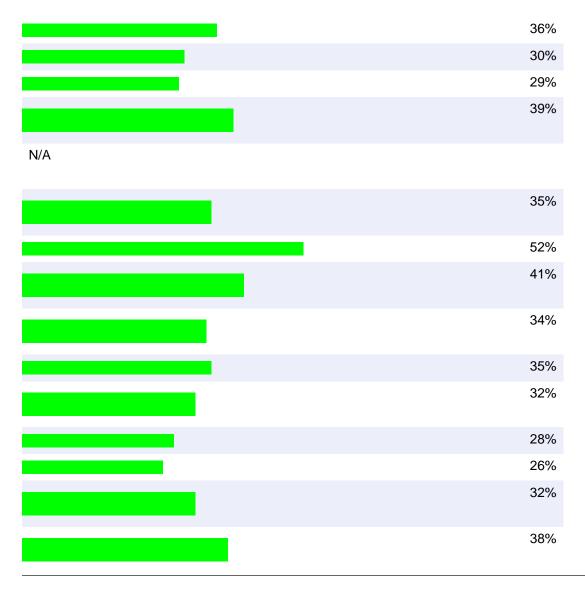
Page 88 of 477 05/31/2011



300 or more
300 or more
300 or more
300 or more
N/A
300 or more
Fewer than 100
300 or more

Page 89 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 90 of 477 05/31/2011



100204	NORTH FLORIDA REGIONAL MEDICAL CENTER	6500 NEWBERRY ROAD
100062	MUNROE REGIONAL MEDICAL CENTER	1500 SW FIRST AVE
100051	SOUTH LAKE HOSPITAL	1900 DON WICKHAM DR
100212	OCALA REGIONAL MEDICAL CENTER	1431 SW FIRST AVE
100139	TRI COUNTY HOSPITAL - WILLISTON	125 SW 7TH ST
100211	PASCO REGIONAL MEDICAL CENTER	13100 FT KING ROAD
100264	OAK HILL HOSPITAL	11375 CORTEZ BLVD
100023	CITRUS MEMORIAL HOSPITAL	502 HIGHLAND BLVD
100290	VILLAGES REGIONAL HOSPITAL THE	1451 EL CAMINO REAL
100249	SEVEN RIVERS REGIONAL MEDICAL CENTER	6201 N SUNCOAST BLVD
100071	BROOKSVILLE REGIONAL HOSPITAL	17240 CORTEZ BOULEVARD
450597	CUERO COMMUNITY HOSPITAL	2550 N ESPLANADE
451346	YOAKUM COMMUNITY HOSPITAL	1200 CARL RAMERT DRIVE
450082	CHRISTUS SPOHN HOSPITAL BEEVILLE	1500 E HOUSTON HWY
451356	MEMORIAL MEDICAL CENTER	815 N VIRGINIA STREET
450023	CITIZENS MEDICAL CENTER	2701 HOSPITAL DRIVE
450147	DETAR HOSPITAL NAVARRO	506 E SAN ANTONIO ST
450163	CHRISTUS SPOHN HOSPITAL	1311 EAST GENERAL

Page 91 of 477 05/31/2011



GAINESVILLE	FL
OCALA	FL
CLERMONT	FL
OCALA	FL
WILLISTON	FL
DADE CITY	FL
BROOKSVILLE	FL
INVERNESS	FL
THE VILLAGES	FL
CRYSTAL RIVER	FL
BROOKSVILLE	FL
CUERO	TX
YOAKUM	TX
BEEVILLE	TX
PORT LAVACA	TX
VICTORIA	TX
VICTORIA	TX
KINGSVILLE	TX

Page 92 of 477 05/31/2011



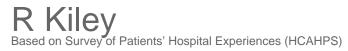
32605	ALACHUA	3523334100
34474	MARION	3523517200
34711	LAKE	3523944071
34478	MARION	3524011000
32696	LEVY	3525282801
33525	PASCO	3525683174
34613	HERNANDO	3525966632
34452	CITRUS	3527261551
32159	SUMTER	3527518000
34428	CITRUS	3527956560
34601	HERNANDO	3527965111
77954	DE WITT	3612756191
77995	DE WITT	3612932321
78102	BEE	3613542000
77979	CALHOUN	3615526713
77901	VICTORIA	3615739181
77902	VICTORIA	3615757441
78363	KLEBERG	3615959701

Page 93 of 477 05/31/2011



	18%
	11%
	8%
	11%
	17%
	14%
	13%
	11%
	10%
	14%
	12%
	6%
N/A	
	6%
N/A	
	5%
	10%
	12%

Page 94 of 477 05/31/2011

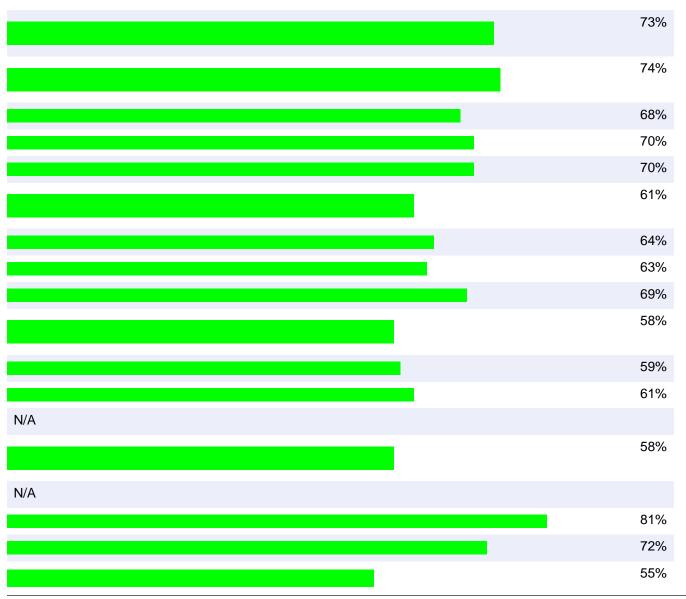


	24%
	22%
	25%
	19%
	17%
	23%
	20%
	21%
	22%
	28%
	23%
	14%
N/A	
	12%
N/A	
	17%
	19%
	20%

Page 95 of 477 05/31/2011



Page 96 of 477 05/31/2011



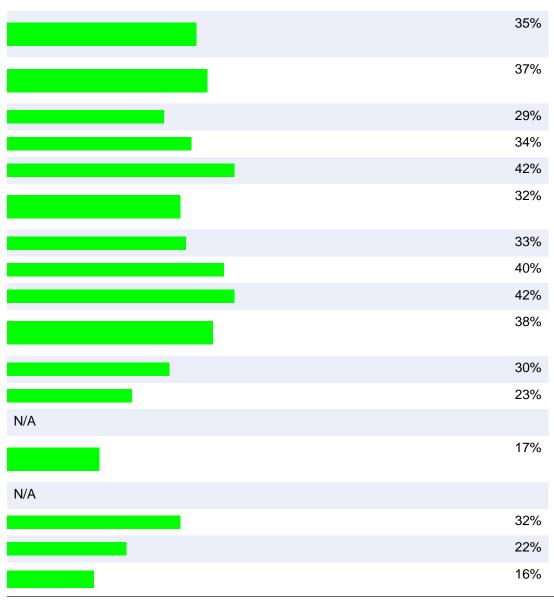
Page 97 of 477 05/31/2011



300 or more
300 or more
300 or more
300 or more
Between 100 and 299
300 or more
Between 100 and 299
N/A
Between 100 and 299
N/A
300 or more
300 or more
300 or more

Page 98 of 477 05/31/2011

### R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 99 of 477 05/31/2011



	KLEBERG	CAVAZOS BLVD
450828	CHRISTUS SPOHN HOSPITAL ALICE	2500 E MAIN STREET
450605	NORTH BAY HOSPITAL	1711 W WHEELER AVENUE
450788	CORPUS CHRISTI MEDICAL CENTER,THE	7101 S PADRE ISLAND DR
451376	LAVACA MEDICAL CENTER	1400 NORTH TEXANA STREET
450046	CHRISTUS SPOHN HOSPITAL CORPUS CHRISTI	600 ELIZABETH STREET
670061	SOUTH TEXAS SURGICAL HOSPITAL	6130 PARKWAY DRIVE
100017	HALIFAX HEALTH MEDICAL CENTER	303 N CLYDE MORRIS BLVD
100232	PUTNAM COMMUNITY MEDICAL CENTER	611 ZEAGLER DR
100014	BERT FISH MEDICAL CENTER	401 PALMETTO ST
100118	FLORIDA HOSPITAL FLAGLER	60 MEMORIAL MEDICAL PKWY
100068	FLORIDA HOSPITAL MEMORIAL MEDICAL CENTER	301 MEMORIAL MEDICAL PARKWAY
100156	LAKE CITY MEDICAL CENTER	340 NW COMMERCE DRIVE
100102	SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	368 NE FRANKLIN STREET
100072	FLORIDA HOSPITAL FISH MEMORIAL	1055 SAXON BLVD
100045	FLORIDA HOSPITAL DELAND	701 W PLYMOUTH AVE

Page 100 of 477 05/31/2011



ALICE	TX
ARANSAS PASS	TX
CORPUS CHRISTI	TX
HALLETTSVILLE	TX
CORPUS CHRISTI	TX
CORPUS CHRISTI	TX
DAYTONA BEACH	FL
PALATKA	FL
NEW SMYRNA BEACH	FL
PALM COAST	FL
DAYTONA BEACH	FL
LAKE CITY	FL
LAKE CITY	FL
ORANGE CITY	FL
DELAND	FL

Page 101 of 477 05/31/2011



78332	JIM WELLS	3616618000
78336	SAN PATRICIO	3617588585
78412	NUECES	3617611000
77964	LAVACA	3617983671
78404	NUECES	3619024103
78414	NUECES	3619865105
32114	VOLUSIA	3862544000
32177	PUTNAM	3863268500
32170	VOLUSIA	3864245000
32164	FLAGLER	3865862000
32117	VOLUSIA	3866766000
32055	COLUMBIA	3867199000
32055	COLUMBIA	3867548000
32763	VOLUSIA	3869175000
32720	VOLUSIA	3869434772

Page 102 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	14%
	11%
N/A	
	13%
N/A	
	11%
	21%
	10%
	11%
	10%
	11%
	14%
	13%
	13%

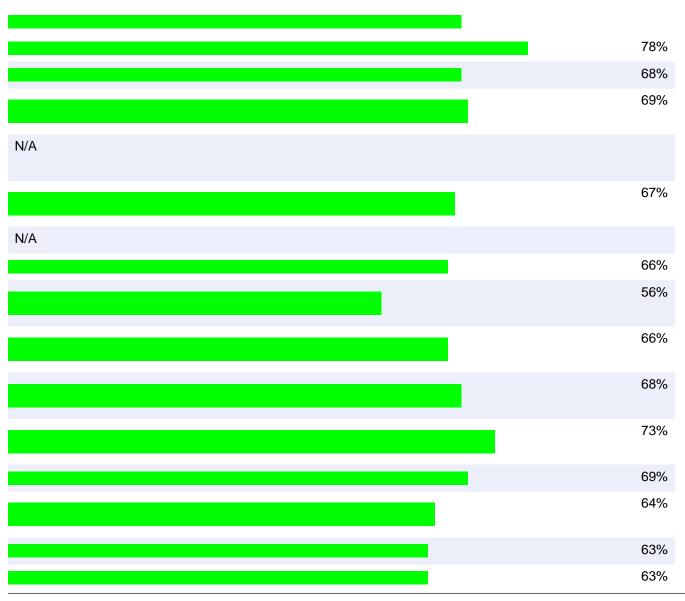
Page 103 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	18%
	20%
N/A	
	20%
N/A	
	23%
	23%
	24%
	21%
	17%
	20%
	22%
	24%
	24%

Page 104 of 477 05/31/2011





Page 105 of 477 05/31/2011





Page 106 of 477 05/31/2011



300 or more
Between 100 and 299
300 or more
N/A
300 or more
N/A
300 or more

Page 107 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	32%
	29%
N/A	
	22%
N/A	
	29%
	25%
	35%
	30%
	29%
	32%
	31%
	22%
	21%

Page 108 of 477 05/31/2011



100030	HEALTH CENTRAL	10000 W COLONIAL DR
100007	FLORIDA HOSPITAL	601 E ROLLINS ST
100161	CENTRAL FLORIDA REGIONAL HOSPITAL	1401 W SEMINOLE BLVD
100302	ST CLOUD REGIONAL MEDICAL CENTER	2906 17TH STREET
100110	OSCEOLA REGIONAL MEDICAL CENTER	700 WEST OAK STREET
450346	MEMORIAL HERMANN BAPTIST BEAUMONT HOSPITAL	3080 COLLEGE STREET
451320	BAYSIDE COMMUNITY HOSPITAL	200 HOSPITAL DRIVE
450460	TYLER COUNTY HOSPITAL	1100 WEST BLUFF
450573	CHRISTUS JASPER MEMORIAL HOSPITAL	1275 MARVIN HANCOCK DRIVE
450018	UNIVERSITY OF TEXAS MEDICAL BRANCH GAL	301 UNIVERSITY BOULEVARD
450518	THE MEDICAL CENTER OF SOUTHEAST TEXAS	2555 JIMMY JOHNSON BLVD
450005	MEMORIAL HERMANN BAPTIST ORANGE HOSPITAL	608 STRICKLAND DRIVE
450034	CHRISTUS HOSPITAL	2830 CALDER AVENUE
450530	MAINLAND MEDICAL CENTER	6801 EMMETT LOWRY EXPRESSWAY
450123	RENAISSANCE HOSPITAL GROVES	5500 39TH ST

Page 109 of 477 05/31/2011



OCOEE	FL
ORLANDO	FL
SANFORD	FL
SAINT CLOUD	FL
KISSIMMEE	FL
BEAUMONT	TX
ANAHUAC	TX
WOODVILLE	TX
JASPER	TX
GALVESTON	TX
PORT ARTHUR	TX
ORANGE	TX
BEAUMONT	TX
TEXAS CITY	TX
GROVES	TX

Page 110 of 477 05/31/2011



34761	ORANGE	4072961820
32803	ORANGE	4073031976
32771	SEMINOLE	4073214500
34769	OSCEOLA	4074983432
34741	OSCEOLA	4078462266
77701	JEFFERSON	4092125012
77514	CHAMBERS	4092673143
75979	TYLER	4092838141
75951	JASPER	4093845461
77555	GALVESTON	4097721011
77640	JEFFERSON	4098535900
77630	ORANGE	4098839361
77702	JEFFERSON	4098927171
77591	GALVESTON	4099385000
77619	JEFFERSON	4099625733

Page 111 of 477 05/31/2011



	10%
	16%
	13%
	15%
	12%
	10%
N/A	
	4%
	7%
	13%
	17%
	6%
	11%
	20%
	8%

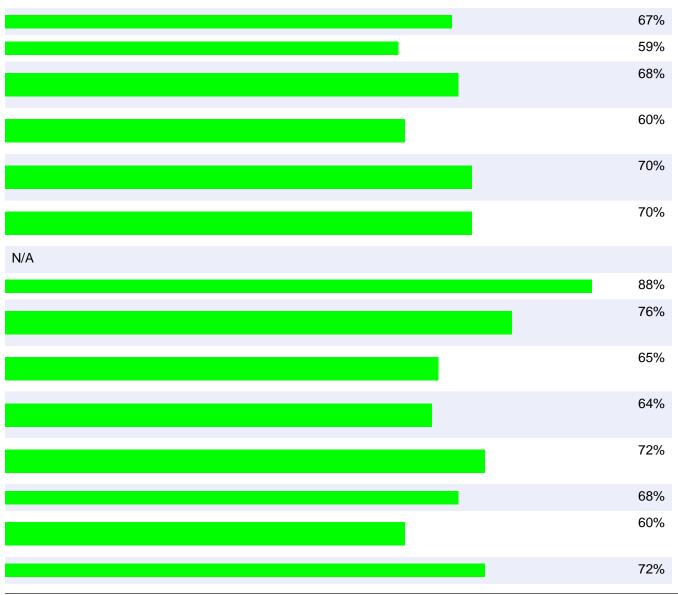
Page 112 of 477 05/31/2011



	23%
	25%
	19%
	25%
	18%
	20%
N/A	
	8%
	17%
	22%
	19%
	22%
	21%
	20%
	20%

Page 113 of 477 05/31/2011





Page 114 of 477 05/31/2011





Page 115 of 477 05/31/2011



300 or more
300 or more
N/A
Between 100 and 299
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299

Page 116 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	22%
	25%
	30%
	29%
	27%
	27%
N/A	
	27%
	23%
	19%
	30%
	26%
	29%
	28%
	28%

Page 117 of 477 05/31/2011



440017	WELLMONT HOLSTON VALLEY MEDICAL CENTER	130 WEST RAVINE ROAD
440054	WOODS MEMORIAL HOSPITAL	886 HIGHWAY 411 NORTH
440185	SKYRIDGE MEDICAL CENTER	2305 CHAMBLISS AVE NW
440176	INDIAN PATH MEDICAL CENTER	2000 BROOKSIDE DR
440063	JOHNSON CITY MEDICAL CENTER	400 N STATE OF FRANKLIN RD
440105	JOHNSON CITY SPECIALTY HOSPITAL	203 E WATAUGA AVE
440091	MEMORIAL HEALTHCARE SYSTEM, INC	2525 DESALES AVE
441315	COPPER BASIN MEDICAL CENTER	HIGHWAY 68
440067	LAKEWAY REGIONAL HOSPITAL	726 MCFARLAND ST
440018	SYCAMORE SHOALS HOSPITAL	1501 WEST ELK AVENUE
441317	SCOTT COUNTY HOSPITAL	18797 ALBERTA AVENUE
440030	MORRISTOWN HAMBLEN HOSPITAL ASSOCIATION	908 W 4TH NORTH ST
440153	BAPTIST HOSPITAL OF COCKE COUNTY	435 2ND ST
440057	CLAIBORNE COUNTY HOSPITAL	1850 OLD KNOXVILLE HIGHWAY
440050	TAKOMA REGIONAL HOSPITAL	401 TAKOMA AVE
440162	HEALTHSOUTH CHATTANOOGA REHAB HOSPITAL	2412 MCCALLIE AVE

Page 118 of 477 05/31/2011



KINGSPORT	TN
ETOWAH	TN
CLEVELAND	TN
KINGSPORT	TN
JOHNSON CITY	TN
JOHNSON CITY	TN
CHATTANOOGA	TN
COPPERHILL	TN
MORRISTOWN	TN
ELIZABETHTON	TN
ONEIDA	TN
MORRISTOWN	TN
NEWPORT	TN
TAZEWELL	TN
GREENEVILLE	TN
CHATTANOOGA	TN

Page 119 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

37662	SULLIVAN	4232244000
37331	MCMINN	4232633600
37311	BRADLEY	4233394132
37660	SULLIVAN	4234311941
37604	WASHINGTON	4234316111
37601	WASHINGTON	4234341400
37404	HAMILTON	4234952525
37317	POLK	4234965511
37814	HAMBLEN	4235226000
37643	CARTER	4235421300
37841	SCOTT	4235698521
37814	HAMBLEN	4235864231
37821	COCKE	4236252200
37879	CLAIBORNE	4236264211
37743	GREENE	4236393151
37404	HAMILTON	4236980221

Page 120 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	9%
	17%
	8%
	14%
	3%
	9%
N/A	
	14%
	7%
	3%
	6%
	8%
	10%
	8%
N/A	

Page 121 of 477 05/31/2011



	22%
	20%
	20%
	22%
	22%
	12%
	20%
N/A	
	21%
	17%
	16%
	17%
	20%
	20%
	19%
N/A	

Page 122 of 477 05/31/2011





Page 123 of 477 05/31/2011





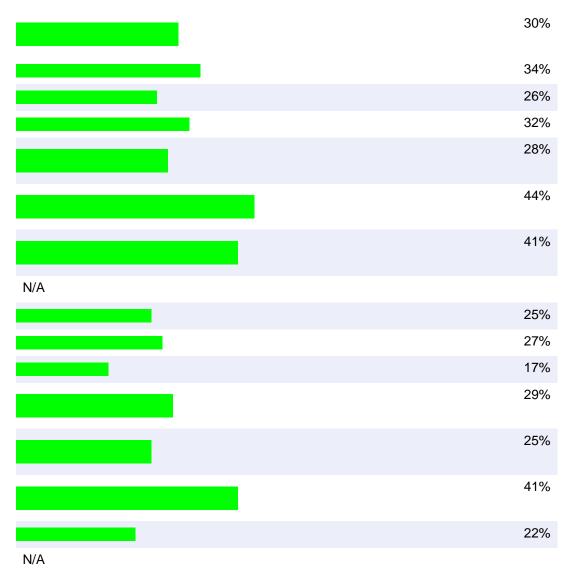
Page 124 of 477 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
N/A
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299
Between 100 and 299
N/A

Page 125 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 126 of 477 05/31/2011



441313	WELLMONT HANCOCK COUNTY HOSPITAL	1517 MAIN STREET HWY 33
440001	UNICOI COUNTY MEMORIAL HOSPITAL	GREENWAY CIRCLE
440068	ATHENS REGIONAL MEDICAL CENTER	1114 W MADISON AVE
441310	RHEA MEDICAL CENTER	9400 RHEA COUNTY HIGHWAY
440104	ERLANGER MEDICAL CENTER	975 E 3RD ST
440180	JELLICO COMMUNITY HOSPITAL	188 HOSPITAL LANE
440025	LAUGHLIN MEMORIAL HOSPITAL, INC	1420 TUSCULUM BLVD
440064	GRANDVIEW MEDICAL CENTER	1000 HIGHWAY 28
440012	WELLMONT BRISTOL REGIONAL MEDICAL CENTER	ONE MEDICAL PARK BLVD
440184	FRANKLIN WOODS COMMUNITY HOSPITAL	401 PRINCETON RD
440156	PARKRIDGE MEDICAL CENTER	2333 MCCALLIE AVE
440033	ST MARY'S MEDICAL CENTER OF CAMPBELL COUNTY	923 EAST CENTRAL AVENUE
440032	WELLMONT HAWKINS COUNTY MEMORIAL HOSPITAL	851 LOCUST STREET
450653	SCENIC MOUNTAIN MEDICAL CENTER	1601 W 11TH PLACE

Page 127 of 477 05/31/2011



SNEEDVILLE	TN
ERWIN	TN
ATHENS	TN
DAYTON	TN
CHATTANOOGA	TN
JELLICO	TN
GREENEVILLE	TN
JASPER	TN
BRISTOL	TN
JOHNSON CITY	TN
CHATTANOOGA	TN
LA FOLLETTE	TN
ROGERSVILLE	TN

Page 128 of 477 05/31/2011



37869	HANCOCK	4237335001
37650	UNICOI	4237433141
37371	MCMINN	4237451411
37321	RHEA	4237751121
37403	HAMILTON	4237787000
37762	CAMPBELL	4237847252
37745	GREENE	4237875000
37347	MARION	4238379500
37620	SULLIVAN	4238441121
37601	WASHINGTON	4238545600
37404	HAMILTON	4238944220
37766	CAMPBELL	4239071200
37857	HAWKINS	4239217000
79720	HOWARD	4322631211

Page 129 of 477 05/31/2011



N/A	
	9%
	11%
	15%
	14%
	6%
	8%
	11%
	15%
	6%
	9%
	9%
	3%
	9%

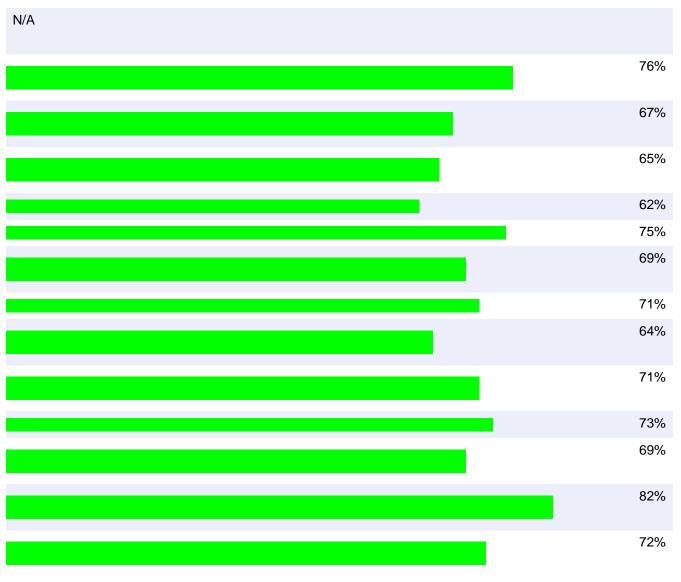
Page 130 of 477 05/31/2011



N/A	
	15%
	22%
	20%
	24%
	19%
	23%
	18%
	21%
	23%
	18%
	22%
	15%
	19%

Page 131 of 477 05/31/2011





Page 132 of 477 05/31/2011





Page 133 of 477 05/31/2011



N/A
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 134 of 477 05/31/2011



N/A	
	34%
	30%
	30%
	34%
	15%
	34%
	25%
	29%
	25%
	35%
	22%
	24%
	24%

Page 135 of 477 05/31/2011



450178	PECOS COUNTY MEMORIAL HOSPITAL	387 WEST I 10
670066	BASIN HEALTHCARE CENTER, LLC	900 EAST 4TH STREET
670064	ALLEGIANCE HOSPTIAL OF MIDLAND-PERMIAN BASIN	207 TRADEWINDS BLVD
450144	PERMIAN REGIONAL MEDICAL CENTER ANDREWS COUNTY HO	720 HOSPITAL DRIVE
450661	ODESSA REGIONAL HOSPITAL	520 E 6TH STREET
450132	MEDICAL CENTER HOSPITAL	500 W 4TH STREET
451309	MCCAMEY HOSPITAL	2500 HWY 305 SOUTH
450133	MIDLAND MEMORIAL HOSPITAL	2200 WEST ILLINOIS AVE
451378	BIG BEND REGIONAL MEDICAL CENTER	2600 HIGHWAY 118 NORTH
451373	WARD MEMORIAL HOSPITAL	406 SOUTH GARY ST
670044	TEXAS HEALTH PRESBYTERIAN HOSPITAL ROCKWALL	3150 HORIZON ROAD
450890	BAYLOR REGIONAL MEDICAL CENTER AT PLANO	4700 ALLIANCE BOULEVARD
670025	THE HEART HOSPITAL BAYLOR PLANO	1100 ALLIED DRIVE
670063	THE HOSPITAL AT CRAIG RANCH	6045 ALMA ROAD SUITE 100
450143	SMITHVILLE REGIONAL HOSPITAL	800 EAST HIGHWAY 71
670011	LAKESIDE HOSPITAL AT BASTROP	3201 HWY 71 EAST

Page 136 of 477 05/31/2011



FORT STOCKTON	TX
ODESSA	TX
MIDLAND	TX
ANDREWS	TX
ODESSA	TX
ODESSA	TX
MCCAMEY	TX
MIDLAND	TX
ALPINE	TX
MONAHANS	TX
ROCKWALL	TX
PLANO	TX
PLANO	TX
MC KINNEY	TX
SMITHVILLE	TX
BASTROP	TX

Page 137 of 477 05/31/2011



79735	PECOS	4323364201
79761	ECTOR	4324259510
79706	MIDLAND	4325202333
79714	ANDREWS	4325232200
79761	ECTOR	4325828340
79761	ECTOR	4326404000
79752	UPTON	4326528626
79701	MIDLAND	4326851111
79830	BREWSTER	4328373447
79756	WARD	4329432511
75032	ROCKWALL	4696981000
75093	COLLIN	4698142000
75093	COLLIN	4698143278
75070	COLLIN	4698548000
78957	BASTROP	5122373214
78602	BASTROP	5123218234

Page 138 of 477 05/31/2011



	7%
N/A	
N/A	
	8%
	12%
	17%
N/A	
	13%
	9%
N/A	
	4%
	5%
	3%
N/A	
	3%
	8%

Page 139 of 477 05/31/2011



	18%
N/A	
N/A	
	22%
	22%
	24%
N/A	
	22%
	18%
N/A	
	18%
	15%
	13%
N/A	
	11%
	12%

Page 140 of 477 05/31/2011





Page 141 of 477 05/31/2011





Page 142 of 477 05/31/2011



Between 100 and 299
N/A
N/A
Between 100 and 299
300 or more
300 or more
N/A
300 or more
Between 100 and 299
N/A
300 or more
300 or more
300 or more
N/A
Between 100 and 299
Between 100 and 299

Page 143 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
N/A	
N/A	
	23%
	27%
	20%
N/A	
	24%
	23%
N/A	
	31%
	34%
	50%
N/A	
	30%
	23%

Page 144 of 477 05/31/2011



670041	SETON MEDICAL CENTER WILLIAMSON	201 SETON PARKWAY
450056	SETON MEDICAL CENTER AUSTIN	1201 W 38TH ST
670056	SETON MEDICAL CENTER HAYS	6001 KYLE PKWY
450867	SETON NORTHWEST HOSPITAL	11113 RESEARCH BOULEVARD
450124	UNIVERSITY MEDICAL CENTER AT BRACKENRIDGE	601 E 15TH STREET
450865	SETON SOUTHWEST HOSPITAL	7900 FM 1826
670006	THE HOSPITAL AT WESTLAKE MEDICAL CENTER	5656 BEE CAVES ROAD, SUITE M-302
450718	ROUND ROCK MEDICAL CENTER	2400 ROUND ROCK AVE
450808	NORTHWEST HILLS SURGICAL HOSPITAL	6818 AUSTIN CTR BLVD SUITE 100
450871	AUSTIN SURGICAL HOSPITAL	3003 BEE CAVES ROAD
451374	JOHNS COMMUNITY HOSPITAL	305 MALLARD
450824	HEART HOSPITAL OF AUSTIN	3801 NORTH LAMAR BOULEVARD
450713	ST DAVID'S SOUTH AUSTIN MEDICAL CENTER	901 WEST BEN WHITE BLVD
450431	ST DAVIDS HOSPITAL	919 E 32ND ST
670034	SCOTT & WHITE HOSPITAL-ROUND ROCK	300 UNIVERSITY BLVD
670043	CEDAR PARK REGIONAL MEDICAL	1401 MEDICAL PARKWAY

Page 145 of 477 05/31/2011



ROUND ROCK	TX
AUSTIN	TX
KYLE	TX
AUSTIN	TX
ROUND ROCK	TX
AUSTIN	TX
AUSTIN	TX
TAYLOR	TX
AUSTIN	TX
AUSTIN	TX
AUSTIN	TX
ROUND ROCK	TX
CEDAR PARK	TX

Page 146 of 477 05/31/2011



78664	WILLIAMSON	5123240000
78705	TRAVIS	5123241000
78640	HAYS	5123245000
78759	TRAVIS	5123246000
78701	TRAVIS	5123247000
78737	TRAVIS	5123249000
78746	TRAVIS	5123270000
78681	WILLIAMSON	5123411000
78731	TRAVIS	5123461994
78746	TRAVIS	5123479888
76574	WILLIAMSON	5123527611
78756	TRAVIS	5124077581
78704	TRAVIS	5124487107
78705	TRAVIS	5124767111
78664	WILLIAMSON	5125090100
78613	WILLIAMSON	5125287000

Page 147 of 477 05/31/2011



	6%
	12%
N/A	
	10%
	15%
	8%
	10%
	10%
	4%
	7%
	5%
	6%
	11%
	12%
	8%
	13%

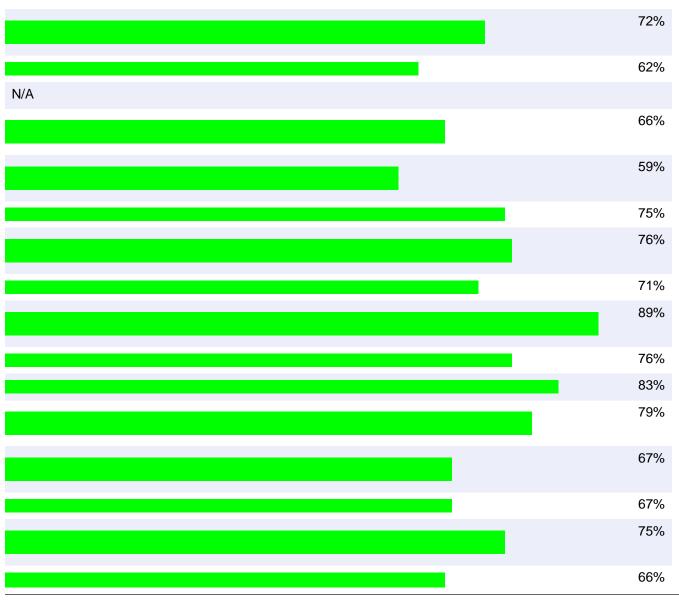
Page 148 of 477 05/31/2011



	22%
	26%
N/A	
	24%
	26%
	17%
	14%
	19%
	7%
	17%
	12%
	15%
	22%
	21%
	17%
	21%

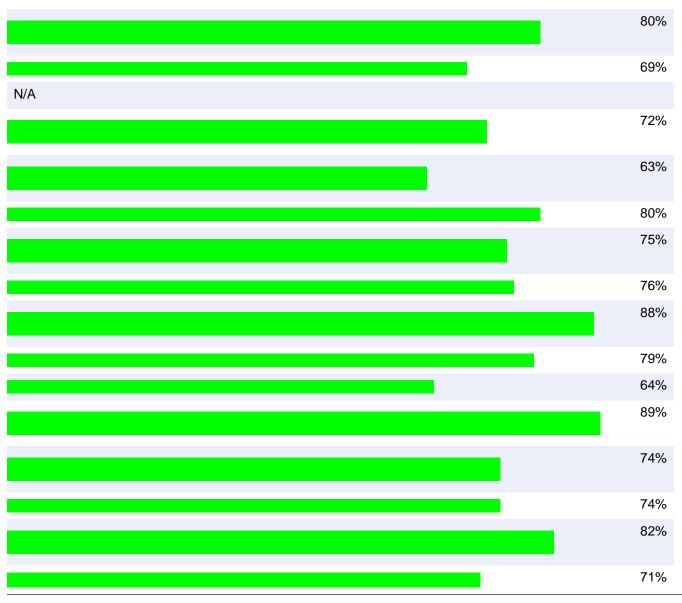
Page 149 of 477 05/31/2011





Page 150 of 477 05/31/2011





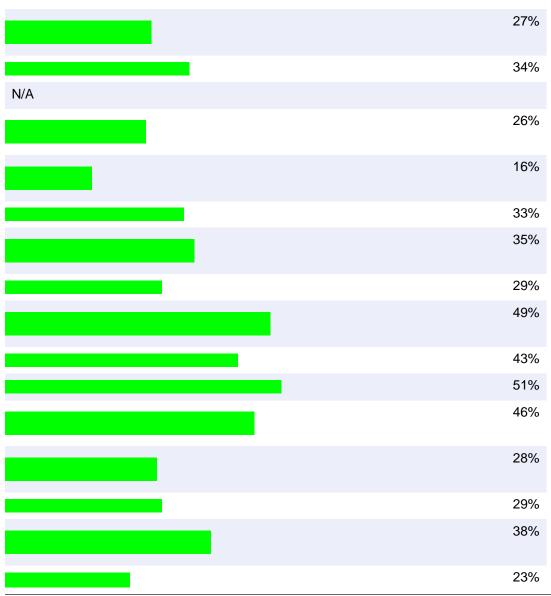
Page 151 of 477 05/31/2011



300 or more
300 or more
N/A
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 152 of 477 05/31/2011





Page 153 of 477 05/31/2011



	CENTER	
451323	ROLLINS BROOK COMMUNITY HOSPITAL	608 NORTH KEY AVENUE
451365	SETON HIGHLAND LAKES	HIGHWAY 281 SOUTH
450272	CENTRAL TEXAS MEDICAL CENTER	1301 WONDER WORLD DRIVE
450809	NORTH AUSTIN MEDICAL CENTER	12221 MOPAC EXPRESSWAY NORTH
100168	BOCA RATON REGIONAL HOSPITAL	800 MEADOWS RD
100268	WEST BOCA MEDICAL CENTER	21644 STATE RD 7
100258	DELRAY MEDICAL CENTER	5352 LINTON BLVD
100176	PALM BEACH GARDENS MEDICAL CENTER	3360 BURNS RD
100287	GOOD SAMARITAN MEDICAL CENTER	1309 N FLAGLER DR
100002	BETHESDA MEMORIAL HOSPITAL	2815 SOUTH SEACREST BLVD
100253	JUPITER MEDICAL CENTER	1210 S OLD DIXIE HIGHWAY
100269	PALMS WEST HOSPITAL	13001 SOUTHERN BLVD
100275	WELLINGTON REGIONAL MEDICAL CENTER	10101 FOREST HILL BLVD
100288	ST MARY'S MEDICAL CENTER	901 45TH STREET
100234	COLUMBIA HOSPITAL	2201 45TH ST

Page 154 of 477 05/31/2011



LAMPASAS	TX
BURNET	TX
SAN MARCOS	TX
AUSTIN	TX
BOCA RATON	FL
BOCA RATON	FL
DELRAY BEACH	FL
PALM BEACH GARDENS	FL
WEST PALM BEACH	FL
BOYNTON BEACH	FL
JUPITER	FL
LOXAHATCHEE	FL
WELLINGTON	FL
WEST PALM BEACH	FL
WEST PALM	FL

Page 155 of 477 05/31/2011



76550	LAMPASAS	5125563682
78611	BURNET	5127153000
78666	HAYS	5127533690
78758	TRAVIS	5129011000
33486	PALM BEACH	5613625002
33428	PALM BEACH	5614888000
33484	PALM BEACH	5614984440
33410	PALM BEACH	5616221411
33401	PALM BEACH	5616555511
33435	PALM BEACH	5617377733
33458	PALM BEACH	5617472234
33470	PALM BEACH	5617534245
33414	PALM BEACH	5617988500
33407	PALM BEACH	5618406202
33407	PALM BEACH	5618446141

Page 156 of 477 05/31/2011



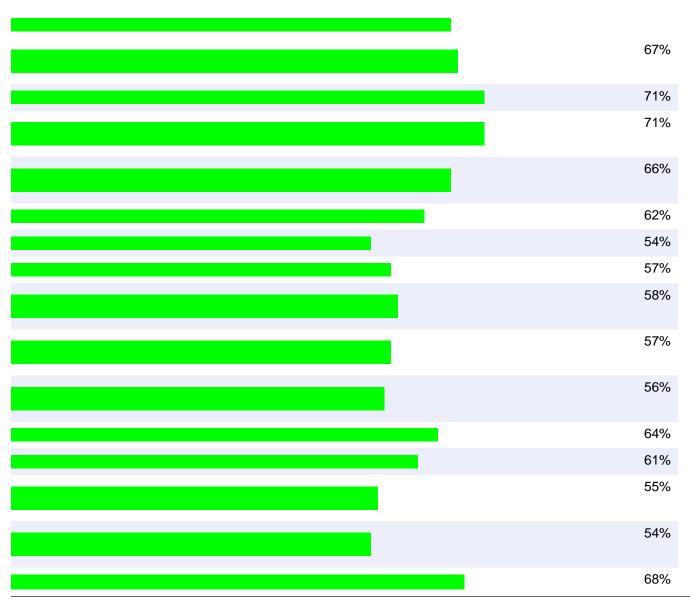
10%
9%
10%
11%
12%
18%
17%
17%
21%
17%
11%
19%
19%
23%
15%

Page 157 of 477 05/31/2011

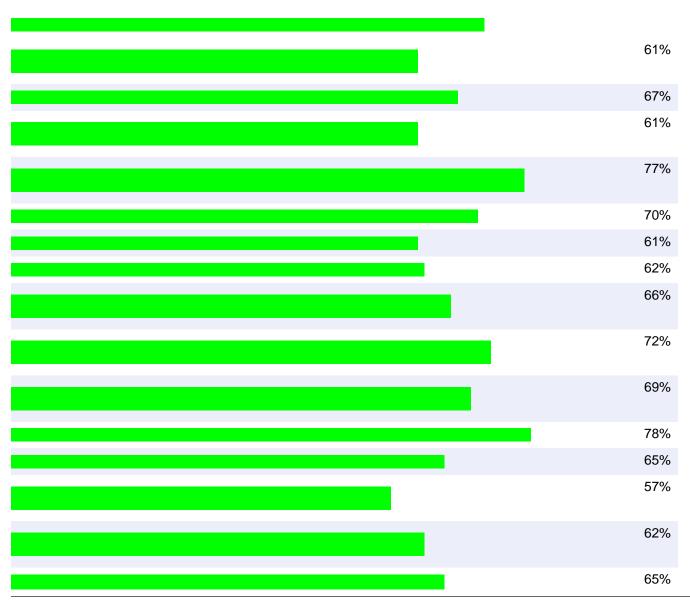


23%
20%
19%
23%
26%
28%
26%
25%
22%
27%
25%
20%
26%
23%
17%

Page 158 of 477 05/31/2011



Page 159 of 477 05/31/2011



Page 160 of 477 05/31/2011



Fewer than 100
300 or more

Page 161 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
31%
19%
29%
41%
32%
38%
33%
32%
34%
30%
26%
26%
30%
29%

Page 162 of 477 05/31/2011



100080	JFK MEDICAL CENTER	5301 S CONGRESS AVE
100130	LAKESIDE MEDICAL CENTER	39200 HOOKER HIGHWAY
440148	STONES RIVER HOSPITAL AND DEKALB COMMUNITY HOSP	520 W MAIN ST
440082	ST THOMAS HOSPITAL	4220 HARDING RD, PO BOX 380
440133	BAPTIST HOSPITAL	2000 CHURCH ST
440150	SUMMIT MEDICAL CENTER	5655 FRIST BLVD
440039	VANDERBILT UNIVERSITY HOSPITAL	1161 21ST AVENUE SOUTH
440194	HENDERSONVILLE MEDICAL CENTER	355 NEW SHACKLE ISLAND RD
440111	METRO NASHVILLE GENERAL HOSPITAL	1818 ALBION STREET
440161	CENTENNIAL MEDICAL CENTER	2300 PATTERSON STREET
441301	TROUSDALE MEDICAL CENTER	500 CHURCH STREET
440065	NORTHCREST MEDICAL CENTER	100 NORTHCREST DRIVE
440053	MIDDLE TENNESSEE MEDICAL CENTER INC	1700 MEDICAL CENTER PARKWAY
440029	WILLIAMSON MEDICAL CENTER	4321 CAROTHERS PARKWAY
440193	UNIVERSITY MEDICAL CENTER	1411 BADDOUR PARKWAY
440046	HORIZON MEDICAL CENTER	111 HIGHWAY 70 EAST

Page 163 of 477 05/31/2011



BEACH	_
ATLANTIS	FL
BELLE GLADE	FL
SMITHVILLE	TN
NASHVILLE	TN
NASHVILLE	TN
HERMITAGE	TN
NASHVILLE	TN
HENDERSONVILL E	TN
NASHVILLE	TN
NASHVILLE	TN
HARTSVILLE	TN
SPRINGFIELD	TN
MURFREESBORO	TN
FRANKLIN	TN
LEBANON	TN
DICKSON	TN

Page 164 of 477 05/31/2011



33462	PALM BEACH	5619657300
33430	PALM BEACH	5619966571
37166	DEKALB	6152155000
37205	DAVIDSON	6152222111
37236	DAVIDSON	6152845555
37076	DAVIDSON	6153163000
37232	DAVIDSON	6153223454
37075	SUMNER	6153381000
37208	DAVIDSON	6153414490
37203	DAVIDSON	6153421000
37074	TROUSDALE	6153742221
37172	ROBERTSON	6153842411
37129	RUTHERFORD	6153964100
37067	WILLIAMSON	6154355000
37087	WILSON	6154448262
37055	DICKSON	6154460446

Page 165 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
3%
8%
11%
12%
9%
15%
13%
12%
9%
2%
9%
17%
8%
10%
11%

Page 166 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
13%
17%
24%
24%
20%
21%
21%
20%
17%
6%
19%
25%
22%
20%
18%

Page 167 of 477 05/31/2011



Page 168 of 477 05/31/2011





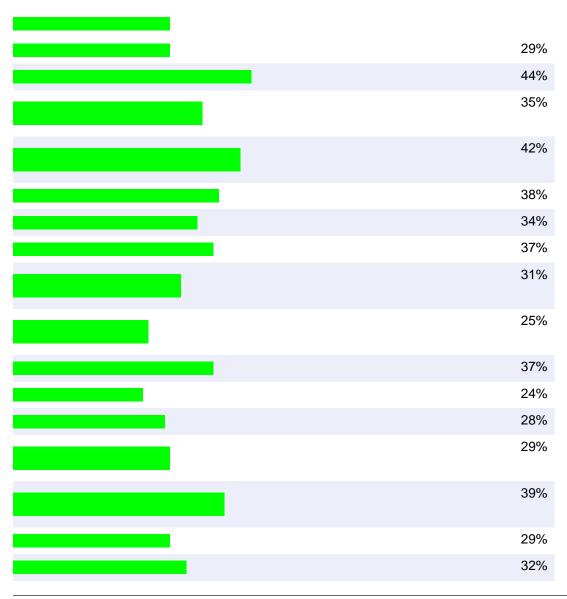
Page 169 of 477 05/31/2011



300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 170 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 171 of 477 05/31/2011



440003	SUMNER REGIONAL MEDICAL CENTER	555 HARTSVILLE PIKE
440218	THE CENTER FOR SPINAL SURGERY	2011 MURPHY AVENUE
440200	STONES RIVER HOSPITAL & DEKALB COMMUNITY HOSPITAL	324 DOOLITTLE ROAD
440186	RIVERVIEW REGIONAL MEDICAL CENTER NORTH	158 HOSPITAL DRIVE
441307	RIVERVIEW REGIONAL MEDICAL CENTER SOUTH	130 LEBANON HIGHWAY
440227	STONECREST MEDICAL CENTER	200 STONECREST BOULEVARD
440006	SKYLINE MEDICAL CENTER	3441 DICKERSON PIKE
440197	SOUTHERN HILLS MEDICAL CTR	391 WALLACE RD
441311	CENTENNIAL MEDICAL CENTER OF ASHLAND CITY	313 NORTH MAIN ST
670023	METHODIST MANSFIELD MEDICAL CENTER	2700 E BROAD STREET
340015	ROWAN REGIONAL MEDICAL CENTER	612 MOCKSVILLE AVE
340130	CAROLINAS MEDICAL CENTER- UNION	600 HOSPITAL DR
340153	PRESBYTERIAN-ORTHOPAEDIC HOSPITAL	1901 RANDOLPH RD
340183	PRESBYTERIAN HOSPITAL HUNTERSVILLE	10030 GILEAD ROAD

Page 172 of 477 05/31/2011



GALLATIN	TN
NASHVILLE	TN
WOODBURY	TN
CARTHAGE	TN
CARTHAGE	TN
SMYRNA	TN
NASHVILLE	TN
NASHVILLE	TN
ASHLAND CITY	TN
MANSFIELD	TX
SALISBURY	NC
MONROE	NC
CHARLOTTE	NC
HUNTERSVILLE	NC

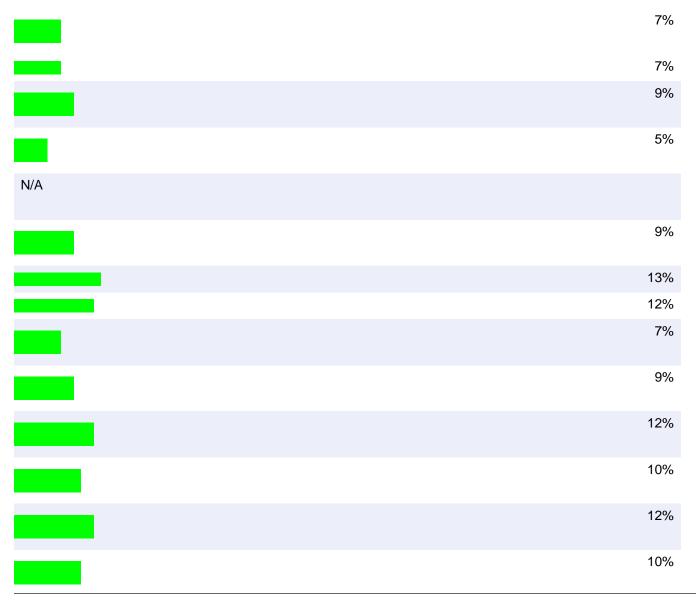
Page 173 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

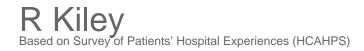
37066	SUMNER	6154524210
37203	DAVIDSON	6155158200
37190	CANNON	6155634001
37030	SMITH	6157351560
37030	SMITH	6157359815
37167	RUTHERFORD	6157682000
37207	DAVIDSON	6157692000
37211	DAVIDSON	6157814000
37015	CHEATHAM	6157923030
76063	TARRANT	6826222059
28144	ROWAN	7042105000
28110	UNION	7042833100
28207	MECKLENBURG	7043162000
28078	MECKLENBURG	7043164000

Page 174 of 477 05/31/2011





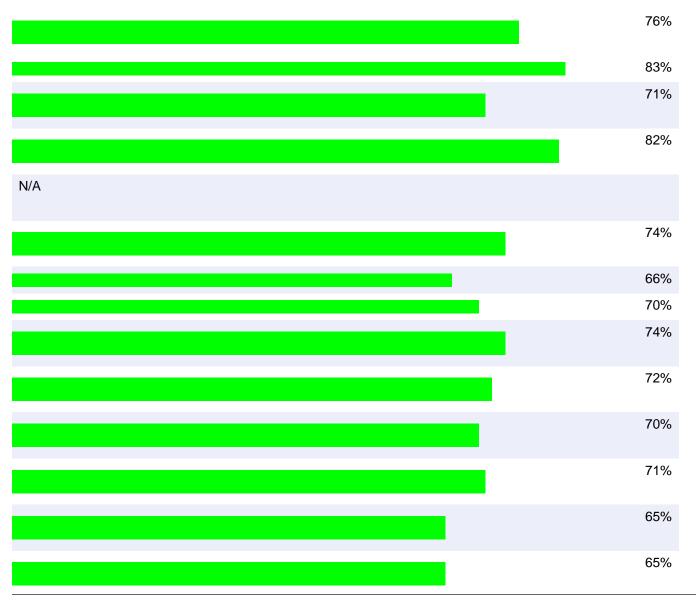
Page 175 of 477 05/31/2011



	17%
	10%
	20%
	13%
N/A	
	17%
	21%
	18%
	19%
	19%
	18%
	19%
	23%
	25%

Page 176 of 477 05/31/2011





Page 177 of 477 05/31/2011





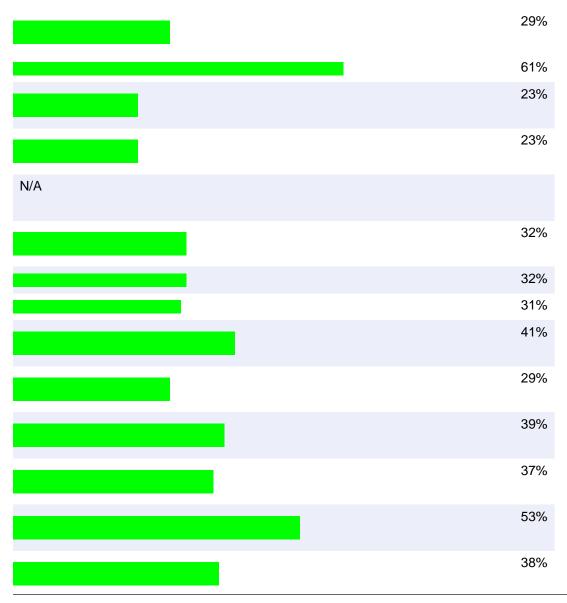
Page 178 of 477 05/31/2011



300 or more 300 or more Between 100 and 299 Between 100 and 299 N/A 300 or more 300 or more 300 or more Fewer than 100 300 or more 300 or more 300 or more 300 or more 300 or more

Page 179 of 477 05/31/2011





Page 180 of 477 05/31/2011



	HUNTERSVILLE	
340113	CAROLINAS MEDICAL CENTER/BEHAV HEALTH	1000 BLYTHE BLVD
340098	CAROLINAS MED CENTER-MERCY	2001 VAIL AVE
340053	PRESBYTERIAN HOSPITAL	200 HAWTHORNE LANE BOX 33549
340171	PRESBYTERIAN HOSPITAL MATTHEWS	1500 MATTHEWS TWNSHP PRKWY BOX 3310
340021	CLEVELAND REGIONAL MEDICAL CENTER	201 E GROVER ST
340156	CHEROKEE INDIAN HOSPITAL AUTHORITY	CALLER BOX C268
340166	CAROLINAS MED CTR-UNIVERSITY	8800 NORTH TYRON STREET
340129	LAKE NORMAN REGIONAL MEDICAL CENTER	171 FAIRVIEW ROAD
340084	ANSON COMMUNITY HOSPITAL	500 MORVEN ROAD
340145	CAROLINAS MEDICAL CENTER- LINCOLN	200 GAMBLE DR
340037	KINGS MOUNTAIN HOSPITAL INC	706 W KING ST
340001	CAROLINAS MEDICAL CENTER- NORTHEAST	920 CHURCH ST N
340032	GASTON MEMORIAL HOSPITAL	2525 COURT DR
340144	DAVIS REGIONAL MEDICAL CENTER	218 OLD MOCKSBVILLE RD

Page 181 of 477 05/31/2011



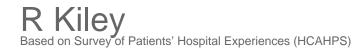
CHARLOTTE	NC
CHARLOTTE	NC
CHARLOTTE	NC
MATTHEWS	NC
SHELBY	NC
CHEROKEE	NC
CHARLOTTE	NC
MOORESVILLE	NC
WADESBORO	NC
LINCOLNTON	NC
KINGS MOUNTAIN	NC
CONCORD	NC
GASTONIA	NC
STATESVILLE	NC

Page 182 of 477 05/31/2011



28203	MECKLENBURG	7043552000
28207	MECKLENBURG	7043795000
28233	MECKLENBURG	7043844000
28106	MECKLENBURG	7043846500
28150	CLEVELAND	7044873000
28719	SWAIN	7044979163
28262	MECKLENBURG	7045486000
28117	IREDELL	7046604000
28170	ANSON	7046945131
28092	LINCOLN	7047353071
28086	CLEVELAND	7047393601
28025	CABARRUS	7047833000
28052	GASTON	7048342000
28687	IREDELL	7048730281

Page 183 of 477 05/31/2011



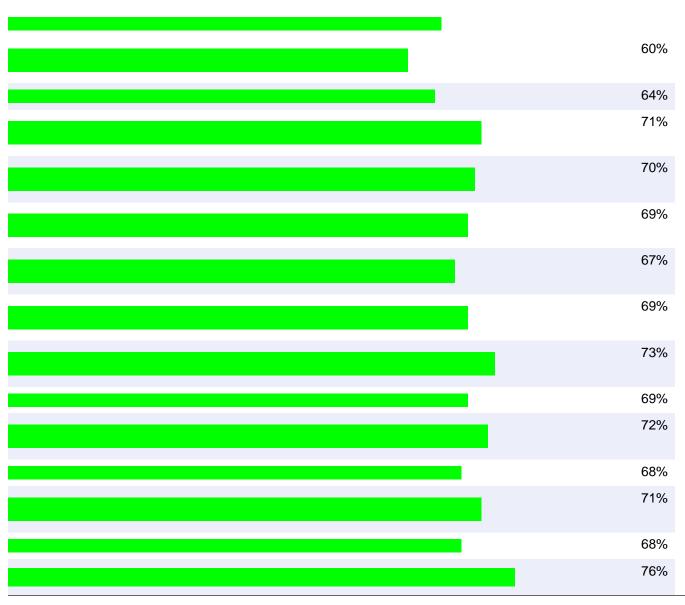
19%
14%
11%
12%
11%
13%
11%
7%
13%
11%
13%
12%
10%
5%

Page 184 of 477 05/31/2011

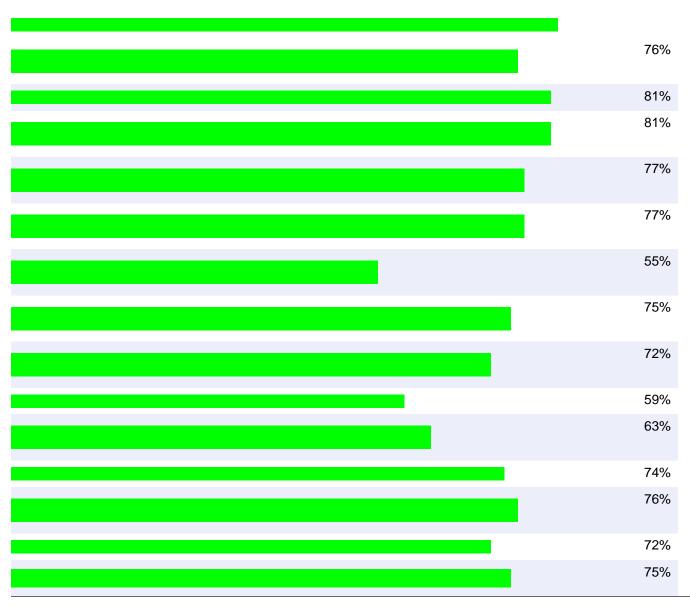


21%
22%
18%
18%
20%
20%
20%
20%
18%
17%
19%
17%
22%
19%

Page 185 of 477 05/31/2011



Page 186 of 477 05/31/2011



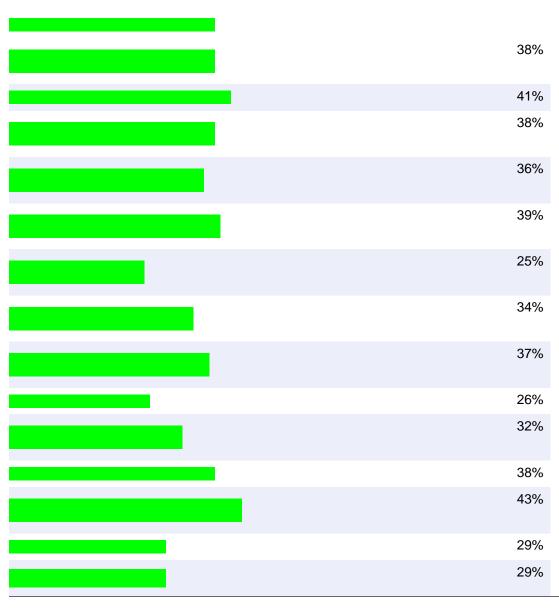
Page 187 of 477 05/31/2011



300 or more
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
300 or more
300 or more

Page 188 of 477 05/31/2011

## R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 189 of 477 05/31/2011



CENTER  450610 MEMORIAL HERMANN MEMORIAL 450610 MEMORIAL HERMANN MEMORIAL 45097 BAYSHORE MEDICAL CENTER 450097 BAYSHORE MEDICAL CENTER 450831 SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON 450184 MEMORIAL HERMANN HOSPITAL 5YSTEM 670024 NORTH CYPRESS MEDICAL CENTER 450630 SPRING BRANCH MEDICAL CENTER 450646 RIVERSIDE GENERAL HOSPITAL 450659 PARK PLAZA HOSPITAL 4506797 HOUSTON HOSPITAL SOR 450797 HOUSTON HOSPITAL SOR 450289 HARRIS COUNTY HOSPITAL 450650 SURGERY 450289 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH			
BOX 1828  340119 STANLY REGIONAL MEDICAL CENTER  450610 MEMORIAL HERMANN MEMORIAL CITY MEDICAL CENTER  450097 BAYSHORE MEDICAL CENTER 450831 SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON 450184 MEMORIAL HERMANN HOSPITAL SYSTEM 670024 NORTH CYPRESS MEDICAL CENTER 450630 SPRING BRANCH MEDICAL CENTER 450646 RIVERSIDE GENERAL HOSPITAL 450659 PARK PLAZA HOSPITAL 450797 HOUSTON HOSPITAL SOR 5PECIALIZED SURGERY 450289 HARRIS COUNTY HOSPITAL 670012 FOUNDATION SURGICAL HOSPITAL 670019 UNIVERSITY GENERAL HOSPITAL 501 FANNIN 501 FANNIN 502 FOUNDATION SURGICAL HOSPITAL 501 FANNIN 502 FOUNDATION SURGICAL HOSPITAL 503 FANNIN 503 FANNIN 504 FANNIN 505 FANNIN 506 FANNIN 506 FANNIN 506 FANNIN 506 FANNIN 507 FANNIN			PO BOX 1823
CENTER  450610 MEMORIAL HERMANN MEMORIAL 921 GESSNER CITY MEDICAL CENTER  450097 BAYSHORE MEDICAL CENTER 4000 SPENCER HWY  450831 SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON  450184 MEMORIAL HERMANN HOSPITAL 1635 NORTH LOOP WEST SYSTEM  670024 NORTH CYPRESS MEDICAL CENTER 21214 NORTHWEST FREEWAY  450630 SPRING BRANCH MEDICAL CENTER 8850 LONG POINT ROAD  450446 RIVERSIDE GENERAL HOSPITAL 3204 ENNIS ST  450659 PARK PLAZA HOSPITAL 1313 HERMANN DR  450797 HOUSTON HOSPITAL SOR SPECIALIZED SURGERY  450289 HARRIS COUNTY HOSPITAL 2525 HOLLY HALL DISTRICT  670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH 670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	340039	IREDELL MEMORIAL HOSPITAL INC	
CITY MEDICAL CENTER  450097 BAYSHORE MEDICAL CENTER 4000 SPENCER HWY  450831 SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON  450184 MEMORIAL HERMANN HOSPITAL SYSTEM  670024 NORTH CYPRESS MEDICAL CENTER 21214 NORTHWEST FREEWAY  450630 SPRING BRANCH MEDICAL CENTER 8850 LONG POINT ROAD  450446 RIVERSIDE GENERAL HOSPITAL 3204 ENNIS ST  450659 PARK PLAZA HOSPITAL 1313 HERMANN DR  450797 HOUSTON HOSPITAL SOR 5445 LABRANCH STREET SPECIALIZED SURGERY  450289 HARRIS COUNTY HOSPITAL 2525 HOLLY HALL DISTRICT  670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH  670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	340119		301 YADKIN ST
450831 SURGERY SPECIALTY HOSPITALS OF AMERICA SE HOUSTON 450184 MEMORIAL HERMANN HOSPITAL SYSTEM 670024 NORTH CYPRESS MEDICAL CENTER 450630 SPRING BRANCH MEDICAL CENTER 450446 RIVERSIDE GENERAL HOSPITAL 450659 PARK PLAZA HOSPITAL 450797 HOUSTON HOSPITAL SOR SPECIALIZED SURGERY 450289 HARRIS COUNTY HOSPITAL 670012 FOUNDATION SURGICAL HOSPITAL 670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450610		921 GESSNER
OF AMERICA SE HOUSTON  450184 MEMORIAL HERMANN HOSPITAL SYSTEM  670024 NORTH CYPRESS MEDICAL CENTER 21214 NORTHWEST FREEWAY  450630 SPRING BRANCH MEDICAL CENTER 8850 LONG POINT ROAD  450446 RIVERSIDE GENERAL HOSPITAL 3204 ENNIS ST  450659 PARK PLAZA HOSPITAL 1313 HERMANN DR  450797 HOUSTON HOSPITAL SOR SPECIALIZED SURGERY  450289 HARRIS COUNTY HOSPITAL 2525 HOLLY HALL DISTRICT  670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH  670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450097	BAYSHORE MEDICAL CENTER	4000 SPENCER HWY
SYSTEM  670024  NORTH CYPRESS MEDICAL CENTER 21214 NORTHWEST FREEWAY  450630  SPRING BRANCH MEDICAL CENTER 8850 LONG POINT ROAD  450446  RIVERSIDE GENERAL HOSPITAL 3204 ENNIS ST  450659  PARK PLAZA HOSPITAL 1313 HERMANN DR  450797  HOUSTON HOSPITAL SOR 5445 LABRANCH STREET SPECIALIZED SURGERY  450289  HARRIS COUNTY HOSPITAL 2525 HOLLY HALL DISTRICT  670012  FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH  670019  UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450831		4301 B VISTA
FREEWAY  450630 SPRING BRANCH MEDICAL CENTER 8850 LONG POINT ROAD  450446 RIVERSIDE GENERAL HOSPITAL 3204 ENNIS ST  450659 PARK PLAZA HOSPITAL 1313 HERMANN DR  450797 HOUSTON HOSPITAL SOR 5445 LABRANCH STREET SPECIALIZED SURGERY  450289 HARRIS COUNTY HOSPITAL DISTRICT  670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH  670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450184		1635 NORTH LOOP WEST
450446 RIVERSIDE GENERAL HOSPITAL 3204 ENNIS ST 450659 PARK PLAZA HOSPITAL 1313 HERMANN DR 450797 HOUSTON HOSPITAL SOR 5445 LABRANCH STREET SPECIALIZED SURGERY 450289 HARRIS COUNTY HOSPITAL DISTRICT 670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	670024	NORTH CYPRESS MEDICAL CENTER	
450659 PARK PLAZA HOSPITAL 1313 HERMANN DR 450797 HOUSTON HOSPITAL SOR SPECIALIZED SURGERY 450289 HARRIS COUNTY HOSPITAL DISTRICT 670012 FOUNDATION SURGICAL HOSPITAL 670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450630	SPRING BRANCH MEDICAL CENTER	8850 LONG POINT ROAD
HOUSTON HOSPITAL SOR 5445 LABRANCH STREET SPECIALIZED SURGERY  HARRIS COUNTY HOSPITAL 2525 HOLLY HALL DISTRICT  FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450446	RIVERSIDE GENERAL HOSPITAL	3204 ENNIS ST
SPECIALIZED SURGERY  450289 HARRIS COUNTY HOSPITAL 2525 HOLLY HALL DISTRICT  670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450659	PARK PLAZA HOSPITAL	1313 HERMANN DR
DISTRICT 670012 FOUNDATION SURGICAL HOSPITAL 5410 WEST LOOP SOUTH 670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450797		5445 LABRANCH STREET
670019 UNIVERSITY GENERAL HOSPITAL 7501 FANNIN	450289		2525 HOLLY HALL
	670012	FOUNDATION SURGICAL HOSPITAL	5410 WEST LOOP SOUTH
450803 DOCTORS HOSPITAL TIDWELL 510 W TIDWELL	670019	UNIVERSITY GENERAL HOSPITAL	7501 FANNIN
	450803	DOCTORS HOSPITAL TIDWELL	510 W TIDWELL

Page 190 of 477 05/31/2011



STATESVILLE	NC
ALBEMARLE	NC
HOUSTON	TX
PASADENA	TX
PASADENA	TX
HOUSTON	TX
CYPRESS	TX
HOUSTON	TX
BELLAIRE	TX
HOUSTON	TX
HOUSTON	TX

Page 191 of 477 05/31/2011



28677 IREDELL 7048735661 28001 STANLY 7049844000 77024 HARRIS 7132423000 77504 HARRIS 7133592000 77504 HARRIS 7133783000 77008 HARRIS 7134486796 77429 HARRIS 7134663423 77055 HARRIS 7134676555 77004 HARRIS 7135262441 77004 HARRIS 7135275019 77004 HARRIS 7135286800 77054 HARRIS 7135666417 77401 HARRIS 7136222262 77054 HARRIS 7136523800 77091 HARRIS 7136911111			
28001 STANLY 7049844000  77024 HARRIS 7132423000  77504 HARRIS 7133592000  77504 HARRIS 7133783000  77008 HARRIS 7134486796  77429 HARRIS 7134663423  77055 HARRIS 7135262441  77004 HARRIS 7135262441  77004 HARRIS 7135275019  77004 HARRIS 7135286800  77054 HARRIS 7135666417  77401 HARRIS 7136222262  77054 HARRIS 7136523800			
77024 HARRIS 7132423000  77504 HARRIS 7133592000  77504 HARRIS 7133783000  77008 HARRIS 7134486796  77429 HARRIS 7134663423  77055 HARRIS 7134676555  77004 HARRIS 7135262441  77004 HARRIS 7135275019  77004 HARRIS 7135286800  77054 HARRIS 7135666417  77401 HARRIS 7136222262  77054 HARRIS 7136523800	28677	IREDELL	7048735661
77504 HARRIS 7133592000 77504 HARRIS 7133783000 77008 HARRIS 7134486796 77429 HARRIS 7134663423 77055 HARRIS 7134676555 77004 HARRIS 7135262441 77004 HARRIS 7135275019 77004 HARRIS 7135286800 77054 HARRIS 7135666417 77401 HARRIS 7136222262 77054 HARRIS 7136523800	28001	STANLY	7049844000
77504       HARRIS       7133783000         77008       HARRIS       7134486796         77429       HARRIS       7134663423         77055       HARRIS       7134676555         77004       HARRIS       7135262441         77004       HARRIS       7135275019         77004       HARRIS       7135286800         77054       HARRIS       7135666417         77401       HARRIS       7136222262         77054       HARRIS       7136523800	77024	HARRIS	7132423000
77008 HARRIS 7134486796  77429 HARRIS 7134663423  77055 HARRIS 7134676555  77004 HARRIS 7135262441  77004 HARRIS 7135275019  77004 HARRIS 7135286800  77054 HARRIS 7135666417  77401 HARRIS 7136222262  77054 HARRIS 7136523800	77504	HARRIS	7133592000
77429 HARRIS 7134663423  77055 HARRIS 7134676555  77004 HARRIS 7135262441  77004 HARRIS 7135275019  77004 HARRIS 7135286800  77054 HARRIS 7135666417  77401 HARRIS 7136523800	77504	HARRIS	7133783000
77055 HARRIS 7134676555 77004 HARRIS 7135262441 77004 HARRIS 7135275019 77004 HARRIS 7135286800  77054 HARRIS 7135666417  77401 HARRIS 7136222262 77054 HARRIS 7136523800	77008	HARRIS	7134486796
77004       HARRIS       7135262441         77004       HARRIS       7135275019         77004       HARRIS       7135286800         77054       HARRIS       7135666417         77401       HARRIS       7136222262         77054       HARRIS       7136523800	77429	HARRIS	7134663423
77004       HARRIS       7135275019         77004       HARRIS       7135286800         77054       HARRIS       7135666417         77401       HARRIS       7136222262         77054       HARRIS       7136523800	77055	HARRIS	7134676555
77004       HARRIS       7135286800         77054       HARRIS       7135666417         77401       HARRIS       7136222262         77054       HARRIS       7136523800	77004	HARRIS	7135262441
77054 HARRIS 7135666417 77401 HARRIS 7136222262 77054 HARRIS 7136523800	77004	HARRIS	7135275019
77401 HARRIS 7136222262 77054 HARRIS 7136523800	77004	HARRIS	7135286800
77054 HARRIS 7136523800	77054	HARRIS	7135666417
	77401	HARRIS	7136222262
77091 HARRIS 7136911111	77054	HARRIS	7136523800
	77091	HARRIS	7136911111

Page 192 of 477 05/31/2011



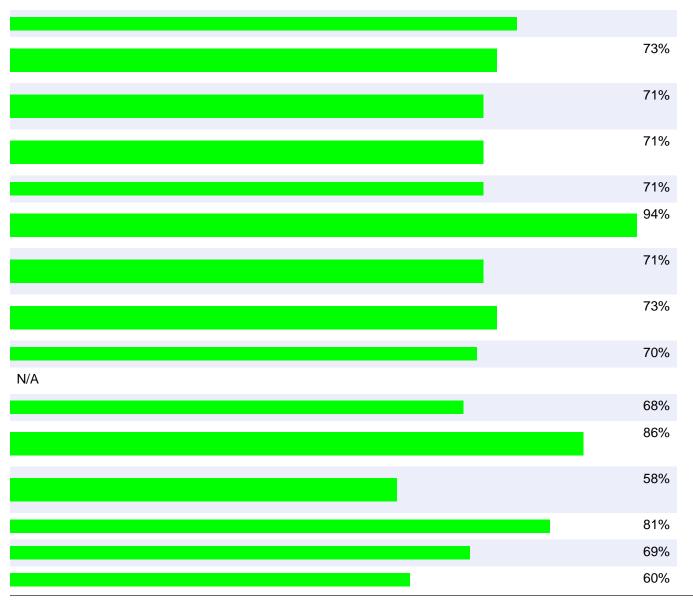
	10%
	10%
	10%
	11%
	0%
	9%
	9%
	11%
N/A	
	13%
	4%
	16%
	6%
	13%
	20%

Page 193 of 477 05/31/2011

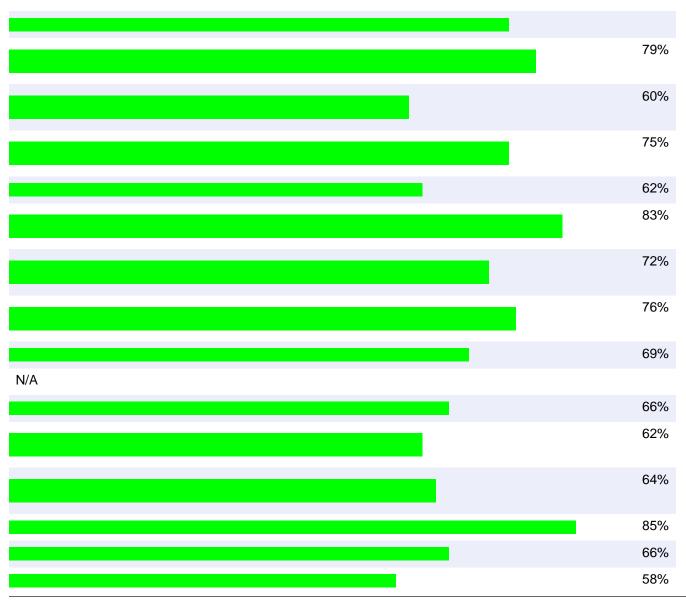


	17%
	19%
	19%
	18%
	6%
	20%
	18%
	19%
N/A	
	19%
	10%
	26%
	13%
	18%
	20%

Page 194 of 477 05/31/2011



Page 195 of 477 05/31/2011



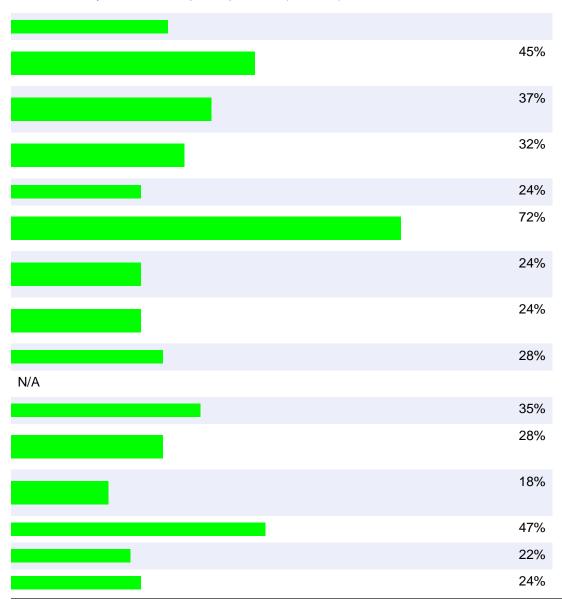
Page 196 of 477 05/31/2011



300 or more
300 or more
300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
N/A
300 or more
Fewer than 100
300 or more

Page 197 of 477 05/31/2011

## R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 198 of 477 05/31/2011



450795	ST ANTHONY'S HOSPITAL	2807 LITTLE YORK RD
450068	MEMORIAL HERMANN TEXAS MEDICAL CENTER	6411 FANNIN
670029	FIRST STREET HOSPITAL LP	4801 BISSONNET BLVD
450035	ST JOSEPH MEDICAL CENTER	1401 ST. JOSEPH PARKWAY
450674	WOMANS HOSPITAL OF TEXAS,THE	7600 FANNIN
450358	METHODIST HOSPITAL,THE	6565 FANNIN
450804	TEXAS ORTHOPEDIC HOSPITAL	7401 SOUTH MAIN STREET
100239	EDWARD WHITE HOSPITAL	2323 9TH AVE N
100126	PALMS OF PASADENA HOSPITAL	1501 PASADENA AVE SOUTH
100180	ST PETERSBURG GENERAL HOSPITAL	6500 38TH AVE N
100127	MORTON PLANT HOSPITAL	300 PINELLAS ST
100248	LARGO MEDICAL CENTER	201 14TH ST SW
100043	MEASE HOSPITAL DUNEDIN	601 MAIN STREET
100265	MEASE COUNTRYSIDE HOSPITAL	3231 MCMULLEN BOOTH RD
100256	REGIONAL MEDICAL CENTER BAYONET POINT	14000 FIVAY ROAD
100032	BAYFRONT MEDICAL CENTER INC	701 6TH ST S
100067	ST ANTHONY'S HOSPITAL	1200 7TH AVENUE NORTH

Page 199 of 477 05/31/2011



HOUSTON	TX
HOUSTON	TX
BELLAIRE	TX
HOUSTON	TX
SAINT PETERSBURG	FL
SAINT PETERSBURG	FL
SAINT PETERSBURG	FL
CLEARWATER	FL
LARGO	FL
DUNEDIN	FL
SAFETY HARBOR	FL
HUDSON	FL
SAINT PETERSBURG	FL
SAINT PETERSBURG	FL

Page 200 of 477 05/31/2011



77093       HARRIS       7136972961         77030       HARRIS       7137043700         77401       HARRIS       7137137133         77002       HARRIS       7137571000         77054       HARRIS       7137901234         77030       HARRIS       7137992221         77030       HARRIS       7137998600         33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7273841414         33756       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277346950         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234         33705       PINELLAS       7278251100			
77401       HARRIS       7137137133         77002       HARRIS       7137571000         77054       HARRIS       7137901234         77030       HARRIS       7137998600         33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7273841414         33756       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	77093	HARRIS	7136972961
77002       HARRIS       7137571000         77054       HARRIS       7137901234         77030       HARRIS       7137902221         77030       HARRIS       7137998600         33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	77030	HARRIS	7137043700
77054       HARRIS       7137901234         77030       HARRIS       7137902221         77030       HARRIS       7137998600         33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7273841414         33756       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	77401	HARRIS	7137137133
77030       HARRIS       7137902221         77030       HARRIS       7137998600         33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7273841414         33756       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	77002	HARRIS	7137571000
77030       HARRIS       7137998600         33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7273841414         33756       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	77054	HARRIS	7137901234
33713       PINELLAS       7273231111         33707       PINELLAS       7273811000         33710       PINELLAS       7273841414         33756       PINELLAS       7274627000         33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	77030	HARRIS	7137902221
33707 PINELLAS 7273811000  33710 PINELLAS 7273841414  33756 PINELLAS 7274627000  33770 PINELLAS 7275885200  34698 PINELLAS 7277331111  34695 PINELLAS 7277346950  34667 PASCO 7278192929  33701 PINELLAS 7278231234	77030	HARRIS	7137998600
33710 PINELLAS 7273841414  33756 PINELLAS 7274627000  33770 PINELLAS 7275885200  34698 PINELLAS 7277331111  34695 PINELLAS 7277346950  34667 PASCO 7278192929  33701 PINELLAS 7278231234	33713	PINELLAS	7273231111
33756 PINELLAS 7274627000 33770 PINELLAS 7275885200 34698 PINELLAS 7277331111 34695 PINELLAS 7277346950 34667 PASCO 7278192929  33701 PINELLAS 7278231234	33707	PINELLAS	7273811000
33770       PINELLAS       7275885200         34698       PINELLAS       7277331111         34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	33710	PINELLAS	7273841414
34698 PINELLAS 7277331111 34695 PINELLAS 7277346950 34667 PASCO 7278192929 33701 PINELLAS 7278231234	33756	PINELLAS	7274627000
34695       PINELLAS       7277346950         34667       PASCO       7278192929         33701       PINELLAS       7278231234	33770	PINELLAS	7275885200
34667       PASCO       7278192929         33701       PINELLAS       7278231234	34698	PINELLAS	7277331111
33701 PINELLAS 7278231234	34695	PINELLAS	7277346950
	34667	PASCO	7278192929
33705 PINELLAS 7278251100	33701	PINELLAS	7278231234
	33705	PINELLAS	7278251100

Page 201 of 477 05/31/2011



9%
10%
2%
18%
12%
10%
12%
14%
18%
13%
11%
16%
9%
12%
16%
15%
9%

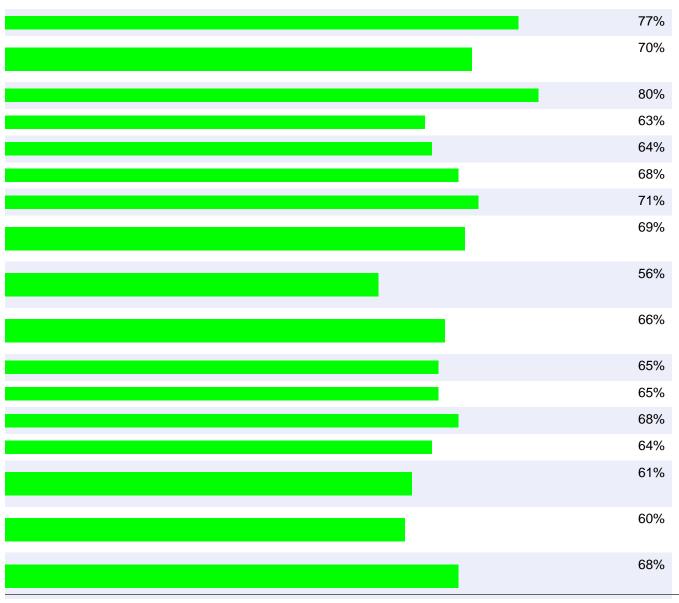
Page 202 of 477 05/31/2011



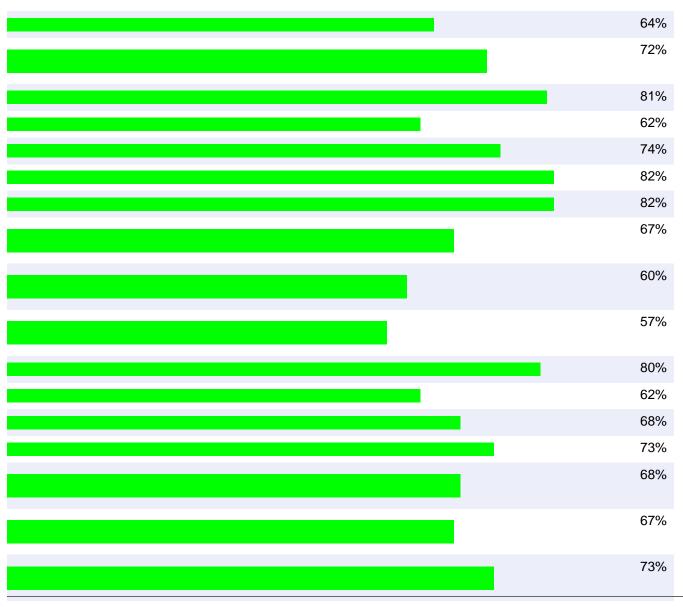
14%
20%
18%
19%
24%
22%
17%
17%
26%
21%
24%
19%
23%
24%
23%
25%
23%

Page 203 of 477 05/31/2011





Page 204 of 477 05/31/2011



Page 205 of 477 05/31/2011



В	Setween 100 and 299
3	300 or more
F	ewer than 100
3	000 or more
3	300 or more

Page 206 of 477 05/31/2011

## R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
22%
17%
20%
29%
28%
50%
28%
26%
25%
37%
31%
33%
35%
34%
27%
28%

Page 207 of 477 05/31/2011



100063	MORTON PLANT NORTH BAY HOSPITAL	6600 MADISON STREET
100191	COMMUNITY HOSPITAL	5637 MARINE PKWY
100055	HELEN ELLIS MEMORIAL HOSPITAL	1395 S PINELLAS AVE
441314	LAUDERDALE COMMUNITY HOSPITAL	326 ASBURY AVENUE
440072	DYERSBURG REGIONAL MEDICAL CENTER	400 TICKLE ST
440182	MCKENZIE REGIONAL HOSPITAL	161 HOSPITAL DRIVE
440002	JACKSON-MADISON COUNTY GENERAL HOSPITAL	620 SKYLINE DRIVE
441316	CAMDEN GENERAL HOSPITAL	175 HOSPITAL DRIVE
440061	VOLUNTEER COMMUNITY HOSPITAL	161 MOUNT PELIA RD
440132	HENRY COUNTY MEDICAL CENTER	301 TYSON AV
440051	MCNAIRY REGIONAL HOSPITAL	705 E POPLAR AVE
440181	BOLIVAR GENERAL HOSPITAL	650 NUCKOLLS ROAD
440189	REGIONAL HOSPITAL OF JACKSON	367 HOSPITAL BLVD
440060	MILAN GENERAL HOSPITAL	4039 HIGHLAND ST
440174	HAYWOOD PARK COMMUNITY HOSPITAL	2545 N WASHINGTON AVE
440115	HUMBOLDT GENERAL HOSPITAL INC	3525 CHERE CAROL RD

Page 208 of 477 05/31/2011



PETERSBURG	
NEW PORT RICHEY	FL
NEW PORT RICHEY	FL
TARPON SPRINGS	FL
RIPLEY	TN
DYERSBURG	TN
MC KENZIE	TN
JACKSON	TN
CAMDEN	TN
MARTIN	TN
PARIS	TN
SELMER	TN
BOLIVAR	TN
JACKSON	TN
MILAN	TN
BROWNSVILLE	TN
HUMBOLDT	TN

Page 209 of 477 05/31/2011



34652       PASCO       7278428468         34652       PASCO       7278481733         34689       PINELLAS       7279425000         38063       LAUDERDALE       7312212200         38024       DYER       7312852410         38201       CARROLL       7313525344         38301       MADISON       7315415000         38320       BENTON       7315846135         38237       WEAKLEY       7315874261         38242       HENRY       7316421220         38375       MCNAIRY       7316453221         38008       HARDEMAN       7316583100         38305       MADISON       7316612000         38358       GIBSON       7316861591         38012       HAYWOOD       7317724110			
34689 PINELLAS 7279425000 38063 LAUDERDALE 7312212200  38024 DYER 7312852410  38201 CARROLL 7313525344 38301 MADISON 7315415000  38320 BENTON 7315846135 38237 WEAKLEY 7315874261 38242 HENRY 7316421220 38375 MCNAIRY 7316453221 38008 HARDEMAN 7316583100 38305 MADISON 7316612000 38358 GIBSON 7316861591 38012 HAYWOOD 7317724110	34652	PASCO	7278428468
38063 LAUDERDALE 7312212200  38024 DYER 7312852410  38201 CARROLL 7313525344  38301 MADISON 7315415000  38320 BENTON 7315846135  38237 WEAKLEY 7315874261  38242 HENRY 7316421220  38375 MCNAIRY 7316453221  38008 HARDEMAN 7316583100  38305 MADISON 7316612000  38358 GIBSON 7316861591  38012 HAYWOOD 7317724110	34652	PASCO	7278481733
38024 DYER 7312852410  38201 CARROLL 7313525344  38301 MADISON 7315415000  38320 BENTON 7315846135  38237 WEAKLEY 7315874261  38242 HENRY 7316421220  38375 MCNAIRY 7316453221  38008 HARDEMAN 7316583100  38305 MADISON 7316612000  38358 GIBSON 7316861591  38012 HAYWOOD 7317724110	34689	PINELLAS	7279425000
38201 CARROLL 7313525344 38301 MADISON 7315415000  38320 BENTON 7315846135 38237 WEAKLEY 7315874261 38242 HENRY 7316421220 38375 MCNAIRY 7316453221 38008 HARDEMAN 7316583100 38305 MADISON 7316612000 38358 GIBSON 7316861591 38012 HAYWOOD 7317724110	38063	LAUDERDALE	7312212200
38301       MADISON       7315415000         38320       BENTON       7315846135         38237       WEAKLEY       7315874261         38242       HENRY       7316421220         38375       MCNAIRY       7316453221         38008       HARDEMAN       7316583100         38305       MADISON       7316612000         38358       GIBSON       7316861591         38012       HAYWOOD       7317724110	38024	DYER	7312852410
38320 BENTON 7315846135 38237 WEAKLEY 7315874261 38242 HENRY 7316421220 38375 MCNAIRY 7316453221 38008 HARDEMAN 7316583100 38305 MADISON 7316612000 38358 GIBSON 7316861591 38012 HAYWOOD 7317724110	38201	CARROLL	7313525344
38237       WEAKLEY       7315874261         38242       HENRY       7316421220         38375       MCNAIRY       7316453221         38008       HARDEMAN       7316583100         38305       MADISON       7316612000         38358       GIBSON       7316861591         38012       HAYWOOD       7317724110	38301	MADISON	7315415000
38242       HENRY       7316421220         38375       MCNAIRY       7316453221         38008       HARDEMAN       7316583100         38305       MADISON       7316612000         38358       GIBSON       7316861591         38012       HAYWOOD       7317724110	38320	BENTON	7315846135
38375       MCNAIRY       7316453221         38008       HARDEMAN       7316583100         38305       MADISON       7316612000         38358       GIBSON       7316861591         38012       HAYWOOD       7317724110	38237	WEAKLEY	7315874261
38008       HARDEMAN       7316583100         38305       MADISON       7316612000         38358       GIBSON       7316861591         38012       HAYWOOD       7317724110	38242	HENRY	7316421220
38305 MADISON 7316612000 38358 GIBSON 7316861591 38012 HAYWOOD 7317724110	38375	MCNAIRY	7316453221
38358 GIBSON 7316861591 38012 HAYWOOD 7317724110	38008	HARDEMAN	7316583100
38012 HAYWOOD 7317724110	38305	MADISON	7316612000
	38358	GIBSON	7316861591
38343 GIBSON 7317842321	38012	HAYWOOD	7317724110
	38343	GIBSON	7317842321

Page 210 of 477 05/31/2011



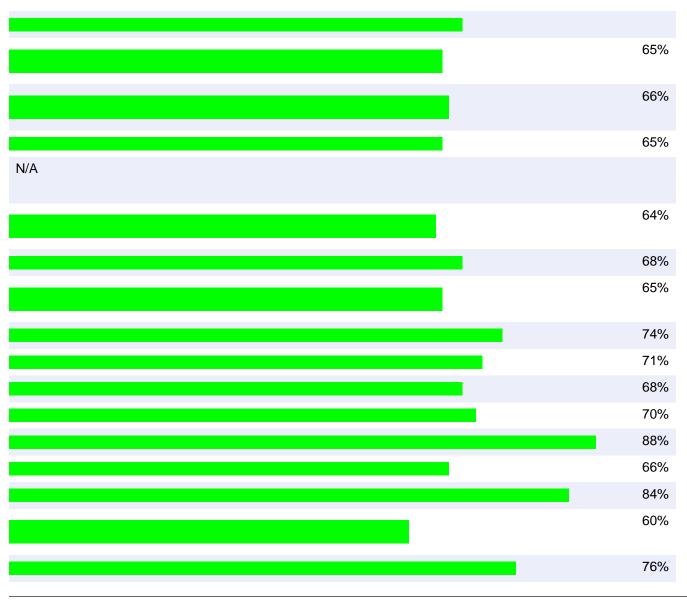
	11%
	14%
	11%
N/A	
	18%
	11%
	12%
	8%
	11%
	9%
	13%
	2%
	16%
	4%
	20%
	5%

Page 211 of 477 05/31/2011



	24%
	20%
	24%
N/A	
	18%
	21%
	23%
	18%
	18%
	23%
	17%
	10%
	18%
	12%
	20%
	19%

Page 212 of 477 05/31/2011



Page 213 of 477 05/31/2011





Page 214 of 477 05/31/2011



300 or more
300 or more
300 or more
N/A
300 or more
300 or more
300 or more
Fewer than 100
300 or more
300 or more
Between 100 and 299
Fewer than 100
300 or more
Fewer than 100
Between 100 and 299
Between 100 and 299

Page 215 of 477 05/31/2011

## R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

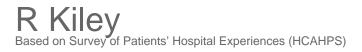
	33%
	28%
	24%
N/A	
	25%
	26%
	27%
	21%
	24%
	35%
	23%
	19%
	30%
	35%
	26%
	24%

Page 216 of 477 05/31/2011



440070	DECATUR COUNTY GENERAL HOSPITAL	969 TENNESSEE AVE S
440047	GIBSON GENERAL HOSPITAL	200 HOSPITAL DR
440130	BAPTIST MEMORIAL HOSPITAL UNION CITY	1201 BISHOP ST, PO BOX 310
440109	HARDIN MEDICAL CENTER	935 WAYNE ROAD
440008	HENDERSON COUNTY COMMUNITY HOSPITAL	200 W CHURCH ST
440016	BAPTIST MEMORIAL HOSPITAL HUNTINGDON	631 RB WILSON DR
100044	MARTIN MEMORIAL MEDICAL CENTER	200 SE HOSPITAL AVE
100260	ST LUCIE MEDICAL CENTER	1800 SE TIFFANY AVE
100246	LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	1700 S 23RD ST
100105	INDIAN RIVER MEDICAL CENTER	1000 36TH ST
100217	SEBASTIAN RIVER MEDICAL CENTER	13695 U S HIGHWAY 1
100125	HOMESTEAD HOSPITAL	975 BAPTIST WAY
100008	BAPTIST HOSPITAL OF MIAMI INC	8900 N KENDALL DR
100154	SOUTH MIAMI HOSPITAL, INC	6200 SW 73RD ST
420056	BAMBERG COUNTY MEMORIAL HOSPITAL	509 NORTH STREET

Page 217 of 477 05/31/2011



PARSONS	TN
TRENTON	TN
UNION CITY	TN
SAVANNAH	TN
LEXINGTON	TN
HUNTINGDON	TN
STUART	FL
PORT SAINT LUCIE	FL
FORT PIERCE	FL
VERO BEACH	FL
SEBASTIAN	FL
HOMESTEAD	FL
MIAMI	FL
SOUTH MIAMI	FL
BAMBERG	SC

Page 218 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

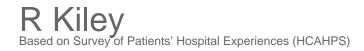
38363	DECATUR	7318473031
38382	GIBSON	7318557900
38261	OBION	7318852410
38372	HARDIN	7319268121
38351	HENDERSON	7319681801
38344	CARROLL	7319864461
34995	MARTIN	7722875200
34952	SAINT LUCIE	7723354000
34950	SAINT LUCIE	7724614000
32960	INDIAN RIVER	7725674311
32978	INDIAN RIVER	7725893187
33033	MIAMI-DADE	7862438000
33176	MIAMI-DADE	7865961960
33143	MIAMI-DADE	7866624000
29003	BAMBERG	8032454321

Page 219 of 477 05/31/2011



5% 6% 77% 13% 4% 13% 13% 14% 12%	5%
6% 77% 13% 4% 13% 13% 13% 12% 6% 6%	5%
13% 4% 13% 13% 13% 13% 13% 15% 16% 16% 16% 18%	6%
4%  13%  13%  19%  16%  6%  8%  6%	 7%
13% 13% 19% 16% 12% 6%	13%
13% 19% 16% 12% 6%	4%
19%  16%  12%  6%  8%  6%	13%
16% 12% 6% 8%	13%
12% 6% 8%	19%
6% 8% 6%	16%
8% 6%	12%
6%	6%
	8%
12%	6%
	12%

Page 220 of 477 05/31/2011



18%
26%
16%
18%
22%
21%
20%
17%
21%
24%
23%
11%
17%
15%
18%

Page 221 of 477 05/31/2011





Page 222 of 477 05/31/2011





Page 223 of 477 05/31/2011



## Between 100 and 299

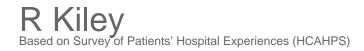
Between 100 and 299
300 or more
300 or more
Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299

Page 224 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
28%
32%
32%
27%
28%
31%
32%
29%
36%
40%
21%
30%
34%
16%

Page 225 of 477 05/31/2011



420026	SISTERS OF CHARITY PROVIDENCE HOSPITALS	2435 FOREST DR
420053	NEWBERRY COUNTY MEMORIAL HOSPITAL	2669 KINARD ST PO BOX 497
420036	SPRINGS MEMORIAL HOSPITAL	800 W MEETING ST
420018	PALMETTO HEALTH RICHLAND	5 RICHLAND MEDICAL PARK
420086	PALMETTO HEALTH BAPTIST	TAYLOR AT MARION
420002	PIEDMONT MEDICAL CENTER	222 S HERLONG AVE
420048	KERSHAW HEALTH	HAILE AND ROBERTS STREETS, BOX 7003
420069	CLARENDON MEMORIAL HOSPITAL	10 HOSPITAL ST BOX 550
420068	TRMC OF ORANGEBURG & CALHOUN	3000 ST MATTHEWS RD BOX 1806
420016	BARNWELL COUNTY HOSPITAL	PO BOX 588 811 REYNOLDS ROAD
420019	CHESTER REGIONAL MEDICAL CENTER	1 MEDICAL PARK DRIVE
421302	FAIRFIELD MEMORIAL HOSPITAL	321 BYPASS PO BOX 620
421304	EDGEFIELD COUNTY HOSPITAL	300 RIDGE MEDICAL PLAZA PO BOX 590
420082	AIKEN REGIONAL MEDICAL CENTER	302 UNIVERSITY PARKWAY
420070	TUOMEY HEALTHCARE SYSTEM	129 N WASHINGTON ST
420073	LEXINGTON MEDICAL CENTER	2720 SUNSET BLVD

Page 226 of 477 05/31/2011



COLUMBIA	SC
NEWBERRY	SC
LANCASTER	SC
COLUMBIA	SC
COLUMBIA	SC
ROCK HILL	SC
CAMDEN	SC
MANNING	SC
ORANGEBURG	SC
BARNWELL	SC
CHESTER	SC
WINNSBORO	SC
EDGEFIELD	SC
AIKEN	SC
SUMTER	SC
WEST COLUMBIA	SC

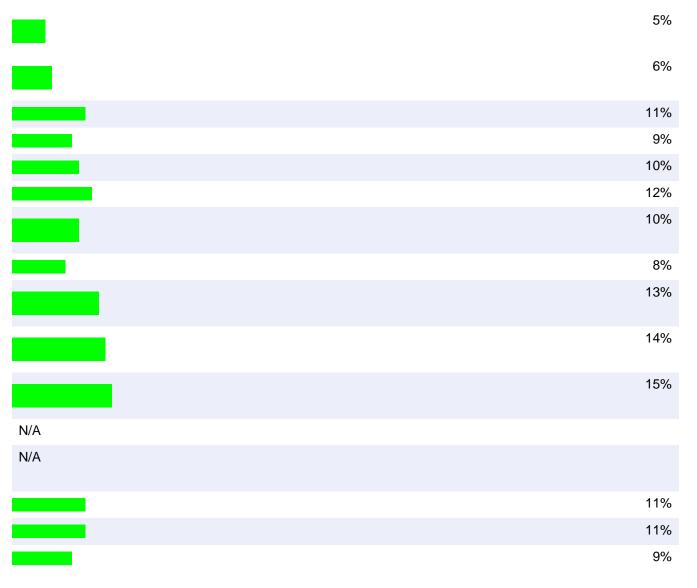
Page 227 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

29204	RICHLAND	8032565300
29108	NEWBERRY	8032767570
29720	LANCASTER	8032861481
29203	RICHLAND	8032965678
29220	RICHLAND	8032965678
29730	YORK	8033291234
29020	KERSHAW	8034324311
29102	CLARENDON	8034358463
29115	ORANGEBURG	8035332460
29812	BARNWELL	8035414161
29706	CHESTER	8035813151
29180	FAIRFIELD	8036350233
29824	EDGEFIELD	8036373174
29801	AIKEN	8036415900
29150	SUMTER	8037748900
29169	LEXINGTON	8037912000

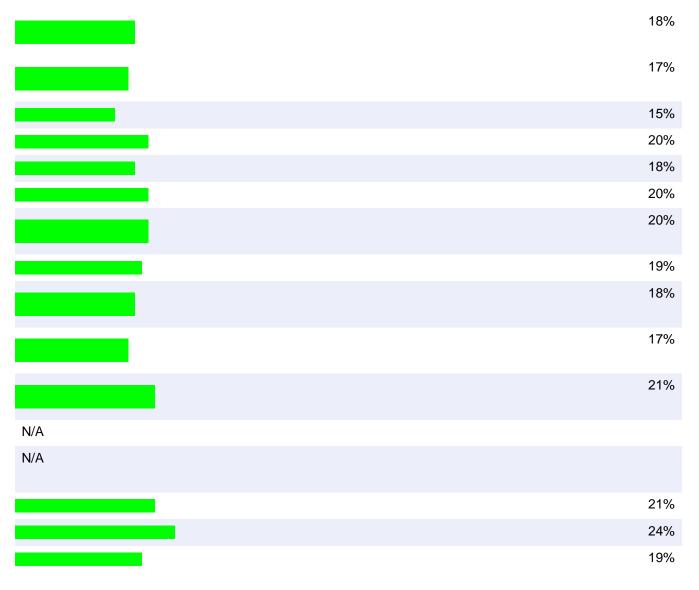
Page 228 of 477 05/31/2011





Page 229 of 477 05/31/2011





Page 230 of 477 05/31/2011





Page 231 of 477 05/31/2011



Page 232 of 477 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
Between 100 and 299
Between 100 and 299
N/A
N/A
300 or more
300 or more
300 or more

Page 233 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	38%
	19%
	28%
	25%
	30%
	36%
	27%
	21%
	19%
	26%
	21%
N/A	
N/A	
	32%
	26%
	31%

Page 234 of 477 05/31/2011



420072	HAMPTON REGIONAL MEDICAL CENTER	595 WEST CAROLINA AVENUE
450231	BAPTIST ST ANTHONYS HEALTH SYSTEM-BAPTIST CAMPUS	1600 WALLACE BLVD
451331	COON MEMORIAL HOSPITAL	1411 DENVER AVENUE
451369	GOLDEN PLAINS COMMUNITY HOSPITAL	200 SOUTH MCGEE
450539	COVENANT HOSPITAL PLAINVIEW	2601 DIMMITT RD
450578	HEMPHILL COUNTY HOSPITAL	1020 S 4TH ST
450209	NORTHWEST TEXAS HOSPITAL	1501 COULTER ROAD
450875	QUAIL CREEK SURGICAL HOSPITAL	6819 PLUM CREEK
450796	NORTHWEST TEXAS SURGERY CENTER	3501 SONCY RD SUITE 118
450155	HEREFORD REGIONAL MEDICAL CENTER	801 EAST THIRD
450698	LAMB HEALTHCARE CENTER	1500 S SUNSET
450399	BROWNFIELD REGIONAL MEDICAL CENTER	705 EAST FELT STREET
451350	PLAINS MEMORIAL HOSPITAL	310 WEST HALSELL STREET
451337	W J MANGOLD MEMORIAL HOSPITAL	320 NORTH MAIN
451344	HANSFORD COUNTY HOSPITAL	707 ROLAND ST
450099	PAMPA REGIONAL MEDICAL CENTER	1 MEDICAL PLAZA

Page 235 of 477 05/31/2011



VARNVILLE	SC
AMARILLO	TX
DALHART	TX
BORGER	TX
PLAINVIEW	TX
CANADIAN	TX
AMARILLO	TX
AMARILLO	TX
AMARILLO	TX
HEREFORD	TX
LITTLEFIELD	TX
BROWNFIELD	TX
DIMMITT	TX
LOCKNEY	TX
SPEARMAN	TX
PAMPA	TX

Page 236 of 477 05/31/2011



29944	HAMPTON	8039432771
79106	POTTER	8062122000
79022	DALLAM	8062444571
79007	HUTCHINSON	8062731100
79072	HALE	8062965531
79014	HEMPHILL	8063236622
79106	POTTER	8063541110
79124	POTTER	8063546100
79109	RANDALL	8063597999
79045	DEAF SMITH	8063642141
79339	LAMB	8063856411
79316	TERRY	8066373551
79027	CASTRO	8066472191
79241	FLOYD	8066523373
79081	HANSFORD	8066592535
79065	GRAY	8066653721

Page 237 of 477 05/31/2011



	5%
	7%
N/A	
N/A	
	8%
	2%
	14%
	5%
	3%
	16%
	4%
	11%
	1%
	5%
N/A	
	13%

Page 238 of 477 05/31/2011



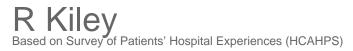
	23%
	18%
N/A	
N/A	
	20%
	5%
	18%
	12%
	14%
	13%
	16%
	18%
	15%
	16%
N/A	
	20%

Page 239 of 477 05/31/2011





Page 240 of 477 05/31/2011





Page 241 of 477 05/31/2011



Between 100 and 299
300 or more
N/A
N/A
Between 100 and 299
Fewer than 100
300 or more
300 or more
Fewer than 100
Between 100 and 299
Between 100 and 299
Between 100 and 299
Fewer than 100
Between 100 and 299
N/A
300 or more

Page 242 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	25%
	39%
N/A	
N/A	
	14%
	39%
	34%
	63%
	37%
	27%
	19%
	20%
	26%
	30%
N/A	
	31%

Page 243 of 477 05/31/2011



450876         LUBBOCK HEART HOSPITAL LP         4810 NORTH LOOP 289           450040         COVENANT MEDICAL CENTER         3615 19TH STREET           670050         TRUSTPOINT HOSPITAL         4302 PRINCETON           450686         UNIVERSITY MEDICAL CENTER         602 INDIANA AVENUE           450162         GRACE MEDICAL CENTER         2412 50TH ST           451334         PARKVIEW HOSPITAL         901 S. SWEETWATER           450489         MEDICAL ARTS HOSPITAL         2200 N BRYAN AVE           450755         COVENANT HOSPITAL LEVELLAND         1900 COLLEGE AVE           450221         MOORE COUNTY HOSPITAL         224 E SECOND STREET           DISTRICT         539 SOUTHEAST 2ND           100238         NORTHSIDE HOSPITAL         6000 49TH STREET N           100173         UNIVERSITY COMMUNITY HOSPITAL         3100 E FLETCHER AVE           100259         SOUTH BAY HOSPITAL         4016 SUN CITY CENTER BLVD           100243         BRANDON REGIONAL HOSPITAL         119 OAKFIELD DR           100132         SOUTH FLORIDA BAPTIST HOSPITAL         301 N ALEXANDER ST           100046         FLORIDA HOSPITAL ZEPHYRHILLS         7050 GALL BLVD           100128         TAMPA GENERAL HOSPITAL         1 TAMPA GENERAL CIRCLE           100075         ST JOSEPH			
670050         TRUSTPOINT HOSPITAL         4302 PRINCETON           450686         UNIVERSITY MEDICAL CENTER         602 INDIANA AVENUE           450162         GRACE MEDICAL CENTER         2412 50TH ST           451334         PARKVIEW HOSPITAL         901 S. SWEETWATER           450489         MEDICAL ARTS HOSPITAL         2200 N BRYAN AVE           450755         COVENANT HOSPITAL LEVELLAND         1900 COLLEGE AVE           450221         MOORE COUNTY HOSPITAL         224 E SECOND STREET           DISTRICT         539 SOUTHEAST 2ND           451349         SWISHER MEMORIAL HOSPITAL         539 SOUTHEAST 2ND           100238         NORTHSIDE HOSPITAL         6000 49TH STREET N           100173         UNIVERSITY COMMUNITY HOSPITAL         3100 E FLETCHER AVE           100259         SOUTH BAY HOSPITAL         4016 SUN CITY CENTER BLVD           100243         BRANDON REGIONAL HOSPITAL         119 OAKFIELD DR           100132         SOUTH FLORIDA BAPTIST HOSPITAL         301 N ALEXANDER ST           100046         FLORIDA HOSPITAL ZEPHYRHILLS         7050 GALL BLVD           100128         TAMPA GENERAL HOSPITAL         1 TAMPA GENERAL CIRCLE           100075         ST JOSEPH'S HOSPITAL         3001 W MARTIN LUTHER KING JR BLVD	450876	LUBBOCK HEART HOSPITAL LP	4810 NORTH LOOP 289
450686         UNIVERSITY MEDICAL CENTER         602 INDIANA AVENUE           450162         GRACE MEDICAL CENTER         2412 50TH ST           451334         PARKVIEW HOSPITAL         901 S. SWEETWATER           450489         MEDICAL ARTS HOSPITAL         2200 N BRYAN AVE           450755         COVENANT HOSPITAL LEVELLAND         1900 COLLEGE AVE           450221         MOORE COUNTY HOSPITAL         224 E SECOND STREET           DISTRICT         539 SOUTHEAST 2ND           100238         NORTHSIDE HOSPITAL         6000 49TH STREET N           100173         UNIVERSITY COMMUNITY HOSPITAL         3100 E FLETCHER AVE           100259         SOUTH BAY HOSPITAL         4016 SUN CITY CENTER BLVD           100243         BRANDON REGIONAL HOSPITAL         119 OAKFIELD DR           100132         SOUTH FLORIDA BAPTIST HOSPITAL         301 N ALEXANDER ST           100046         FLORIDA HOSPITAL ZEPHYRHILLS         7050 GALL BLVD           100128         TAMPA GENERAL HOSPITAL         1 TAMPA GENERAL CIRCLE           100075         ST JOSEPH'S HOSPITAL         3001 W MARTIN LUTHER KING JR BLVD	450040	COVENANT MEDICAL CENTER	3615 19TH STREET
450162         GRACE MEDICAL CENTER         2412 50TH ST           451334         PARKVIEW HOSPITAL         901 S. SWEETWATER           450489         MEDICAL ARTS HOSPITAL         2200 N BRYAN AVE           450755         COVENANT HOSPITAL LEVELLAND         1900 COLLEGE AVE           450221         MOORE COUNTY HOSPITAL         224 E SECOND STREET           DISTRICT         539 SOUTHEAST 2ND           451349         SWISHER MEMORIAL HOSPITAL         539 SOUTHEAST 2ND           100238         NORTHSIDE HOSPITAL         6000 49TH STREET N           100173         UNIVERSITY COMMUNITY HOSPITAL         3100 E FLETCHER AVE           100259         SOUTH BAY HOSPITAL         4016 SUN CITY CENTER BLVD           100243         BRANDON REGIONAL HOSPITAL         119 OAKFIELD DR           100132         SOUTH FLORIDA BAPTIST HOSPITAL         301 N ALEXANDER ST           100046         FLORIDA HOSPITAL ZEPHYRHILLS         7050 GALL BLVD           100128         TAMPA GENERAL HOSPITAL         1 TAMPA GENERAL CIRCLE           100075         ST JOSEPH'S HOSPITAL         3001 W MARTIN LUTHER KING JR BLVD	670050	TRUSTPOINT HOSPITAL	4302 PRINCETON
451334 PARKVIEW HOSPITAL 901 S. SWEETWATER 450489 MEDICAL ARTS HOSPITAL 2200 N BRYAN AVE 450755 COVENANT HOSPITAL LEVELLAND 1900 COLLEGE AVE 450221 MOORE COUNTY HOSPITAL 224 E SECOND STREET DISTRICT 451349 SWISHER MEMORIAL HOSPITAL 539 SOUTHEAST 2ND 100238 NORTHSIDE HOSPITAL 6000 49TH STREET N  100173 UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER AVE 100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD 100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR 100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST 100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	450686	UNIVERSITY MEDICAL CENTER	602 INDIANA AVENUE
450489 MEDICAL ARTS HOSPITAL 2200 N BRYAN AVE 450755 COVENANT HOSPITAL LEVELLAND 1900 COLLEGE AVE 450221 MOORE COUNTY HOSPITAL 224 E SECOND STREET DISTRICT 451349 SWISHER MEMORIAL HOSPITAL 539 SOUTHEAST 2ND 100238 NORTHSIDE HOSPITAL 6000 49TH STREET N  100173 UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER AVE 100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD 100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR 100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST 100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	450162	GRACE MEDICAL CENTER	2412 50TH ST
450755 COVENANT HOSPITAL LEVELLAND 1900 COLLEGE AVE 450221 MOORE COUNTY HOSPITAL 224 E SECOND STREET DISTRICT 451349 SWISHER MEMORIAL HOSPITAL 539 SOUTHEAST 2ND 100238 NORTHSIDE HOSPITAL 6000 49TH STREET N  100173 UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER AVE 100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD 100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR 100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST 100046 FLORIDA HOSPITAL 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	451334	PARKVIEW HOSPITAL	901 S. SWEETWATER
450221 MOORE COUNTY HOSPITAL DISTRICT 451349 SWISHER MEMORIAL HOSPITAL 100238 NORTHSIDE HOSPITAL 100173 UNIVERSITY COMMUNITY HOSPITAL 100259 SOUTH BAY HOSPITAL 100243 BRANDON REGIONAL HOSPITAL 100132 SOUTH FLORIDA BAPTIST HOSPITAL 100146 FLORIDA HOSPITAL 100046 FLORIDA HOSPITAL 100128 TAMPA GENERAL HOSPITAL 100128 TAMPA GENERAL HOSPITAL 10014 3001 W MARTIN LUTHER KING JR BLVD	450489	MEDICAL ARTS HOSPITAL	2200 N BRYAN AVE
DISTRICT  451349 SWISHER MEMORIAL HOSPITAL 539 SOUTHEAST 2ND  100238 NORTHSIDE HOSPITAL 6000 49TH STREET N  100173 UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER AVE  100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD  100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR  100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST  100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD  100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE  100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	450755	COVENANT HOSPITAL LEVELLAND	1900 COLLEGE AVE
100238 NORTHSIDE HOSPITAL 6000 49TH STREET N  100173 UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER AVE 100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD  100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR 100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST 100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	450221		224 E SECOND STREET
100173 UNIVERSITY COMMUNITY HOSPITAL 3100 E FLETCHER AVE 100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD 100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR 100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST 100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	451349	SWISHER MEMORIAL HOSPITAL	539 SOUTHEAST 2ND
100259 SOUTH BAY HOSPITAL 4016 SUN CITY CENTER BLVD  100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR  100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST  100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD  100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE  100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	100238	NORTHSIDE HOSPITAL	6000 49TH STREET N
BLVD  100243 BRANDON REGIONAL HOSPITAL 119 OAKFIELD DR  100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST  100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD  100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE  100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	100173	UNIVERSITY COMMUNITY HOSPITAL	3100 E FLETCHER AVE
100132 SOUTH FLORIDA BAPTIST HOSPITAL 301 N ALEXANDER ST 100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	100259	SOUTH BAY HOSPITAL	
100046 FLORIDA HOSPITAL ZEPHYRHILLS 7050 GALL BLVD 100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	100243	BRANDON REGIONAL HOSPITAL	119 OAKFIELD DR
100128 TAMPA GENERAL HOSPITAL 1 TAMPA GENERAL CIRCLE 100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	100132	SOUTH FLORIDA BAPTIST HOSPITAL	301 N ALEXANDER ST
100075 ST JOSEPH'S HOSPITAL 3001 W MARTIN LUTHER KING JR BLVD	100046	FLORIDA HOSPITAL ZEPHYRHILLS	7050 GALL BLVD
KING JR BLVD	100128	TAMPA GENERAL HOSPITAL	1 TAMPA GENERAL CIRCLE
100206 MEMORIAL HOSPITAL OF TAMPA 2901 SWANN AVE	100075	ST JOSEPH'S HOSPITAL	
	100206	MEMORIAL HOSPITAL OF TAMPA	2901 SWANN AVE

Page 244 of 477 05/31/2011



LUBBOCK	TX
LUBBOCK	TX
WHEELER	TX
LAMESA	TX
LEVELLAND	TX
DUMAS	TX
TULIA	TX
SAINT PETERSBURG	FL
TAMPA	FL
SUN CITY CENTER	FL
BRANDON	FL
PLANT CITY	FL
ZEPHYRHILLS	FL
TAMPA	FL
TAMPA	FL
TAMPA	FL

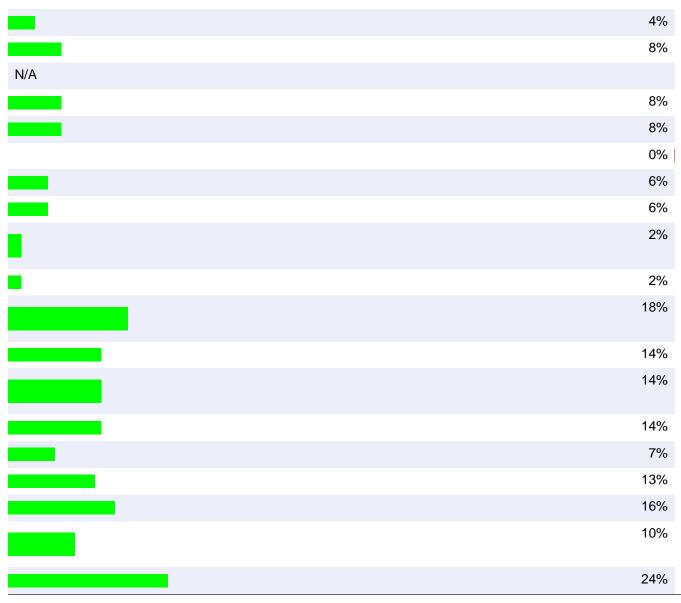
Page 245 of 477 05/31/2011



79416	LUBBOCK	8066877777
79410	LUBBOCK	8067256000
79415	LUBBOCK	8067492222
79415	LUBBOCK	8067758200
79412	LUBBOCK	8067884100
79096	WHEELER	8068265581
79331	DAWSON	8068722183
79336	HOCKLEY	8068944963
79029	MOORE	8069357171
79088	SWISHER	8069953581
33709	PINELLAS	8135215000
33613	HILLSBOROUGH	8136157200
33573	HILLSBOROUGH	8136343301
33511	HILLSBOROUGH	8136815551
33563	HILLSBOROUGH	8137571200
33541	PASCO	8137880411
33606	HILLSBOROUGH	8138447000
33677	HILLSBOROUGH	8138704398
00000		0.400=00.400
33609	HILLSBOROUGH	8138736400

Page 246 of 477 05/31/2011



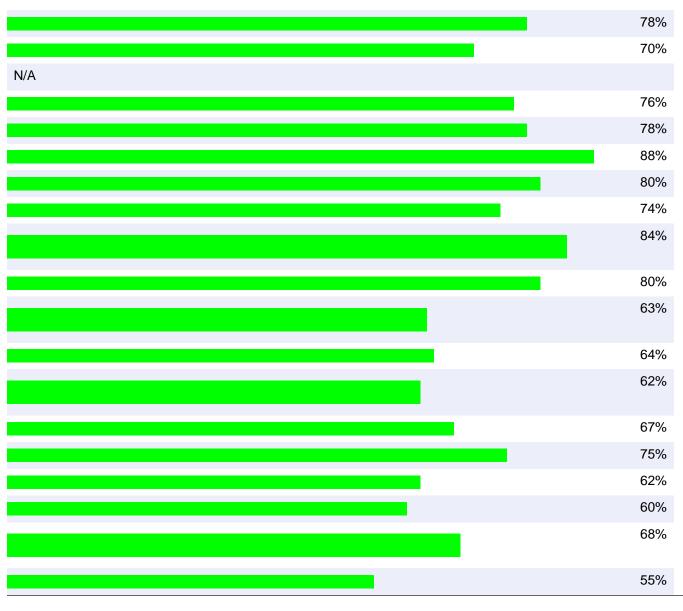


Page 247 of 477 05/31/2011



	18%
	22%
N/A	
	4.007
	16%
	14%
	12%
	14%
	20%
	14%
	18%
	19%
	22%
	24%
	19%
	18%
	25%
	24%
	22%
	21%

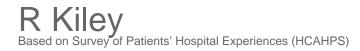
Page 248 of 477 05/31/2011



Page 249 of 477 05/31/2011



Page 250 of 477 05/31/2011



300 or more
300 or more
N/A
300 or more
300 or more
Fewer than 100
Between 100 and 299
Between 100 and 299
Between 100 and 299
Fewer than 100
300 or more

Page 251 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	46%
	25%
N/A	
	27%
	26%
	31%
	30%
	15%
	22%
	41%
	27%
	26%
	33%
	27%
	23%
	26%
	27%
	26%
	27%

Page 252 of 477 05/31/2011



100255	TOWN & COUNTRY HOSPITAL	6001 WEBB RD
100069	UNIVERSITY COMMUNITY HOSPITAL AT CARROLLWOOD	7171 NORTH DALE MABRY
450135	TEXAS HEALTH HARRIS METHODIST FORT WORTH	1301 PENNSYLVANIA AVENUE
450087	NORTH HILLS HOSPITAL	4401 BOOTH CALLOWAY ROAD
450677	HUGULEY HEALTH SYSTEM	11801 SOUTH FREEWAY
450880	BAYLOR SURGICAL HOSPITAL AT FORT WORTH	750 12TH AVENUE
450672	PLAZA MEDICAL CENTER OF FORT WORTH	900 EIGHTH AVENUE
450886	SOUTHWEST SURGICAL HOSPITAL	1612 HURST TOWN CENTER DRIVE
450779	TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHWEST F	6100 HARRIS PKWY
670046	USMD HOSPITAL AT FORT WORTH LP	5900 DIRKS ROAD
450419	TEXAS HEALTH HARRIS METHODIST HOSPITAL AZLE	108 DENVER TRAIL
450675	MEDICAL CENTER OF ARLINGTON	3301 MATLOCK ROAD
450872	USMD HOSPITAL AT ARLINGTON L P	801 W INTERSTATE 20
450563	BAYLOR REGIONAL MEDICAL CENTER AT GRAPEVINE	1650 W COLLEGE ST

Page 253 of 477 05/31/2011



TAMPA	FL
TAMPA	FL
FORT WORTH	TX
NORTH RICHLAND HILLS	TX
FORT WORTH	TX
FORT WORTH	TX
FORT WORTH	TX
HURST	TX
FORT WORTH	TX
FORT WORTH	TX
AZLE	TX
ARLINGTON	TX
ARLINGTON	TX
GRAPEVINE	TX

Page 254 of 477 05/31/2011

33615	HILLSBOROUGH	8138827159
33614	HILLSBOROUGH	8139322222
76104	TARRANT	8172502100
76180	TARRANT	8172551000
76115	TARRANT	8172939110
76104	TARRANT	8173345050
76104	TARRANT	8173362100
76054	TARRANT	8173454100
76132	TARRANT	8174335000
76132	TARRANT	8174339100
76020	TARRANT	8174448700
76015	TARRANT	8174653241
76017	TARRANT	8174723400
76051	TARRANT	8174811588

Page 255 of 477 05/31/2011

	16%
	13%
	11%
	10%
	16%
	9%
	9%
I	1%
	13%
	6%
	9%
	16%
	6%
	9%

Page 256 of 477 05/31/2011

18%
20%
23%
20%
24%
17%
16%
7%
26%
12%
21%
22%
13%
22%

Page 257 of 477 05/31/2011





Page 258 of 477 05/31/2011





Page 259 of 477 05/31/2011



Based on Survey of Patients Hospital Experiences (HCAHPS)
300 or more
Fewer than 100
300 or more

Page 260 of 477 05/31/2011

27%
27%
30%
30%
21%
43%
35%
42%
33%
58%
28%
26%
41%
33%

Page 261 of 477 05/31/2011



450064	TEXAS HEALTH ARLINGTON MEMORIAL HOSPITAL	800 W RANDOL MILL RD
670067	BAYLOR ORTHOPEDIC AND SPINE HOSPITAL AT ARLINGTON	707 HIGHLANDER BLVD
450596	LAKE GRANBURY MEDICAL CENTER	1310 PALUXY RD
450203	WEATHERFORD REGIONAL MEDICAL CENTER	713 E ANDERSON ST
450148	TEXAS HEALTH HARRIS METHODIST HOSPITAL CLEBURNE	201 WALLS DRIVE
450639	TEXAS HEALTH HARRIS METHODIST HURST-EULESS-BEDFORD	1600 HOSPITAL PARKWAY
450888	TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHLAKE	1545 E SOUTHLAKE BLVD
450883	BAYLOR MEDICAL CENTER AT TROPHY CLUB	2850 SOUTH HIGHWAY 114E
450039	JPS HEALTH NETWORK	1500 S MAIN ST
450137	BAYLOR ALL SAINTS MEDICAL CENTER AT FW	1400 EIGHTH AVE
340002	MEMORIAL MISSION HOSPITAL AND ASHEVILLE SURGERY CE	509 BILTMORE AVE
340051	WATAUGA MEDICAL CENTER	336 DEERFIELD ROAD
340013	RUTHERFORD HOSPITAL INC	288 SOUTH RIDGECREST AVE
341321	BLOWING ROCK HOSPITAL	418 CHESTNUT DRIVE

Page 262 of 477 05/31/2011



ARLINGTON	TX
ARLINGTON	TX
GRANBURY	TX
WEATHERFORD	TX
CLEBURNE	TX
BEDFORD	TX
SOUTHLAKE	TX
TROPHY CLUB	TX
FORT WORTH	TX
FORT WORTH	TX
ASHEVILLE	NC
BOONE	NC
RUTHERFORDTO N	NC
BLOWING ROCK	NC

Page 263 of 477 05/31/2011



76012	TARRANT	8175486100
76015	TARRANT	8175492364
76048	HOOD	8175732683
76086	PARKER	8175991190
76033	JOHNSON	8176412551
76022	TARRANT	8176854000
76092	TARRANT	8177488700
76262	DENTON	8178374600
76104	TARRANT	8179213431
76104	TARRANT	8179262544
28801	BUNCOMBE	8282131111
28607	WATAUGA	8282624100
28139	RUTHERFORD	8282865000
28605	WATAUGA	8282953136

Page 264 of 477 05/31/2011



	11%
N/A	
	10%
	15%
	11%
	12%
	4%
	6%
	12%
	9%
	14%
	9%
	6%
N/A	

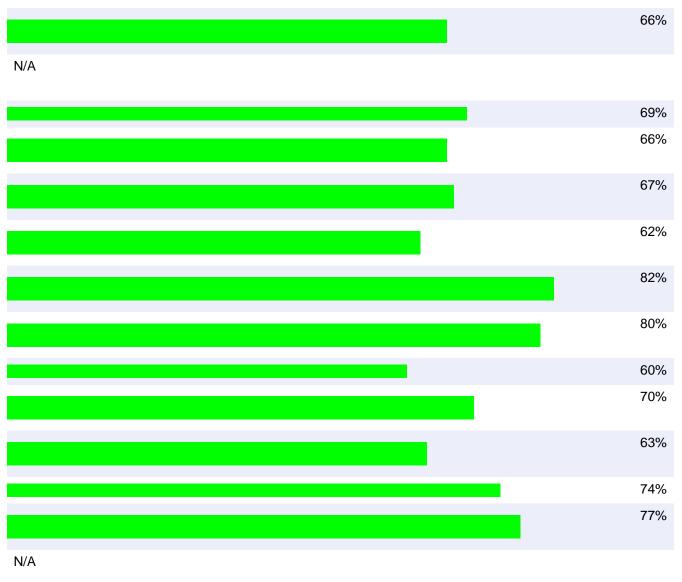
Page 265 of 477 05/31/2011



	23%
N/A	
	21%
	19%
	22%
	26%
	14%
	14%
	28%
	21%
	23%
	17%
	17%
N/A	

Page 266 of 477 05/31/2011





Page 267 of 477 05/31/2011





Page 268 of 477 05/31/2011



300 or more
N/A
300 or more
Between 100 and 299
300 or more
N/A

Page 269 of 477 05/31/2011



	31%
N/A	
	28%
	24%
	27%
	31%
	23%
	33%
	19%
	27%
	39%
	42%
	29%
N/A	

Page 270 of 477 05/31/2011



340116	FRYE REGIONAL MEDICAL CENTER	420 N CENTER ST
340143	CATAWBA VALLEY MEDICAL CENTER	810 FAIRGROVE CHURCH RD
340184	HAYWOOD REGIONAL MEDICAL CENTER	262 LEROY GEORGE DRIVE
341326	ANGEL MEDICAL CENTER	120 RIVERVIEW ST PO BOX 1209
341316	HIGHLANDS CASHIERS HOSPITAL INC	190 HOSPITAL DRIVE
340075	GRACE HOSPITAL INC	2201 S STERLING ST
340016	C J HARRIS COMMUNITY HOSPITAL	68 HOSPITAL RD
340087	THE MCDOWELL HOSPITAL	430 RANKIN DRIVE P O BOX 730
340023	PARK RIDGE HOSPITAL	NAPLES RD BOX 1569
340017	MARGARET R PARDEE MEMORIAL HOSPITAL	800 N JUSTICE ST
341323	CHARLES A CANNON JR MEMORIAL HOSPITAL	434 HOSPITAL DRIVE
340041	CALDWELL MEMORIAL HOSPITAL	321 MULBERRY ST SW
340011	SPRUCE PINE COMMUNITY HOSPITAL	125 HOSPITAL DR
340160	MURPHY MEDICAL CENTER INC	3990 EAST US HIGHWAY 64 ALT
340055	VALDESE GENERAL HOSPITAL INC	720 MALCOLM BLVD

Page 271 of 477 05/31/2011



HICKORY	NC
HICKORY	NC
CLYDE	NC
FRANKLIN	NC
HIGHLANDS	NC
MORGANTON	NC
SYLVA	NC
MARION	NC
FLETCHER	NC
HENDERSONVILL E	NC
LINVILLE	NC
LENOIR	NC
SPRUCE PINE	NC
MURPHY	NC
VALDESE	NC

Page 272 of 477 05/31/2011



28601	CATAWBA	8283226070
28602	CATAWBA	8283263809
28721	HAYWOOD	8284567311
28734	MACON	8285248411
28741	MACON	8285261200
28655	BURKE	8285805000
28779	JACKSON	8285867000
28752	MCDOWELL	8286595000
28732	HENDERSON	8286848501
28791	HENDERSON	8286961000
28646	AVERY	8287377000
28645	CALDWELL	8287575100
28777	MITCHELL	8287654201
28906	CHEROKEE	8288378161
28690	BURKE	8288742251

Page 273 of 477 05/31/2011



	14%
	10%
	16%
	10%
N/A	
	10%
	14%
	6%
	11%
	6%
N/A	
	14%
	8%
	8%
	9%

Page 274 of 477 05/31/2011



	24%
	23%
	25%
	19%
N/A	
	18%
	21%
	17%
	21%
	20%
N/A	
	23%
	15%
	20%
	15%

Page 275 of 477 05/31/2011





Page 276 of 477 05/31/2011



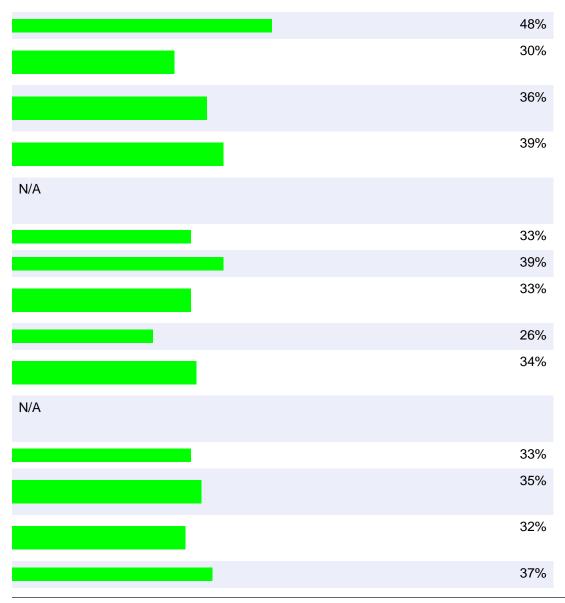


Page 277 of 477 05/31/2011



300 or more
300 or more
300 or more
300 or more
N/A
300 or more
N/A
300 or more

Page 278 of 477 05/31/2011



Page 279 of 477 05/31/2011



341319	TRANSYLVANIA REGIONAL HOSPITAL, INC	90 HOSPITAL DRIVE PO BOX 1116
341322	ST LUKES HOSPITAL	101 HOSPITAL DRIVE
450177	UVALDE MEMORIAL HOSPITAL	1025 GARNER FIELD ROAD
450293	FRIO REGIONAL HOSPITAL	200 S IH 35
450104	GUADALUPE REGIONAL MEDICAL CENTER	1215 E COURT ST
450108	CONNALLY MEMORIAL MEDICAL CENTER	499 10TH STREET
451364	OTTO KAISER MEMORIAL HOSPITAL	3349 S HIGHWAY 181
450235	MEMORIAL HOSPITAL	1110 NORTH SARAH DEWITT DRIVE
451330	MEDINA REGIONAL HOSPITAL	3100 AVENUE E
450165	SOUTH TEXAS REGIONAL MEDICAL CENTER	1905 HWY 97 EAST
450092	FORT DUNCAN MEDICAL CENTER	3333 N FOSTER MALDONADO BLVD
450154	VAL VERDE REGIONAL MEDICAL CENTER	801 BEDELL AVE
451371	SETON EDGAR B DAVIS HOSPITAL	130 HAYS STREET
450620	DIMMIT COUNTY MEMORIAL HOSPITAL	704 HOSPITAL DRIVE
450007	PETERSON REGIONAL MEDICAL CENTER	551 HILL COUNTRY DRIVE

Page 280 of 477 05/31/2011



COLUMBUS NC UVALDE TX PEARSALL TX SEGUIN TX  FLORESVILLE TX  KENEDY TX GONZALES TX  HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX CARRIZO SPRINGS KERRVILLE TX	BREVARD	NC
PEARSALL TX SEGUIN TX  FLORESVILLE TX  KENEDY TX GONZALES TX  HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX CARRIZO TX SPRINGS	COLUMBUS	NC
SEGUIN TX  FLORESVILLE TX  KENEDY TX GONZALES TX  HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX CARRIZO TX SPRINGS	UVALDE	TX
FLORESVILLE TX  KENEDY TX GONZALES TX  HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX CARRIZO TX SPRINGS	PEARSALL	TX
KENEDY TX GONZALES TX  HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX  CARRIZO TX SPRINGS	SEGUIN	TX
GONZALES TX HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX  CARRIZO TX  SPRINGS	FLORESVILLE	TX
HONDO TX JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX  CARRIZO TX  SPRINGS	KENEDY	TX
JOURDANTON TX  EAGLE PASS TX  DEL RIO TX  LULING TX  CARRIZO TX  SPRINGS	GONZALES	TX
EAGLE PASS TX  DEL RIO TX  LULING TX  CARRIZO TX  SPRINGS	HONDO	TX
DEL RIO TX  LULING TX  CARRIZO TX  SPRINGS	JOURDANTON	TX
LULING TX CARRIZO TX SPRINGS	EAGLE PASS	TX
CARRIZO TX SPRINGS	DEL RIO	TX
SPRINGS	LULING	TX
KERRVILLE TX		TX
	KERRVILLE	TX

Page 281 of 477 05/31/2011

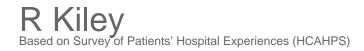
28712	TRANSYLVANIA	8288835302
28722	POLK	8288943311
78801	UVALDE	8302786251
78061	FRIO	8303343617
78155	GUADALUPE	8303792411
78114	WILSON	8303931300
78119	KARNES	8305833401
78629	GONZALES	8306727581
78861	MEDINA	8307414677
78026	ATASCOSA	8307693515
78852	MAVERICK	8307735321
78840	VAL VERDE	8307758566
78648	CALDWELL	8308757000
78834	DIMMIT	8308762424
78028	KERR	8308964200

Page 282 of 477 05/31/2011



	5%
	7%
	9%
	6%
	5%
	8%
N/A	
	8%
N/A	
	17%
	10%
	13%
	5%
	8%
	9%

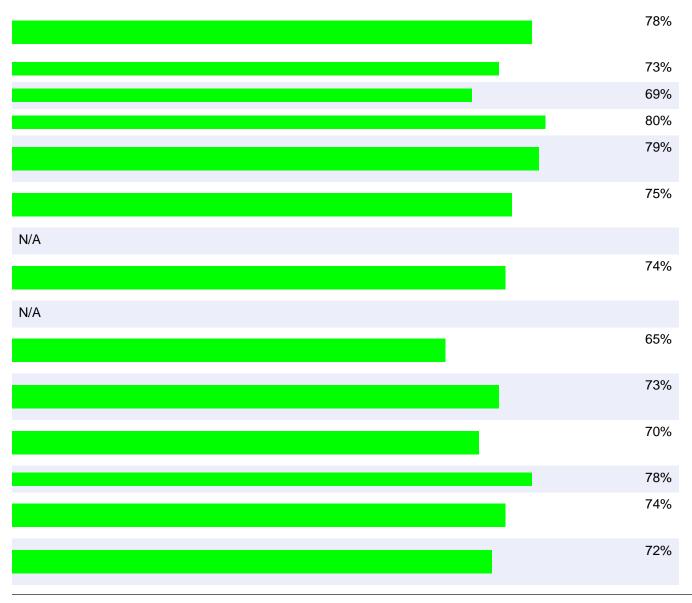
Page 283 of 477 05/31/2011



	17%
	20%
	22%
	14%
	16%
	17%
N/A	
	18%
N/A	
	18%
	17%
	17%
	17%
	18%
	19%

Page 284 of 477 05/31/2011





Page 285 of 477 05/31/2011





Page 286 of 477 05/31/2011



300 or more
Between 100 and 299
300 or more
Fewer than 100
300 or more
Between 100 and 299
N/A
Between 100 and 299
N/A
300 or more
300 or more
300 or more
Between 100 and 299
Between 100 and 299
300 or more

Page 287 of 477 05/31/2011

	38%
	36%
	24%
	23%
	26%
	22%
N/A	
	14%
N/A	
	20%
	21%
	20%
	30%
	31%
	38%

Page 288 of 477 05/31/2011



450813	COMMUNITY GENERAL HOSPITAL	230 WEST MILLER
450604	HILL COUNTRY MEMORIAL HOSPITAL INC	1020 SOUTH STATE HIGHWAY 16
450193	ST LUKES EPISCOPAL HOSPITAL	6720 BERTNER
420049	CONWAY MEDICAL CENTER	300 SINGLETON RIDGE ROAD
421303	WILLIAMSBURG REGIONAL HOSPITAL	500 NELSON BOULEVARD PO BOX 568
420066	LAKE CITY COMMUNITY HOSPITAL	258 N RON MCNAIR BLVD
420057	MCLEOD MEDICAL CENTER - DARLINGTON	701 CASHUA FERRY ROAD
420065	BON SECOURS-ST FRANCIS XAVIER HOSPITAL	2095 HENRY TECKLENBURG DRIVE
420055	MARION REGIONAL HOSPITAL	2829 E HWY 76
420054	MARLBORO PARK HOSPITAL	1138 CHERAW HIGHWAY
420067	BEAUFORT COUNTY MEMORIAL HOSPITAL	955 RIBAUT RD
420020	GEORGETOWN MEMORIAL HOSPITAL	606 BLACK RIVER RD DRAWER 1718
420062	CHESTERFIELD GENERAL HOSPITAL	711 CHESTERFIELD HIGHWAY
420098	WACCAMAW COMMUNITY HOSPITAL	4070 HIGHWAY 17 BY-PASS
420091	CAROLINAS HOSPITAL SYSTEM	805 PAMPLICO HWY BOX 100550

Page 289 of 477 05/31/2011



DILLEY FREDERICKSBUR G	TX TX
HOUSTON	TX
CONWAY	SC
KINGSTREE	SC
LAKE CITY	SC
DARLINGTON	SC
CHARLESTON	SC
MULLINS	SC
BENNETTSVILLE	SC
BEAUFORT	SC
GEORGETOWN	SC
CHERAW	SC
MURRELLS INLET	SC
FLORENCE	SC

Page 290 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

78017	FRIO	8309652003
78624	GILLESPIE	8309974353
77030	HARRIS	8323551000
29526	HORRY	8433478037
29556	WILLIAMSBURG	8433550167
29560	FLORENCE	8433742036
29540	DARLINGTON	8433951100
29414	CHARLESTON	8434021000
29574	MARION	8434312000
29512	MARLBORO	8434792881
29902	BEAUFORT	8435225200
29440	GEORGETOWN	8435277000
29520	CHESTERFIELD	8435377881
29576	GEORGETOWN	8436521000
29505	FLORENCE	8436742500

Page 291 of 477 05/31/2011



	19%
	6%
	12%
	7%
N/A	
	7%
	12%
	10%
	16%
	15%
	12%
	11%
	12%
	8%
	13%

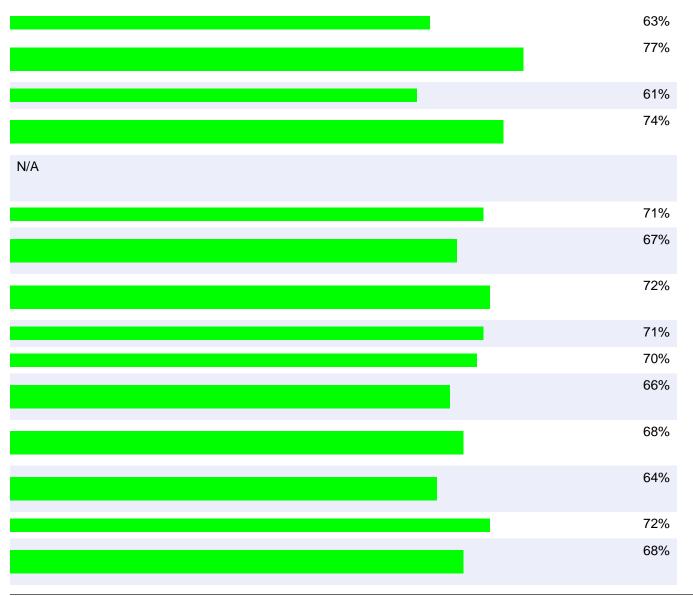
Page 292 of 477 05/31/2011



	18%
	17%
	27%
	19%
N/A	
	22%
	21%
	18%
	13%
	15%
	22%
	21%
	24%
	20%
	19%

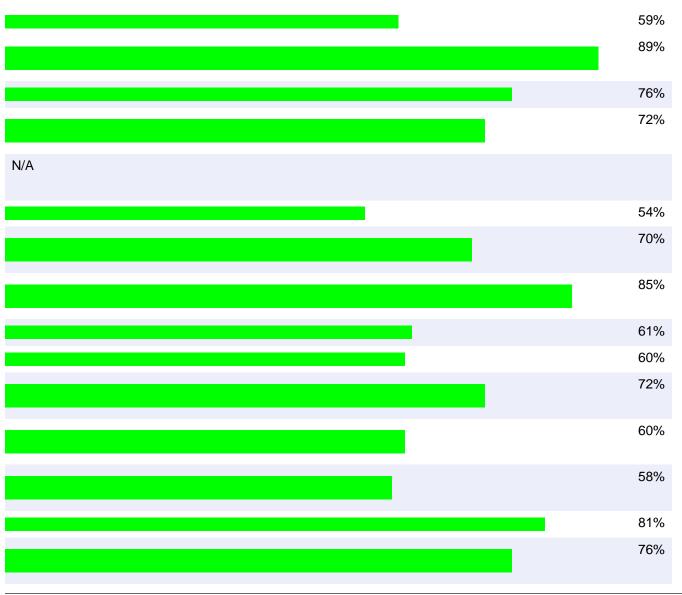
Page 293 of 477 05/31/2011





Page 294 of 477 05/31/2011





Page 295 of 477 05/31/2011



Between 100 and 299 300 or more 300 or more 300 or more N/A Between 100 and 299 Between 100 and 299 300 or more 300 or more Between 100 and 299 300 or more 300 or more 300 or more 300 or more 300 or more

Page 296 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

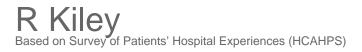
	18%
	42%
	28%
	37%
N/A	
	20%
	22%
	35%
	28%
	20%
	37%
	21%
	20%
	39%
	25%

Page 297 of 477 05/31/2011



420080	HILTON HEAD REGIONAL MEDICAL CENTER	25 HOSPITAL CENTER BLVD
420085	GRAND STRAND REG MED CENTER	809 82ND PARKWAY BOX 7500
420064	LORIS COMMUNITY HOSPITAL	3655 MITCHELL ST
420087	ROPER HOSPITAL	316 CALHOUN ST
420005	MCLEOD MEDICAL CENTER - DILLON	301 E JACKSON ST
420051	MCLEOD REGIONAL MEDICAL CENTER-PEE DEE	555 E CHEVES ST BOX 8700
420030	COLLETON MEDICAL CENTER	501 ROBERTSON BOULEVARD
420101	COASTAL CAROLINA HOSPITAL	1000 MEDICAL CENTER DRIVE
420004	MUSC MEDICAL CENTER	169 ASHLEY AVE
420079	TRIDENT MEDICAL CENTER	9330 MEDICAL PLAZA DR
420089	EAST COOPER MEDICAL CENTER	2000 HOSPITAL DR
100313	SACRED HEART HOSPITAL ON THE GULF	3801 E HWY 98
101302	CAMPBELLTON GRACEVILLE HOSPITAL	5429 COLLEGE DRIVE
100292	SACRED HEART HOSPITAL ON THE EMERALD COAST	7800 US HWY 98 W
100025	SACRED HEART HOSPITAL	5151 N 9TH AVE

Page 298 of 477 05/31/2011



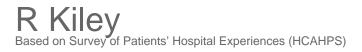
HILTON HEAD ISLAND	SC
MYRTLE BEACH	SC
LORIS	SC
CHARLESTON	SC
DILLON	SC
FLORENCE	SC
WALTERBORO	SC
HARDEEVILLE	SC
CHARLESTON	SC
CHARLESTON	SC
MOUNT PLEASANT	SC
PORT SAINT JOE	FL
GRACEVILLE	FL
MIRAMAR BEACH	FL
PENSACOLA	FL

Page 299 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

29925	BEAUFORT	8436816122
29577	HORRY	8436921100
29569	HORRY	8437167000
29401	CHARLESTON	8437242800
29536	DILLON	8437744111
29506	FLORENCE	8437772900
29488	COLLETON	8437822000
29927	JASPER	8437848000
29425	CHARLESTON	8437922300
29406	CHARLESTON	8437978800
29464	CHARLESTON	8438810100
32456	GULF	8502295600
32440	JACKSON	8502637201
32550	WALTON	8502783600
32504	ESCAMBIA	8504167000

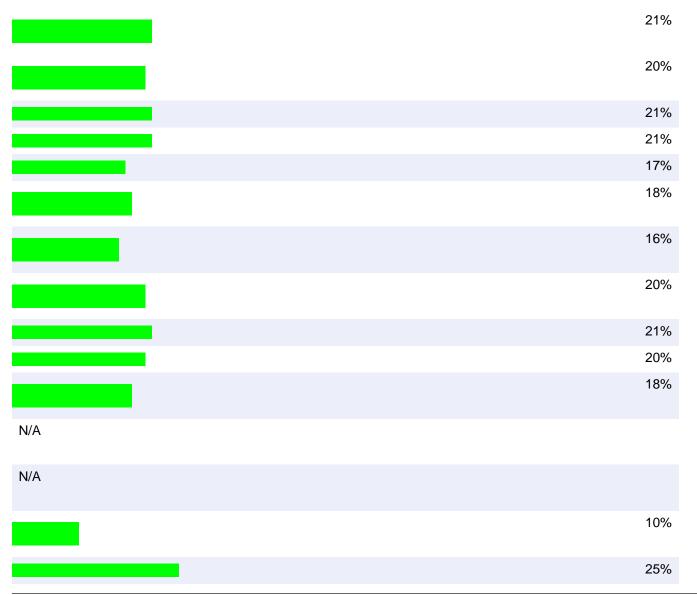
Page 300 of 477 05/31/2011



	12%
	10%
	13%
	10%
	11%
	8%
	16%
	15%
	8%
	14%
	9%
N/A	
N/A	
	3%
	12%

Page 301 of 477 05/31/2011



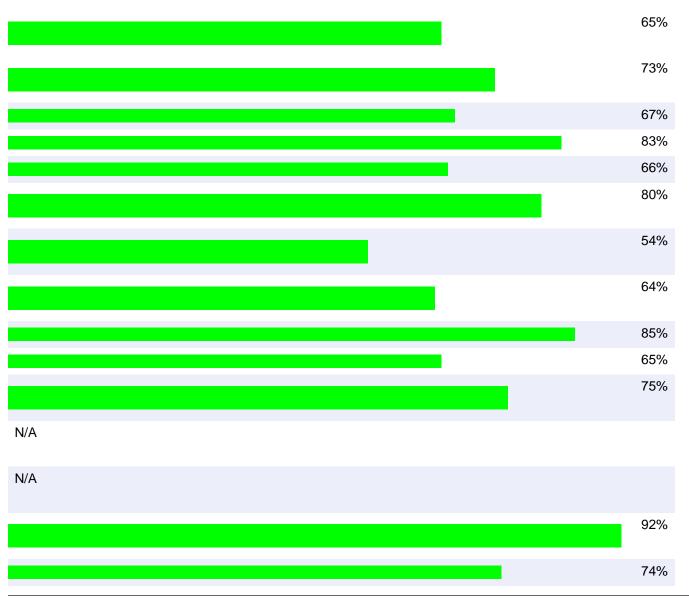


Page 302 of 477 05/31/2011





Page 303 of 477 05/31/2011



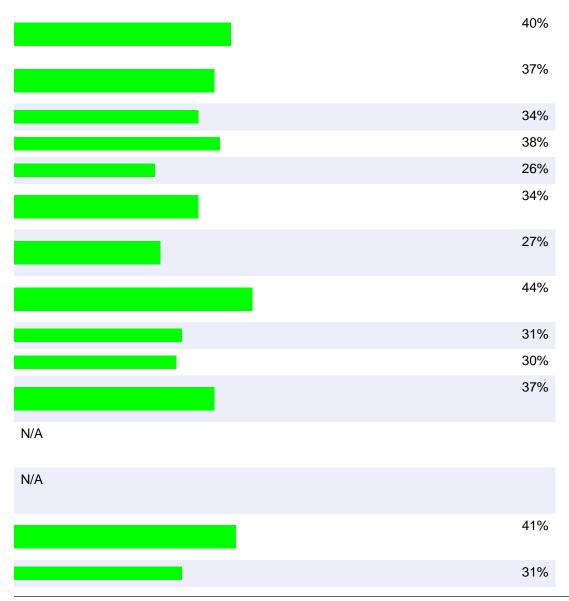
Page 304 of 477 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
N/A
N/A
300 or more
300 or more

Page 305 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 306 of 477 05/31/2011



100135	TALLAHASSEE MEMORIAL HEALTHCARE	1300 MICCOSUKEE RD
100093	BAPTIST HOSPITAL	1000 WEST MORENO STREET
100231	WEST FLORIDA HOSPITAL	8383 N DAVIS HIGHWAY
101307	DOCTORS MEMORIAL HOSPITAL	2600 HOSPITAL DR
100106	DOCTOR'S MEMORIAL HOSPITAL INC	333 N BYRON BUTLER PKWY
100124	SANTA ROSA MEDICAL CENTER	6002 BERRYHILL RD
101308	NORTHWEST FLORIDA COMMUNITY HOSPITAL	1360 BRICKYARD RD
100254	CAPITAL REGIONAL MEDICAL CENTER	2626 CAPITAL MEDICAL BLVD
100048	JAY HOSPITAL	14114 ALABAMA ST
100054	TWIN CITIES HOSPITAL	2190 HIGHWAY 85 NORTH
100122	NORTH OKALOOSA MEDICAL CENTER	151 REDSTONE AVE SE
100142	JACKSON HOSPITAL	4250 HOSPITAL DRIVE
100242	GULF COAST MEDICAL CENTER	449 W 23RD ST
100026	BAY MEDICAL CENTER	615 N BONITA AVE
100223	FORT WALTON BEACH MEDICAL CENTER	1000 MAR WALT DR
100266	GULF BREEZE HOSPITAL	1110 GULF BREEZE PKWY

Page 307 of 477 05/31/2011



TALLAHASSEE	FL
PENSACOLA	FL
PENSACOLA	FL
BONIFAY	FL
PERRY	FL
MILTON	FL
CHIPLEY	FL
TALLAHASSEE	FL
JAY	FL
NICEVILLE	FL
CRESTVIEW	FL
MARIANNA	FL
PANAMA CITY	FL
PANAMA CITY	FL
FORT WALTON BEACH	FL
GULF BREEZE	FL

Page 308 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

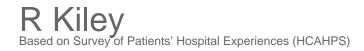
32308	LEON	8504311155
32501	ESCAMBIA	8504344011
32514	ESCAMBIA	8504944000
32425	HOLMES	8505471120
32348	TAYLOR	8505840800
32570	SANTA ROSA	8506267762
32428	WASHINGTON	8506381610
32308	LEON	8506565000
32565	SANTA ROSA	8506754532
32578	OKALOOSA	8506784131
32539	OKALOOSA	8506898100
32446	JACKSON	8507182620
32405	BAY	8507477926
32401	BAY	8507691511
32547	OKALOOSA	8508621111
32561	SANTA ROSA	8509342000

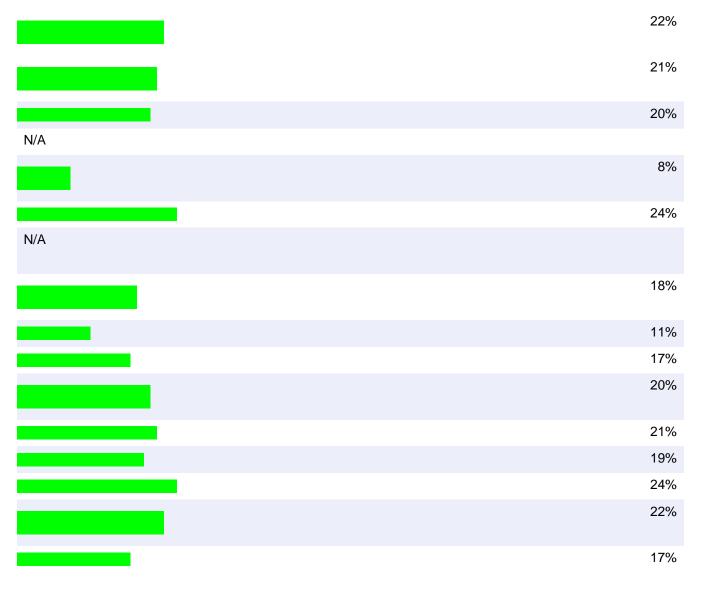
Page 309 of 477 05/31/2011



	16%
	11%
	16%
N/A	
	3%
	17%
N/A	
	15%
	4%
	8%
	14%
	11%
	13%
	17%
	15%
	10%

Page 310 of 477 05/31/2011





Page 311 of 477 05/31/2011





Page 312 of 477 05/31/2011





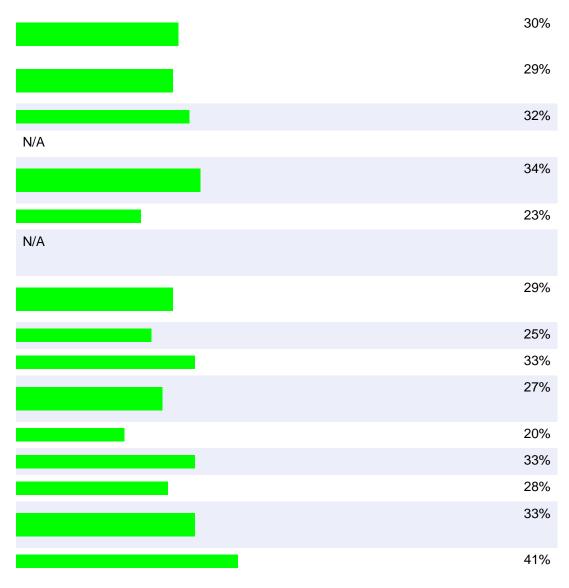
Page 313 of 477 05/31/2011



300 or more 300 or more 300 or more N/A Between 100 and 299 300 or more N/A 300 or more Between 100 and 299 300 or more 300 or more

Page 314 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 315 of 477 05/31/2011



100081	HEALTHMARK REGIONAL MEDICAL CENTER	4413 US HWY 331 S
100052	WINTER HAVEN HOSPITAL	200 AVE F NE
100109	FLORIDA HOSPITAL HEARTLAND MEDICAL CENTER	4200 SUN N' LAKE BLVD
100049	HIGHLANDS REGIONAL MEDICAL CENTER	3600 S HIGHLANDS AVE
100137	HEART OF FLORIDA REGIONAL MEDICAL CENTER	40100 US HWY 27 N
100175	DESOTO MEMORIAL HOSPITAL	900 N ROBERT AVE
100121	BARTOW REGIONAL MEDICAL CENTER	2200 OSPREY BLVD
100099	LAKE WALES MEDICAL CENTER	410 S 11TH ST
100157	LAKELAND REGIONAL MEDICAL CENTER	1324 LAKELAND HILLS BLVD
100252	RAULERSON HOSPITAL	1796 HWY 441 N
101300	FLORIDA HOSPITAL WAUCHULA	533 W CARLTON ST
101309	HENDRY REGIONAL MEDICAL CENTER	524 W SAGAMORE AVE
420071	SELF REGIONAL HEALTHCARE	1325 SPRING STREET
420023	ST FRANCIS-DOWNTOWN	ONE ST FRANCIS DR
420027	ANMED HEALTH	800 N FANT ST
420010	CAROLINA PINES REGIONAL MEDICAL CENTER	1304 W BOBO NEWSOM HWY

Page 316 of 477 05/31/2011



DEFUNIAK SPRINGS	FL
WINTER HAVEN	FL
SEBRING	FL
SEBRING	FL
DAVENPORT	FL
ARCADIA	FL
BARTOW	FL
LAKE WALES	FL
LAKELAND	FL
OKEECHOBEE	FL
WAUCHULA	FL
CLEWISTON	FL
GREENWOOD	SC
GREENVILLE	SC
ANDERSON	SC
HARTSVILLE	SC

Page 317 of 477 05/31/2011



32435	WALTON	8509514500
33881	POLK	8632931121
33871	HIGHLANDS	8633144466
33870	HIGHLANDS	8633856101
33837	POLK	8634224971
34265	DE SOTO	8634943535
33831	POLK	8635338111
33853	POLK	8636761433
33805	POLK	8636871100
34972	OKEECHOBEE	8637632151
33873	HARDEE	8637733101
33440	HENDRY	8639023033
29646	GREENWOOD	8642274111
29601	GREENVILLE	8642551000
29621	ANDERSON	8642611109
29550	DARLINGTON	8643392100

Page 318 of 477 05/31/2011



8%
12%
11%
19%
10%
16%
15%
13%
8%
10%
8%
13%
6%
11%
7%
15%

Page 319 of 477 05/31/2011



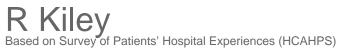
14%
22%
22%
26%
20%
25%
18%
18%
22%
19%
14%
26%
19%
20%
14%
22%

Page 320 of 477 05/31/2011





Page 321 of 477 05/31/2011





Page 322 of 477 05/31/2011



Between 100 and 299
300 or more
Between 100 and 299
300 or more
Fewer than 100
Between 100 and 299
300 or more

Page 323 of 477 05/31/2011



37%
29%
24%
36%
34%
15%
26%
26%
28%
33%
13%
14%
32%
33%
34%
20%

Page 324 of 477 05/31/2011



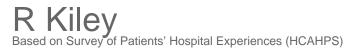
421301	ABBEVILLE AREA MEDICAL CENTER	420 THOMSON CIRCLE
420039	WALLACE THOMSON HOSPITAL	322 W SOUTH ST PO BOX 789
420015	BAPTIST EASLEY HOSPITAL	200 FLEETWOOD DRIVE
420102	PATEWOOD MEMORIAL HOSPITAL	175 PATEWOOD DRIVE
420037	HILLCREST MEMORIAL HOSPITAL	729 SOUTH EAST MAIN STREET
420078	GREENVILLE MEMORIAL HOSPITAL	701 GROVE RD
420043	UPSTATE CAROLINA MEDICAL CENTER	1530 N LIMESTONE ST
420103	VILLAGE HOSPITAL	250 WESTMORELAND ROAD
420007	SPARTANBURG REGIONAL MEDICAL CENTER	101 E WOOD ST
420083	MARY BLACK MEMORIAL HOSPITAL	1700 SKYLYN DR BOX 3217
420038	LAURENS COUNTY HEALTHCARE SYSTEM	US HWY 76 PO DRAWER 976
420033	GREER MEMORIAL HOSPITAL	830 SOUTH BUNCOMBE ROAD
420011	CANNON MEMORIAL HOSPITAL	123 MEDICAL PARK DRIVE PO BOX 188
420009	OCONEE MEDICAL CENTER	298 MEMORIAL DRIVE
440084	SWEETWATER HOSPITAL ASSOCIATION	304 WRIGHT ST
440110	FORT LOUDOUN MEDICAL CENTER	550 FORT LOUDOUN

Page 325 of 477 05/31/2011



ABBEVILLE	SC
UNION	SC
EASLEY	SC
GREENVILLE	SC
SIMPSONVILLE	SC
GREENVILLE	SC
GAFFNEY	SC
GREER	SC
SPARTANBURG	SC
SPARTANBURG	SC
CLINTON	SC
GREER	SC
PICKENS	SC
SENECA	SC
SWEETWATER	TN
LENOIR CITY	TN

Page 326 of 477 05/31/2011



29620	ABBEVILLE	8643665011
29379	UNION	8644270351
29640	PICKENS	8644427200
29615	GREENVILLE	8644540888
29681	GREENVILLE	8644546151
29605	GREENVILLE	8644557000
29340	CHEROKEE	8644874271
29651	GREENVILLE	8645306000
29303	SPARTANBURG	8645606000
29307	SPARTANBURG	8645733000
29325	LAURENS	8648339100
29650	GREENVILLE	8648488200
29671	PICKENS	8648784791
29672	OCONEE	8648823351
37874	MONROE	8652138200
37772	LOUDON	8652716000

Page 327 of 477 05/31/2011



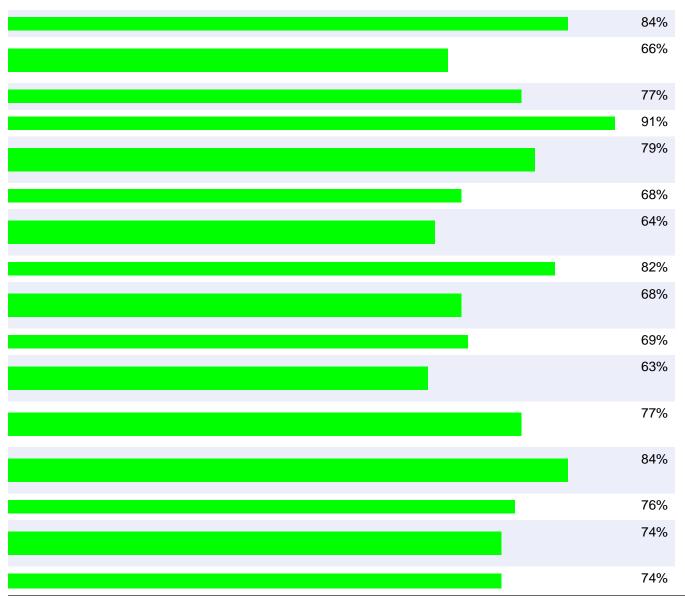
1%
15%
5%
2%
6%
11%
18%
5%
13%
13%
15%
7%
5%
7%
11%
7%

Page 328 of 477 05/31/2011

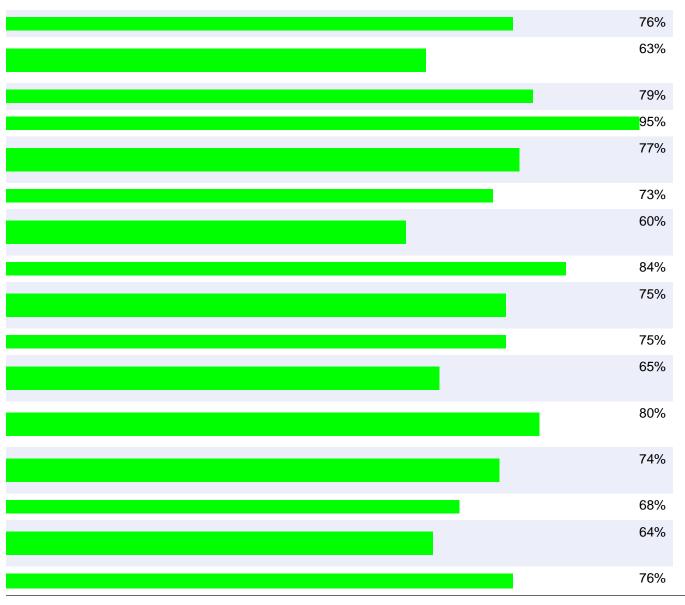


4.50/
15%
19%
18%
7%
15%
21%
18%
13%
19%
18%
22%
16%
11%
17%
15%
19%

Page 329 of 477 05/31/2011



Page 330 of 477 05/31/2011



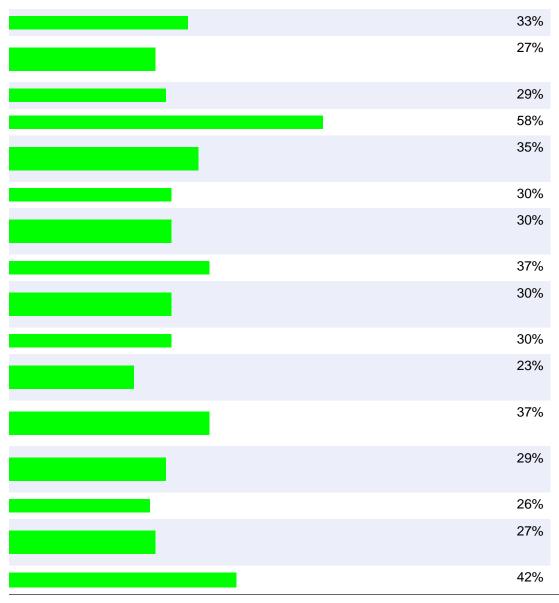
Page 331 of 477 05/31/2011



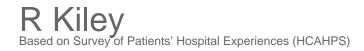
Between 100 and 299
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 332 of 477 05/31/2011





Page 333 of 477 05/31/2011



		MEDICAL CENTER DR
440173	PARKWEST MEDICAL CENTER	9352 PARK WEST BLVD
440081	LECONTE MEDICAL CENTER	742 MIDDLECREEK ROAD
440056	ST MARY'S JEFFERSON MEMORIAL HOSPITAL	110 HOSPITAL DRIVE
440125	FORT SANDERS REGIONAL MEDICAL CENTER	1901 W CLINCH AVE
440015	UNIVERSITY OF TN MEMORIAL HOSPITAL	1924 ALCOA HIGHWAY
440120	MERCY MEDICAL CENTER	900 EAST OAK HILL AVENUE
440034	METHODIST MEDICAL CENTER OF OAK RIDGE	990 OAK RIDGE TURNPIKE BOX 529
440031	ROANE MEDICAL CENTER	412 DEVONIA ST
440011	BLOUNT MEMORIAL HOSPITAL	907 E LAMAR ALEXANDER PARKWAY
440048	BAPTIST MEMORIAL HOSPITAL	6019 WALNUT GROVE ROAD
440159	DELTA MEDICAL CENTER	3000 GETWELL RD
440131	BAPTIST MEMORIAL HOSPITAL TIPTON	1995 HIGHWAY 51 S
440168	METHODIST HEALTHCARE FAYETTE HOSPITAL	214 LAKEVIEW RD
440049	METHODIST HEALTHCARE MEMPHIS HOSPITALS	1265 UNION AVE SUITE 700
440152	REGIONAL MEDICAL CENTER AT	877 JEFFERSON AVENUE

Page 334 of 477 05/31/2011



KNOXVILLE	TN
SEVIERVILLE	TN
JEFFERSON CITY	TN
KNOXVILLE	TN
KNOXVILLE	TN
KNOXVILLE	TN
OAK RIDGE	TN
HARRIMAN	TN
MARYVILLE	TN
MEMPHIS	TN
MEMPHIS	TN
COVINGTON	TN
SOMERVILLE	TN
MEMPHIS	TN
MEMPHIS	TN

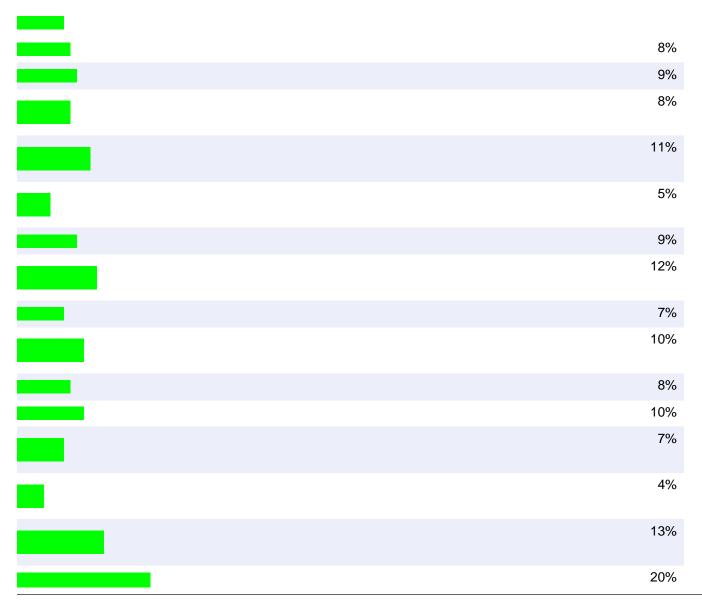
Page 335 of 477 05/31/2011



37923	KNOX	8653731000
37862	CUMBERLAND	8654296618
37760	JEFFERSON	8654712500
37916	KNOX	8655411101
37920	KNOX	8655449000
37917	KNOX	8655458000
37830	ANDERSON	8658351000
37748	ROANE	8658821323
37804	BLOUNT	8659837211
38120	SHELBY	9012265000
38118	SHELBY	9013698100
38019	TIPTON	9014762621
38068	FAYETTE	9015164014
38104	SHELBY	9015168274
38103	SHELBY	9015457928

Page 336 of 477 05/31/2011

## R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 337 of 477 05/31/2011



20%
15%
19%
20%
20%
20%
14%
18%
23%
20%
16%
19%
13%
23%
21%

Page 338 of 477 05/31/2011





Page 339 of 477 05/31/2011



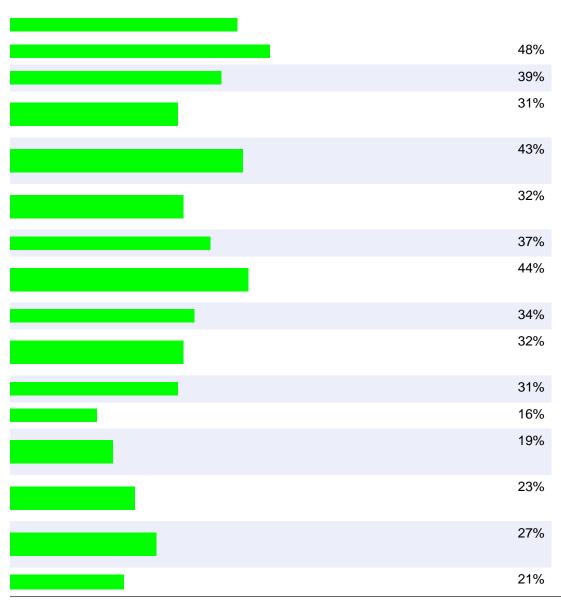
Page 340 of 477 05/31/2011



300 or more
300 or more
Between 100 and 299
Between 100 and 299
300 or more
300 or more

Page 341 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 342 of 477 05/31/2011



	MEMPHIS	
440147	BAPTIST REHABILITATION GERMANTOWN	2100 EXETER ROAD
440183	ST FRANCIS HOSPITAL	5959 PARK AVE
440228	SAINT FRANCIS BARTLETT MEDICAL CENTER	2986 KATE BOND RD
450037	GOOD SHEPHERD MEDICAL CENTER	700 EAST MARSHALL AVENUE
450224	MOTHER FRANCES HOSPITAL- WINNSBORO	719 WEST COKE ROAD
450658	EAST TEXAS MEDICAL CENTER - FAIRFIELD	125 NEWMAN ST
451321	HUNT REGIONAL COMMUNITY HOSPITAL	2900 STERLING HART DRIVE
450352	HUNT REGIONAL MEDICAL CENTER	4215 JOE RAMSEY BLVD
450324	TEXOMA MEDICAL CENTER	5016 S US HIGHWAY 75
450188	ETMC CLARKSVILLE	3000 W MAIN ST
450864	TEXAS SPINE AND JOINT HOSPITAL	1814 ROSELAND BOULEVARD
450373	EAST TEXAS MEDICAL CENTER MOUNT VERNON	500 S STATE HWY 37
451319	MOTHER FRANCES HOSPITAL JACKSONVILLE	2026 S JACKSON STREET
450194	EAST TEXAS MEDICAL CENTER	501 S RAGSDALE

Page 343 of 477 05/31/2011



GERMANTOWN	TN
MEMPHIS	TN
BARTLETT	TN
LONGVIEW	TX
WINNSBORO	TX
FAIRFIELD	TX
COMMERCE	TX
GREENVILLE	TX
DENISON	TX
CLARKSVILLE	TX
TYLER	TX
MOUNT VERNON	TX
JACKSONVILLE	TX
JACKSONVILLE	TX

Page 344 of 477 05/31/2011



38138	SHELBY	9017571350
38119	SHELBY	9017651000
38133	SHELBY	9018207050
75601	GREGG	9033152000
75494	WOOD	9033425227
75840	FREESTONE	9033891612
75428	HUNT	9034081881
75401	HUNT	9034085000
75020	GRAYSON	9034164000
75426	RED RIVER	9034273851
75701	SMITH	9035253300
75457	FRANKLIN	9035374552
75766	CHEROKEE	9035414500
75766	CHEROKEE	9035415000

Page 345 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	15%
	11%
	10%
	5%
	7%
N/A	
	11%
	12%
	9%
	3%
	2%
N/A	
	15%

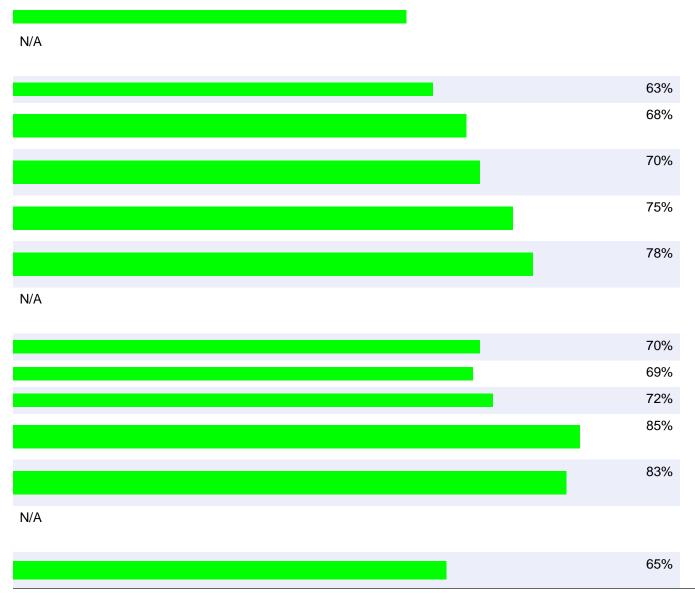
Page 346 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	22%
	21%
	20%
	20%
	15%
N/A	
	19%
	19%
	19%
	12%
	15%
N/A	
	20%

Page 347 of 477 05/31/2011





Page 348 of 477 05/31/2011





Page 349 of 477 05/31/2011



N/A		
300 or more		
300 or more		
300 or more		
Between 100 and 299		
Between 100 and 299		
N/A		
300 or more		
300 or more		
Between 100 and 299		
300 or more		
Between 100 and 299		
N/A		
300 or more		
	_	 

Page 350 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



	37%
	41%
	25%
	35%
	28%
N/A	
	25%
	37%
	21%
	57%
	25%
N/A	
	18%

Page 351 of 477 05/31/2011



	JACKSONVILLE	
450080	TITUS REGIONAL MEDICAL CENTER	2001 N JEFFERSON
450102	MOTHER FRANCES HOSPITAL	800 EAST DAWSON
450083	EAST TEXAS MEDICAL CENTER	1000 SOUTH BECKHAM STREET
450801	CHRISTUS ST MICHAEL HEALTH SYSTEM	2600 ST MICHAEL DR
451370	RED RIVER REGIONAL HOSPITAL	504 LIPSCOMB STREET
450447	NAVARRO REGIONAL HOSPITAL	3201 WEST HIGHWAY 22
450475	ETMC HENDERSON	300 WILSON STREET
450389	EAST TEXAS MEDICAL CENTER ATHENS	2000 SOUTH PALESTINE
450747	PALESTINE REGIONAL MEDICAL CENTER	2900 S LOOP 256
451302	GOOD SHEPHARD MEDICAL CENTER-LINDEN	404 NORTH KAUFMAN STREET
450702	LONGVIEW REGIONAL MEDICAL CENTER	2901 N FOURTH ST
450547	EAST TEXAS MEDICAL CENTER QUITMAN	117 WINNSBORO STREET
450196	PARIS REGIONAL MEDICAL CENTER	820 CLARKSVILLE ST
450200	WADLEY REGIONAL MEDICAL CENTER	1000 PINE STREET

Page 352 of 477 05/31/2011



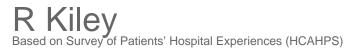
MOUNT PLEASANT	TX
TYLER	TX
TYLER	TX
TEXARKANA	TX
BONHAM	TX
CORSICANA	TX
HENDERSON	TX
ATHENS	TX
PALESTINE	TX
LINDEN	TX
LONGVIEW	TX
QUITMAN	TX
PARIS	TX
TEXARKANA	TX

Page 353 of 477 05/31/2011



75455	TITUS	9035776000
75701	SMITH	9035938441
75701	SMITH	9035970351
75504	BOWIE	9036141000
75418	FANNIN	9036407311
75110	NAVARRO	9036546800
75652	RUSK	9036577541
75751	HENDERSON	9036761000
75801	ANDERSON	9037311000
75563	CASS	9037565561
75605	GREGG	9037581818
75783	WOOD	9037634500
75460	LAMAR	9037854521
75501	BOWIE	9037988000

Page 354 of 477 05/31/2011



	14%
	14%
	13%
	8%
N/A	
	16%
	7%
	12%
	12%
N/A	
	8%
	10%
	10%
	12%

Page 355 of 477 05/31/2011



	21%
	24%
	25%
	17%
N/A	
	21%
	18%
	21%
	23%
N/A	
	20%
	27%
	23%
	21%

Page 356 of 477 05/31/2011





Page 357 of 477 05/31/2011





Page 358 of 477 05/31/2011



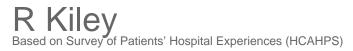
300 or more
300 or more
300 or more
300 or more
N/A
300 or more
N/A
300 or more
Between 100 and 299
300 or more
300 or more

Page 359 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	23%
	33%
	27%
	32%
N/A	
	21%
	22%
	26%
	21%
N/A	
	28%
	28%
	30%
	25%

Page 360 of 477 05/31/2011



450615	ATLANTA MEMORIAL HOSPITAL	1007 SOUTH WILLIAMS STREET
450884	EAST TEXAS MEDICAL CENTER - GILMER	712 NORTH WOOD
451367	EAST TEXAS MEDICAL CENTER PITTSBURG	2701 US HWY 271 N
450469	TEXAS HEALTH PRESBYTERIAN HOSPITAL-WNJ	500 N HIGHLAND AVENUE
450690	UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER AT TYLER	11937 US HIGHWAY 271
450236	HOPKINS COUNTY MEMORIAL HOSPITAL	115 AIRPORT RD
450032	GOOD SHEPHERD MEDICAL CENTER MARSHALL	811 S WASHINGTON
450283	COZBY-GERMANY HOSPITAL	707 N WALDRIP
450488	ALLEGIANCE SPECIALTY HOSPITAL OF KILGORE	1612 SOUTH HENDERSON BLVD
100088	BAPTIST MEDICAL CENTER	800 PRUDENTIAL DR
100001	SHANDS JACKSONVILLE MEDICAL CENTER	655 W 8TH ST
100117	BAPTIST MEDICAL CENTER BEACHES	1350 13TH AVE SOUTH
100226	ORANGE PARK MEDICAL CENTER	2001 KINGSLEY AVE
100307	ST LUKE'S HOSPITAL	4201 BELFORT ROAD

Page 361 of 477 05/31/2011



ATLANTA	TX
GILMER	TX
PITTSBURG	TX
SHERMAN	TX
TYLER	TX
SULPHUR SPRINGS	TX
MARSHALL	TX
GRAND SALINE	TX
KILGORE	TX
JACKSONVILLE	FL
JACKSONVILLE	FL
JACKSONVILLE BEACH	FL
ORANGE PARK	FL
JACKSONVILLE	FL

Page 362 of 477 05/31/2011

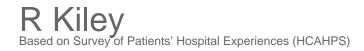
75551	CASS	9037993000
75644	UPSHUR	9038417100
75686	CAMP	9038564520
75091	GRAYSON	9038704611
75708	SMITH	9038777777
75482	HOPKINS	9038857671
75670	HARRISON	9039276712
75140	VAN ZANDT	9039624242
75662	GREGG	9039843505
32207	DUVAL	9042022000
32209	DUVAL	9042440411
32250	DUVAL	9042472900
32073	CLAY	9042768500
32216	DUVAL	9042963700

Page 363 of 477 05/31/2011



	7%
	2%
	2%
	13%
	8%
	8%
	13%
	13%
N/A	
	11%
	23%
	8%
	13%
	15%

Page 364 of 477 05/31/2011



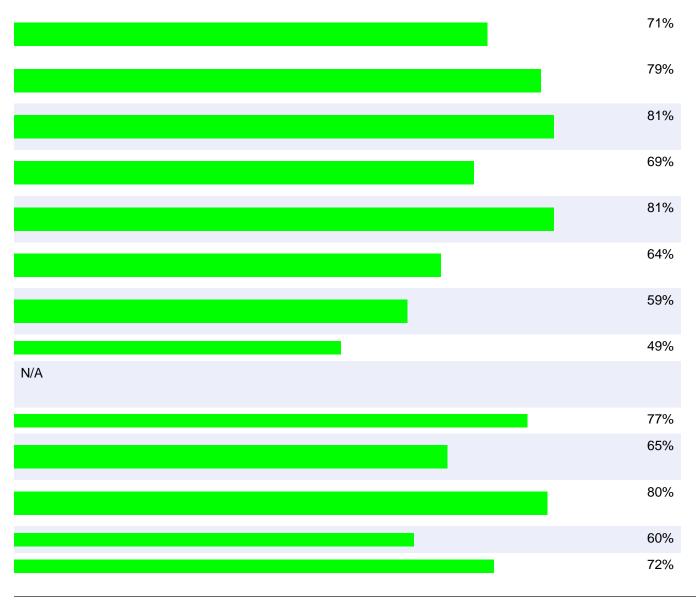
	20%
	12%
	14%
	23%
	19%
	18%
	20%
	16%
N/A	
	22%
	18%
	20%
	20%
	20%

Page 365 of 477 05/31/2011





Page 366 of 477 05/31/2011



Page 367 of 477 05/31/2011



300 or more

Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
N/A
300 or more

Page 368 of 477 05/31/2011

	28%
	30%
	26%
	29%
	23%
	25%
	27%
	25%
N/A	
	28%
	30%
	30%
	27%
	29%

Page 369 of 477 05/31/2011



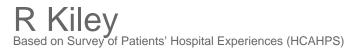
100040	ST VINCENT'S MEDICAL CENTER	1 SHIRCLIFF WAY
100140	BAPTIST MEDICAL CENTER - NASSAU	1250 S 18TH ST
101301	SHANDS LIVE OAK REGIONAL MEDICAL CENTER	1100 SW 11TH ST
101310	SHANDS STARKE REGIONAL MEDICAL CENTER	922 E CALL ST
100179	MEMORIAL HOSPITAL JACKSONVILLE	3625 UNIVERSITY BLVD SOUTH
100090	FLAGLER HOSPITAL	400 HEALTH PARK BLVD
100151	MAYO CLINIC	4500 SAN PABLO ROAD
341307	PENDER MEMORIAL HOSPITAL	507 E FREMONT ST
340008	SCOTLAND MEMORIAL HOSPITAL	500 LAUCHWOOD DR
340120	DUPLIN GENERAL HOSPITAL	401 N MAIN ST
340141	NEW HANOVER REGIONAL MEDICAL CENTER	2131 S 17TH ST BOX 9000
341303	FIRSTHEALTH MONTGOMERY MEMORIAL HOSP	520 ALLEN STREET
340042	ONSLOW MEMORIAL HOSPITAL	317 WESTERN BOULEVARD
340024	SAMPSON REGIONAL MEDICAL CENTER	607 BEAMAN ST
340028	CAPE FEAR VALLEY MEDICAL CENTER	1638 OWEN DRIVE P O BOX 2000

Page 370 of 477 05/31/2011



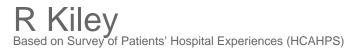
JACKSONVILLE	FL
FERNANDINA BEACH	FL
LIVE OAK	FL
STARKE	FL
JACKSONVILLE	FL
SAINT AUGUSTINE	FL
JACKSONVILLE	FL
BURGAW	NC
LAURINBURG	NC
KENANSVILLE	NC
WILMINGTON	NC
TROY	NC
JACKSONVILLE	NC
CLINTON	NC
FAYETTEVILLE	NC

Page 371 of 477 05/31/2011



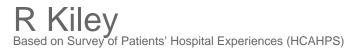
32204	DUVAL	9043087300
32034	NASSAU	9043213500
32060	SUWANNEE	9043621413
32091	BRADFORD	9043682300
32216	DUVAL	9043996111
32086	SAINT JOHNS	9048194426
32224	DUVAL	9049532000
28425	PENDER	9102595451
28352	SCOTLAND	9102917000
28349	DUPLIN	9102960941
28402	NEW HANOVER	9103437000
27371	MONTGOMERY	9105721301
28540	ONSLOW	9105772345
28328	SAMPSON	9105928511
28302	CUMBERLAND	9106094000

Page 372 of 477 05/31/2011



	16%
	9%
N/A	
N/A	
	14%
	11%
	5%
N/A	
	20%
	10%
	5%
N/A	
	15%
	10%
	13%

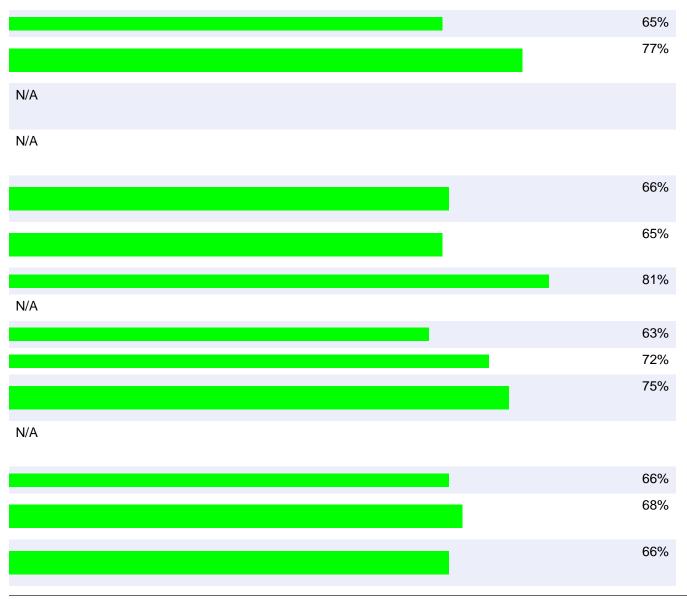
Page 373 of 477 05/31/2011



	19%
	14%
N/A	
N/A	
	20%
	24%
	14%
N/A	
	17%
	18%
	20%
N/A	
	19%
	22%
	21%

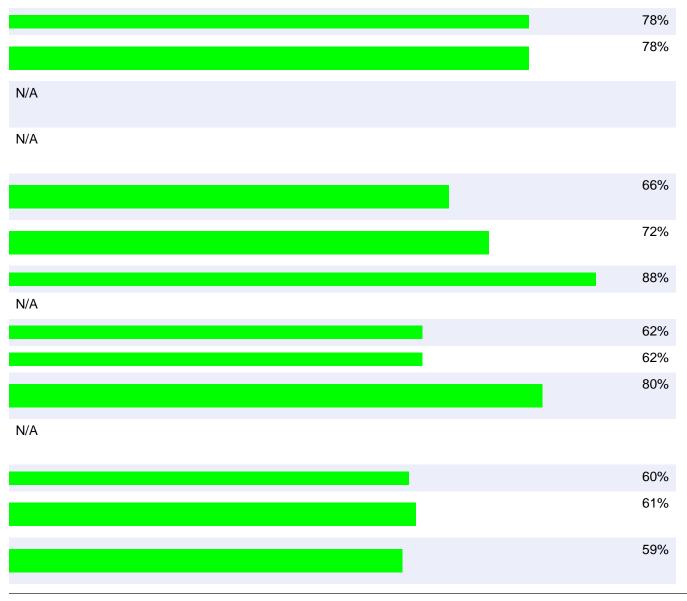
Page 374 of 477 05/31/2011





Page 375 of 477 05/31/2011





Page 376 of 477 05/31/2011



300 or more
300 or more
N/A
N/A
300 or more
300 or more
300 or more
N/A
300 or more
300 or more
300 or more
N/A
300 or more
300 or more
300 or more

Page 377 of 477 05/31/2011

	33%
	29%
N/A	
N/A	
	27%
	33%
	41%
N/A	
	33%
	27%
	36%
N/A	
	33%
	24%
	25%

Page 378 of 477 05/31/2011



340068	COLUMBUS REGIONAL HEALTHCARE SYSTEM	500 JEFFERSON ST
340050	SOUTHEASTERN REGIONAL MEDICAL CENTER	300 W 27 ST PO BOX 1408
340115	FIRSTHEALTH MOORE REGIONAL HOSPITAL	155 MEMORIAL DRIVE
340158	BRUNSWICK COMMUNITY HOSPITAL	1 MEDICAL CENTER DR PO BOX 139
341315	CAPE FEAR VALLEY-BLADEN COUNTY HOSPITAL	501 SOUTH POPLAR STREET
340071	BETSY JOHNSON REGIONAL HOSPITAL	800 TILGHMAN DR
340106	SANDHILLS REGIONAL MEDICAL CENTER	1000 WEST HAMLET AVENUE
450107	LAS PALMAS MEDICAL CENTER	1801 NORTH OREGON STREET
450024	UNIVERSITY MEDICAL CENTER OF EL PASO	4815 ALAMEDA AVE
450845	EL PASO SPECIALTY HOSPITAL	1755 CURIE SUITE A
450002	PROVIDENCE MEMORIAL HOSPITAL	2001 N OREGON ST
450877	EAST EL PASO PHYSICIANS MEDICAL CENTER, LLC	1416 GEORGE DIETER
450668	SIERRA MEDICAL CENTER	1625 MEDICAL CENTER DR
670047	SIERRA PROVIDENCE EAST MEDICAL CENTER	3280 JOE BATTLE BLVD

Page 379 of 477 05/31/2011



WHITEVILLE	NC
LUMBERTON	NC
PINEHURST	NC
SUPPLY	NC
ELIZABETHTOWN	NC
DUNN	NC
HAMLET	NC
EL PASO	TX

Page 380 of 477 05/31/2011

28472	COLUMBUS	9106428011
28359	ROBESON	9106715000
28374	MOORE	9107151000
28462	BRUNSWICK	9107558121
28337	BLADEN	9108625100
28334	HARNETT	9108927161
28345	RICHMOND	9109582361
79902	EL PASO	9155211200
79905	EL PASO	9155217602
79902	EL PASO	9155443636
79902	EL PASO	9155776011
79936	EL PASO	9155984240
79902	EL PASO	9157474000
79938	EL PASO	9158567349

Page 381 of 477 05/31/2011



	16%
	13%
	7%
	13%
N/A	
	12%
	16%
	12%
	9%
	4%
	16%
	8%
	13%
	12%

Page 382 of 477 05/31/2011





Page 383 of 477 05/31/2011





Page 384 of 477 05/31/2011



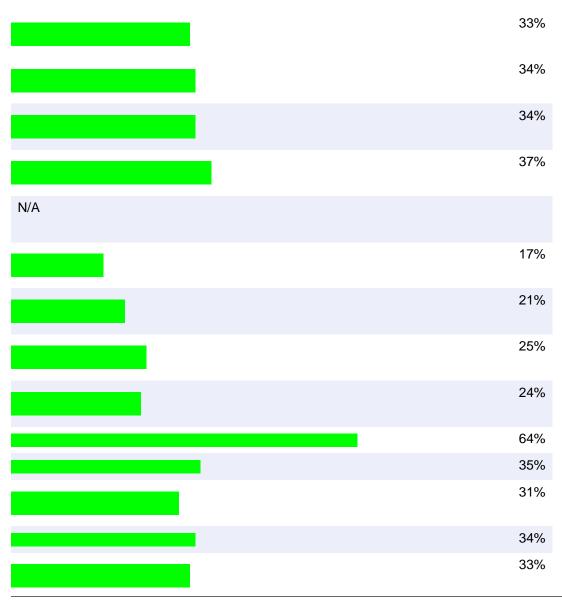


Page 385 of 477 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
N/A
300 or more

Page 386 of 477 05/31/2011



Page 387 of 477 05/31/2011



	MEDICAL CENTER	
340173	WAKEMED, CARY HOSPITAL	1900 KILDARE FARM ROAD
340069	WAKEMED, RALEIGH CAMPUS	3000 NEW BERN AVE
340036	FRANKLIN REGIONAL MEDICAL CENTER	100 HOSPITAL DR BOX 609
340155	DURHAM REGIONAL HOSPITAL	3643 N ROXBORO ROAD
341311	CHATHAM HOSPITAL INC	475 PROGRESS BLVD
340030	DUKE UNIVERSITY HOSPITAL	PO BOX 3708 DUMC ERWIN RD
340127	GRANVILLE MEDICAL CENTER	COLLEGE ST BOX 947
340010	WAYNE MEMORIAL HOSPITAL	2700 WAYNE MEMORIAL DR
340020	CENTRAL CAROLINA HOSPITAL	1135 CARTHAGE ST
340114	REX HOSPITAL	4420 LAKE BOONE TRAIL
340090	JOHNSTON MEMORIAL HOSPITAL	509 BRIGHT LEAF BLVD
340073	DUKE HEALTH RALEIGH HOSPITAL	3400 WAKE FOREST RD
340049	NORTH CAROLINA SPECIALTY HOSPITAL	3916 BEN FRANKLIN BOULEVARD
340061	UNIVERSITY OF NORTH CAROLINA HOSPITAL	101 MANNING DRIVE
440141	CUMBERLAND RIVER HOSPITAL	100 OLD JEFFERSON ST
441312	PATIENTS' CHOICE MEDICAL CENTER OF ERIN	302 EAST MAIN STREET
441309	MARSHALL MEDICAL CENTER	1080 NORTH ELLINGTON

Page 388 of 477 05/31/2011



CARY	NC
RALEIGH	NC
LOUISBURG	NC
DURHAM	NC
SILER CITY	NC
DURHAM	NC
OXFORD	NC
GOLDSBORO	NC
SANFORD	NC
RALEIGH	NC
SMITHFIELD	NC
RALEIGH	NC
DURHAM	NC
CHAPEL HILL	NC
CELINA	TN
ERIN	TN
LEWISBURG	TN

Page 389 of 477 05/31/2011



27511	WAKE	9193502550
27610	WAKE	9193508000
27549	FRANKLIN	9194965131
27704	DURHAM	9196201078
27344	CHATHAM	9196632113
27710	DURHAM	9196848111
27565	GRANVILLE	9196903000
27534	WAYNE	9197361110
27330	LEE	9197742100
27607	WAKE	9197843100
27577	JOHNSTON	9199348171
27609	WAKE	9199543000
27704	DURHAM	9199569300
27514	ORANGE	9199664131
38551	CLAY	9312433581
37061	HOUSTON	9312894211
37091	MARSHALL	9313596276

Page 390 of 477 05/31/2011

	12%
	19%
	10%
	13%
	3%
	19%
	14%
	9%
	11%
	14%
	13%
	11%
	3%
	7%
	1%
N/A	
N/A	

Page 391 of 477 05/31/2011

	21%
	19%
	19%
	28%
	15%
	25%
	17%
	16%
	21%
	22%
	19%
	21%
	9%
	21%
	17%
N/A	
N/A	

Page 392 of 477 05/31/2011





Page 393 of 477 05/31/2011



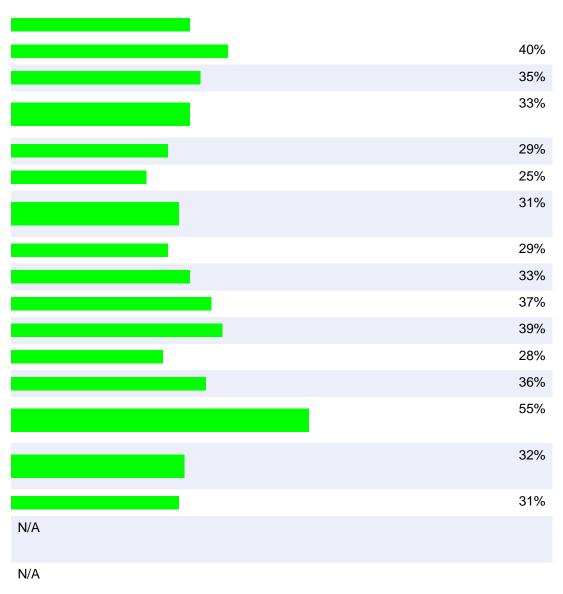


Page 394 of 477 05/31/2011



300 or more
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
Between 100 and 299
N/A
N/A

Page 395 of 477 05/31/2011



Page 396 of 477 05/31/2011



		PARKWAY
440020	HILLSIDE HOSPITAL	1265 E COLLEGE ST
440073	MAURY REGIONAL HOSPITAL	1224 TROTWOOD AVE
440144	HARTON REGIONAL MEDICAL CENTER	1801 N JACKSON ST BOX 460
440102	LINCOLN MEDICAL CENTER	106 MEDICAL CENTER BLVD
440009	CUMBERLAND MEDICAL CENTER	421 S MAIN ST
440035	GATEWAY MEDICAL CENTER	651 DUNLOP LANE
440040	PERRY COMMUNITY HOSPITAL	2718 SQUIRREL HOLLOW DRIVE
440059	COOKEVILLE REGIONAL MEDICAL CENTER	1 MEDICAL CENTER BOULEVARD
440137	HERITAGE MEDICAL CENTER	2835 HWY 231 N
440010	WAYNE MEDICAL CENTER	103 J V MANGUBAT DR
440007	UNITED REGIONAL MEDICAL CENTER	1001 MCARTHUR ST
441308	MEDICAL CENTER OF MANCHESTER	481 INTERSTATE DRIVE
441300	HICKMAN COMMUNITY HEALTH SERVICES	135 EAST SWAN STREET
440192	WHITE COUNTY COMMUNITY HOSPITAL	401 SEWELL DR
440175	CROCKETT HOSPITAL	HWY 43 S BOX 847
440151	RIVER PARK HOSPITAL	1559 SPARTA STREET

Page 397 of 477 05/31/2011



PULASKI	TN
COLUMBIA	TN
TULLAHOMA	TN
FAYETTEVILLE	TN
CROSSVILLE	TN
CLARKSVILLE	TN
LINDEN	TN
COOKEVILLE	TN
SHELBYVILLE	TN
WAYNESBORO	TN
MANCHESTER	TN
MANCHESTER	TN
CENTERVILLE	TN
SPARTA	TN
LAWRENCEBURG	TN
MC MINNVILLE	TN

Page 398 of 477 05/31/2011



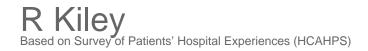
38478	GILES	9313637531
38401	MAURY	9313811111
37388	COFFEE	9313933000
37334	LINCOLN	9314381100
38555	CUMBERLAND	9314849511
37040	MONTGOMERY	9315021000
37096	PERRY	9315892121
38501	PUTNAM	9316462000
37160	BEDFORD	9316855433
38485	WAYNE	9317225411
37355	COFFEE	9317283586
37355	COFFEE	9317286354
37033	HICKMAN	9317294271
38583	WHITE	9317389211
38464	LAWRENCE	9317626571
37110	WARREN	9318154101

Page 399 of 477 05/31/2011



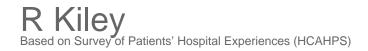
	15%
	8%
	11%
	13%
	7%
	16%
	11%
	6%
	9%
	5%
	10%
N/A	
N/A	
	8%
	12%
	13%

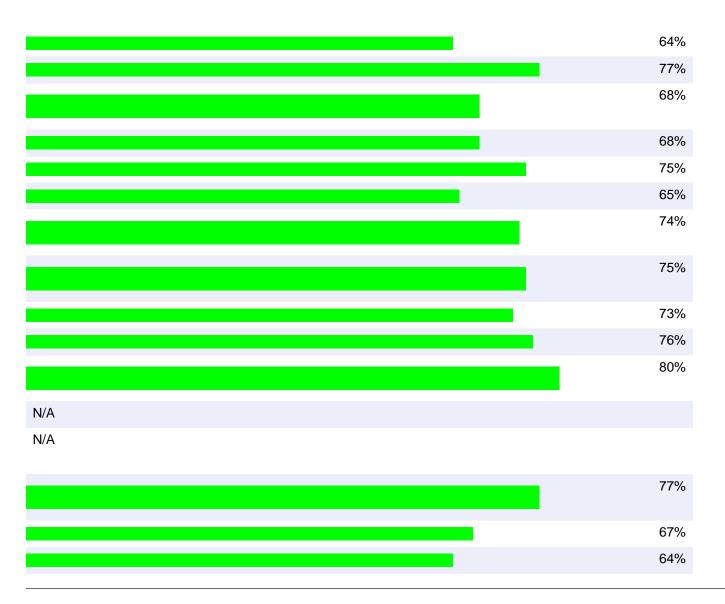
Page 400 of 477 05/31/2011



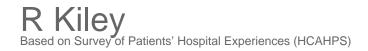
	040/
	21%
	15%
	21%
	19%
	18%
	19%
	15%
	19%
	18%
	19%
	10%
N/A	
N/A	
	15%
	21%
	23%

Page 401 of 477 05/31/2011





Page 402 of 477 05/31/2011



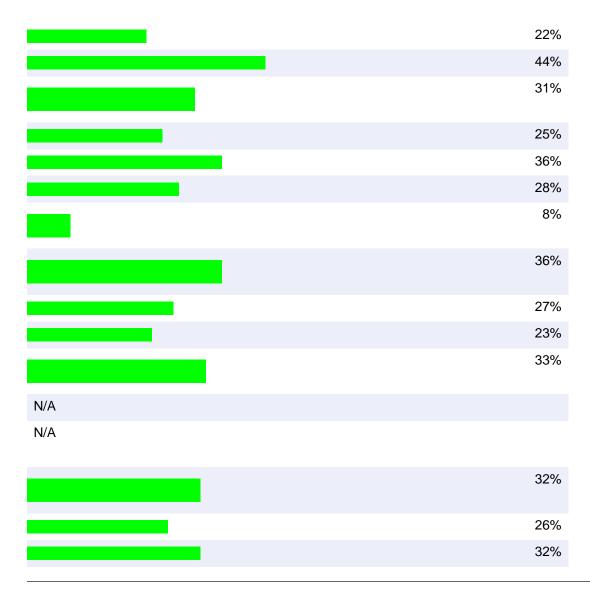


Page 403 of 477 05/31/2011



Between 100 and 299
300 or more
Fewer than 100
300 or more
300 or more
Between 100 and 299
300 or more
N/A
N/A
300 or more
300 or more
300 or more

Page 404 of 477 05/31/2011



Page 405 of 477 05/31/2011



440187	LIVINGSTON REGIONAL HOSPITAL	315 OAK ST BOX 550
440083	JAMESTOWN REGIONAL MEDICAL CENTER	436 CENTRAL AVENUE WEST
440058	SOUTHERN TENNESSEE MEDICAL CENTER	185 HOSPITAL ROAD
450862	ST LUKE'S THE WOODLANDS HOSPITAL	17200 ST LUKE'S WAY
670059	ST LUKES LAKESIDE HOSPITAL	17400 ST LUKES WAY
450347	HUNTSVILLE MEMORIAL HOSPITAL	110 MEMORIAL HOSPITAL DRIVE
450395	MEMORIAL MEDICAL CENTER LIVINGSTON	1717 HWY 59 BYPASS
451316	MADISON ST JOSEPH HEALTH CENTER	100 WEST CROSS STREET
450222	CONROE REGIONAL MEDICAL CENTER	504 MEDICAL CENTER BLVD
450580	EAST TEXAS MEDICAL CENTER CROCKETT	1100 LOOP 304 EAST
450508	MEMORIAL HOSPITAL	1204 MOUND ST
450656	NACOGDOCHES MEDICAL CENTER	4920 NE STALLINGS DRIVE
450749	EAST TEXAS MEDICAL CENTER TRINITY	317 PROSPECT DR/PO BOX 3169
450211	MEMORIAL HEALTH SYSTEM OF EAST TEXAS- LUFKIN	1201 WEST FRANK STREET

Page 406 of 477 05/31/2011



LIVINGSTON	TN
JAMESTOWN	TN
WINCHESTER	TN
THE WOODLANDS	TX
THE WOODLANDS	TX
HUNTSVILLE	TX
LIVINGSTON	TX
MADISONVILLE	TX
CONROE	TX
CROCKETT	TX
NACOGDOCHES	TX
NACOGDOCHES	TX
TRINITY	TX
LUFKIN	TX

Page 407 of 477 05/31/2011

38570	OVERTON	9318235611
38556	FENTRESS	9318793352
37398	FRANKLIN	9319678295
77384	HARRIS	9362664050
77384	MONTGOMERY	9362664055
77340	WALKER	9362913411
77351	POLK	9363274381
77864	MADISON	9363482631
77304	MONTGOMERY	9365391111
75835	HOUSTON	9365463862
75961	NACOGDOCHES	9365644611
75961	NACOGDOCHES	9365699481
75862	TRINITY	9365943541
75901	ANGELINA	9366348111

Page 408 of 477 05/31/2011

	14%
	9%
	13%
	12%
N/A	
	10%
	6%
N/A	
	14%
	17%
	16%
	14%
	7%
	11%

Page 409 of 477 05/31/2011

	18%
	20%
	21%
	19%
N/A	
	19%
	13%
N/A	
	24%
	21%
	26%
	21%
	23%
	19%

Page 410 of 477 05/31/2011





Page 411 of 477 05/31/2011





Page 412 of 477 05/31/2011



sased on Survey of Patients' Hospital Experiences (HCAHPS)	
300 or more	
N/A	
300 or more	
300 or more	
N/A	
300 or more	
Fewer than 100	
300 or more	

Page 413 of 477 05/31/2011

	29%
	25%
	27%
	29%
N/A	
	30%
	27%
N/A	
	28%
	22%
	26%
	37%
	19%
	27%

Page 414 of 477 05/31/2011



450484         WOODLAND HEIGHTS MEDICAL CENTER         505 SOUTH JOHN REDDITT DRIVE           451322         GRIMES ST JOSEPH HEALTH CENTER         210 JUDSON ST           450893         NORTH TEXAS HOSPITAL         2801 SOUTH MAYHILL ROAD           450565         PALO PINTO GENERAL HOSPITAL         400 SOUTHWEST 25 AVE           450634         DENTON REGIONAL MEDICAL CENTER         3535 SOUTH I35 EAST           451343         ELECTRA MEMORIAL HOSPITAL         1207 S BAILEY STREET           450085         GRAHAM REGIONAL MEDICAL CENTER         1301 MONTGOMERY ROAD CENTER           450584         WILBARGER GENERAL HOSPITAL         920 HILLCREST DR           450241         FAITH COMMUNITY HOSPITAL         717 MAGNOLIA ST           450090         NORTH TEXAS MEDICAL CENTER         1900 HOSPITAL BLVD           450271         WISE REGIONAL HEALTH SYSTEM         609 MEDICAL CENTER DRIVE           450746         KNOX COUNTY HOSPITAL         701 SOUTH 5TH STREET           670052         DOCTORS HOSPITAL         1901 DOCTORS HOSPITAL DRIVE           450827         KELL WEST REGIONAL HOSPITAL         5402 KELL WEST BOULEVARD           450010         UNITED REGIONAL HEALTH CARE SYSTEM         1600 11TH STREET           450641         NOCONA GENERAL HOSPITAL         100 PARK ROAD			
CENTER  450893 NORTH TEXAS HOSPITAL 2801 SOUTH MAYHILL ROAD  450565 PALO PINTO GENERAL HOSPITAL 400 SOUTHWEST 25 AVE  450634 DENTON REGIONAL MEDICAL 3535 SOUTH I35 EAST  CENTER  451343 ELECTRA MEMORIAL HOSPITAL 1207 S BAILEY STREET  450085 GRAHAM REGIONAL MEDICAL 1301 MONTGOMERY ROAD  CENTER  450584 WILBARGER GENERAL HOSPITAL 920 HILLCREST DR  450241 FAITH COMMUNITY HOSPITAL 717 MAGNOLIA ST  450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD  450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER  DRIVE  450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET  670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL  DRIVE  450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST  BOULEVARD  450010 UNITED REGIONAL HEALTH CARE  SYSTEM	450484		
450565 PALO PINTO GENERAL HOSPITAL 400 SOUTHWEST 25 AVE 450634 DENTON REGIONAL MEDICAL CENTER 451343 ELECTRA MEMORIAL HOSPITAL 1207 S BAILEY STREET 450085 GRAHAM REGIONAL MEDICAL CENTER 450584 WILBARGER GENERAL HOSPITAL 920 HILLCREST DR 450241 FAITH COMMUNITY HOSPITAL 717 MAGNOLIA ST 450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD 450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE 450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET 670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE 450827 KELL WEST REGIONAL HEALTH CARE 5402 KELL WEST BOULEVARD 450010 UNITED REGIONAL HEALTH CARE 1600 11TH STREET	451322		210 JUDSON ST
450634 DENTON REGIONAL MEDICAL CENTER 451343 ELECTRA MEMORIAL HOSPITAL 450085 GRAHAM REGIONAL MEDICAL CENTER 450584 WILBARGER GENERAL HOSPITAL 450241 FAITH COMMUNITY HOSPITAL 450090 NORTH TEXAS MEDICAL CENTER 450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE 450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET 670052 DOCTORS HOSPITAL 450827 KELL WEST REGIONAL HEALTH CARE 670010 UNITED REGIONAL HEALTH CARE 67001 11TH STREET 670010	450893	NORTH TEXAS HOSPITAL	2801 SOUTH MAYHILL ROAD
CENTER  451343 ELECTRA MEMORIAL HOSPITAL 1207 S BAILEY STREET  450085 GRAHAM REGIONAL MEDICAL CENTER  450584 WILBARGER GENERAL HOSPITAL 920 HILLCREST DR  450241 FAITH COMMUNITY HOSPITAL 717 MAGNOLIA ST  450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD  450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE  450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET  670052 DOCTORS HOSPITAL DRIVE  450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD  450010 UNITED REGIONAL HEALTH CARE SYSTEM	450565	PALO PINTO GENERAL HOSPITAL	400 SOUTHWEST 25 AVE
450085 GRAHAM REGIONAL MEDICAL CENTER 450584 WILBARGER GENERAL HOSPITAL 920 HILLCREST DR 450241 FAITH COMMUNITY HOSPITAL 717 MAGNOLIA ST 450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD 450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE 450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET 670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE 450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD 450010 UNITED REGIONAL HEALTH CARE SYSTEM	450634		3535 SOUTH I35 EAST
CENTER  450584 WILBARGER GENERAL HOSPITAL 920 HILLCREST DR  450241 FAITH COMMUNITY HOSPITAL 717 MAGNOLIA ST  450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD  450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE  450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET  670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE  450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD  450010 UNITED REGIONAL HEALTH CARE SYSTEM	451343	ELECTRA MEMORIAL HOSPITAL	1207 S BAILEY STREET
450241 FAITH COMMUNITY HOSPITAL 717 MAGNOLIA ST 450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD 450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE 450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET 670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE 450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD 450010 UNITED REGIONAL HEALTH CARE SYSTEM	450085		1301 MONTGOMERY ROAD
450090 NORTH TEXAS MEDICAL CENTER 1900 HOSPITAL BLVD 450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE 450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET 670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE 450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD 450010 UNITED REGIONAL HEALTH CARE SYSTEM	450584	WILBARGER GENERAL HOSPITAL	920 HILLCREST DR
450271 WISE REGIONAL HEALTH SYSTEM 609 MEDICAL CENTER DRIVE 450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET 670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE 450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD 450010 UNITED REGIONAL HEALTH CARE SYSTEM	450241	FAITH COMMUNITY HOSPITAL	717 MAGNOLIA ST
DRIVE  450746 KNOX COUNTY HOSPITAL 701 SOUTH 5TH STREET  670052 DOCTORS HOSPITAL 1901 DOCTORS HOSPITAL DRIVE  450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD  450010 UNITED REGIONAL HEALTH CARE SYSTEM	450090	NORTH TEXAS MEDICAL CENTER	1900 HOSPITAL BLVD
670052 DOCTORS HOSPITAL DRIVE  450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD  450010 UNITED REGIONAL HEALTH CARE SYSTEM	450271	WISE REGIONAL HEALTH SYSTEM	
450827 KELL WEST REGIONAL HOSPITAL 5402 KELL WEST BOULEVARD  450010 UNITED REGIONAL HEALTH CARE SYSTEM  DRIVE  5402 KELL WEST BOULEVARD  1600 11TH STREET	450746	KNOX COUNTY HOSPITAL	701 SOUTH 5TH STREET
BOULEVARD  450010 UNITED REGIONAL HEALTH CARE 1600 11TH STREET  SYSTEM	670052	DOCTORS HOSPITAL	
SYSTEM	450827	KELL WEST REGIONAL HOSPITAL	•
450641 NOCONA GENERAL HOSPITAL 100 PARK ROAD	450010		1600 11TH STREET
	450641	NOCONA GENERAL HOSPITAL	100 PARK ROAD

Page 415 of 477 05/31/2011



LUFKIN	TX
NAVASOTA	TX
DENTON	TX
MINERAL WELLS	TX
DENTON	TX
ELECTRA	TX
GRAHAM	TX
VERNON	TX
JACKSBORO	TX
GAINESVILLE	TX
DECATUR	TX
KNOX CITY	TX
BRIDGEPORT	TX
WICHITA FALLS	TX
WICHITA FALLS	TX
NOCONA	TX

Page 416 of 477 05/31/2011



75904	ANGELINA	9366348311
77868	GRIMES	9368256585
76208	DENTON	9402200600
76067	PALO PINTO	9403257891
76210	DENTON	9403843535
76360	WICHITA	9404953981
76450	YOUNG	9405493400
76384	WILBARGER	9405529351
76458	JACK	9405676633
76240	COOKE	9406128600
76234	WISE	9406275921
79529	KNOX	9406573535
76426	WISE	9406835423
76310	WICHITA	9406925888
76301	WICHITA	9407643055
76255	MONTAGUE	9408253235

Page 417 of 477 05/31/2011



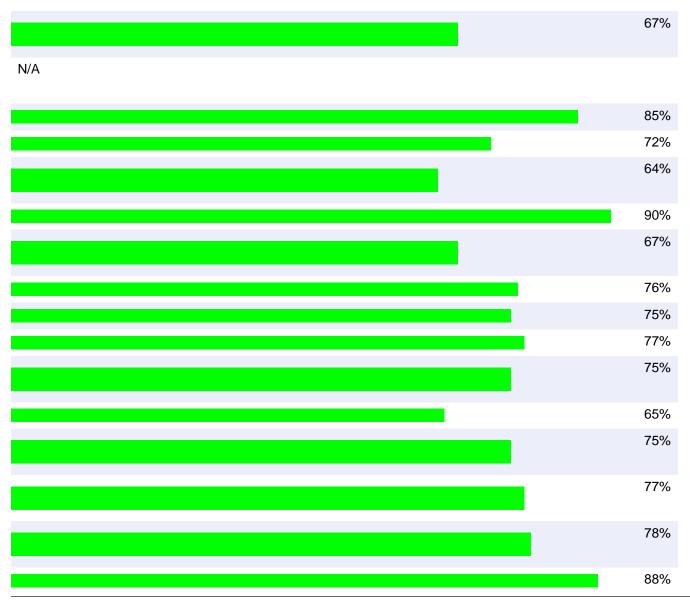
	14%
N/A	
	7%
	10%
	13%
	3%
	16%
	5%
	11%
	5%
	9%
	10%
	9%
	6%
	5%
	4%

Page 418 of 477 05/31/2011



	19%
N/A	
	8%
	18%
	23%
	7%
	17%
	19%
	14%
	18%
	16%
	25%
	16%
	17%
	17%
	8%

Page 419 of 477 05/31/2011



Page 420 of 477 05/31/2011





Page 421 of 477 05/31/2011



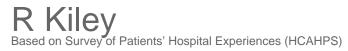
300 or more
N/A
Between 100 and 299
300 or more
300 or more
Fewer than 100
Between 100 and 299
Between 100 and 299
Fewer than 100
300 or more
300 or more
Fewer than 100
300 or more
300 or more
300 or more
Between 100 and 299

Page 422 of 477 05/31/2011



	27%
N/A	
	44%
	27%
	28%
	32%
	27%
	31%
	26%
	20%
	27%
	42%
	28%
	36%
	31%
	26%

Page 423 of 477 05/31/2011



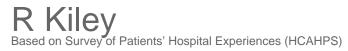
450497         BOWIE MEMORIAL HOSPITAL         705 EAST GREENWOOD AV           450586         SEYMOUR HOSPITAL         200 STADIUM DRIVE           450743         TEXAS HEALTH PRESBYTERIAN HOSPITAL DENTON         3000 N I-35           450369         CHILDRESS REGIONAL MEDICAL CENTER         HWY 83 NORTH CENTER           100166         DOCTORS HOSPITAL OF SARASOTA         5731 BEE RIDGE RD           100267         ENGLEWOOD COMMUNITY HOSPITAL         700 MEDICAL BLVD           100070         VENICE REGIONAL MEDICAL CENTER         540 THE RIALTO           100236         FAWCETT MEMORIAL HOSPITAL         21298 OLEAN BLVD           100047         CHARLOTTE REGIONAL MEDICAL CENTER         809 E MARION AVE CENTER           100035         MANATEE MEMORIAL HOSPITAL         206 2ND ST E           100077         PEACE RIVER REGIONAL MEDICAL CENTER         2500 HARBOR BLVD CENTER           100299         LAKEWOOD RANCH MEDICAL BOULEVARD         8330 LAKEWOOD RANCH BOULEVARD           100213         BLAKE MEDICAL CENTER BOULEVARD         800 E MARION TRUE           100276         CORAL SPRINGS MEDICAL CENTER SOUL			
450743         TEXAS HEALTH PRESBYTERIAN HOSPITAL DENTON         3000 N I-35           450369         CHILDRESS REGIONAL MEDICAL CENTER         HWY 83 NORTH           100166         DOCTORS HOSPITAL OF SARASOTA 5731 BEE RIDGE RD           100267         ENGLEWOOD COMMUNITY HOSPITAL         700 MEDICAL BLVD           100070         VENICE REGIONAL MEDICAL CENTER         540 THE RIALTO           100236         FAWCETT MEMORIAL HOSPITAL         21298 OLEAN BLVD           100047         CHARLOTTE REGIONAL MEDICAL CENTER         809 E MARION AVE           100035         MANATEE MEMORIAL HOSPITAL         206 2ND ST E           100077         PEACE RIVER REGIONAL MEDICAL CENTER         2500 HARBOR BLVD CENTER           100299         LAKEWOOD RANCH MEDICAL B330 LAKEWOOD RANCH CENTER         BOULEVARD BOULEVARD           100213         BLAKE MEDICAL CENTER         2020 59TH ST W           100087         SARASOTA MEMORIAL HOSPITAL         1700 S TAMIAMI TRL           100276         CORAL SPRINGS MEDICAL CENTER         3000 CORAL HILLS DRIVE	450497	BOWIE MEMORIAL HOSPITAL	705 EAST GREENWOOD AV
HOSPITAL DENTON	450586	SEYMOUR HOSPITAL	200 STADIUM DRIVE
CENTER  100166 DOCTORS HOSPITAL OF SARASOTA 5731 BEE RIDGE RD  100267 ENGLEWOOD COMMUNITY 700 MEDICAL BLVD  100070 VENICE REGIONAL MEDICAL 540 THE RIALTO CENTER  100236 FAWCETT MEMORIAL HOSPITAL 21298 OLEAN BLVD  100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER  100035 MANATEE MEMORIAL HOSPITAL 206 2ND ST E  100077 PEACE RIVER REGIONAL MEDICAL 2500 HARBOR BLVD CENTER  100299 LAKEWOOD RANCH MEDICAL 8330 LAKEWOOD RANCH CENTER BOULEVARD  100213 BLAKE MEDICAL CENTER 2020 59TH ST W  100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL  100276	450743		3000 N I-35
100267         ENGLEWOOD COMMUNITY HOSPITAL         700 MEDICAL BLVD           100070         VENICE REGIONAL MEDICAL CENTER         540 THE RIALTO           100236         FAWCETT MEMORIAL HOSPITAL         21298 OLEAN BLVD           100047         CHARLOTTE REGIONAL MEDICAL CENTER         809 E MARION AVE           100035         MANATEE MEMORIAL HOSPITAL         206 2ND ST E           100077         PEACE RIVER REGIONAL MEDICAL CENTER         2500 HARBOR BLVD           100299         LAKEWOOD RANCH MEDICAL B330 LAKEWOOD RANCH BOULEVARD           100213         BLAKE MEDICAL CENTER         2020 59TH ST W           100087         SARASOTA MEMORIAL HOSPITAL T700 S TAMIAMI TRL           100276         CORAL SPRINGS MEDICAL CENTER         3000 CORAL HILLS DRIVE	450369		HWY 83 NORTH
HOSPITAL  100070  VENICE REGIONAL MEDICAL CENTER  100236  FAWCETT MEMORIAL HOSPITAL  21298 OLEAN BLVD  100047  CHARLOTTE REGIONAL MEDICAL CENTER  100035  MANATEE MEMORIAL HOSPITAL  206 2ND ST E  100077  PEACE RIVER REGIONAL MEDICAL CENTER  100299  LAKEWOOD RANCH MEDICAL CENTER  100213  BLAKE MEDICAL CENTER  2020 59TH ST W  100087  SARASOTA MEMORIAL HOSPITAL  1700 S TAMIAMI TRL 100276	100166	DOCTORS HOSPITAL OF SARASOTA	5731 BEE RIDGE RD
CENTER  100236 FAWCETT MEMORIAL HOSPITAL 21298 OLEAN BLVD  100047 CHARLOTTE REGIONAL MEDICAL 809 E MARION AVE CENTER  100035 MANATEE MEMORIAL HOSPITAL 206 2ND ST E  100077 PEACE RIVER REGIONAL MEDICAL 2500 HARBOR BLVD CENTER  100299 LAKEWOOD RANCH MEDICAL 8330 LAKEWOOD RANCH CENTER BOULEVARD  100213 BLAKE MEDICAL CENTER 2020 59TH ST W  100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL  100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100267		700 MEDICAL BLVD
100047 CHARLOTTE REGIONAL MEDICAL CENTER 100035 MANATEE MEMORIAL HOSPITAL 206 2ND ST E 100077 PEACE RIVER REGIONAL MEDICAL CENTER 100299 LAKEWOOD RANCH MEDICAL B330 LAKEWOOD RANCH CENTER BOULEVARD 100213 BLAKE MEDICAL CENTER 2020 59TH ST W 100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100070		540 THE RIALTO
CENTER  100035 MANATEE MEMORIAL HOSPITAL 206 2ND ST E  100077 PEACE RIVER REGIONAL MEDICAL CENTER  100299 LAKEWOOD RANCH MEDICAL 8330 LAKEWOOD RANCH BOULEVARD  100213 BLAKE MEDICAL CENTER 2020 59TH ST W  100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL  100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100236	FAWCETT MEMORIAL HOSPITAL	21298 OLEAN BLVD
100077 PEACE RIVER REGIONAL MEDICAL 2500 HARBOR BLVD CENTER  100299 LAKEWOOD RANCH MEDICAL 8330 LAKEWOOD RANCH BOULEVARD  100213 BLAKE MEDICAL CENTER 2020 59TH ST W  100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL  100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100047		809 E MARION AVE
CENTER  LAKEWOOD RANCH MEDICAL CENTER  BOULEVARD  100213  BLAKE MEDICAL CENTER  2020 59TH ST W  SARASOTA MEMORIAL HOSPITAL  1700 S TAMIAMI TRL  CORAL SPRINGS MEDICAL CENTER  3000 CORAL HILLS DRIVE	100035	MANATEE MEMORIAL HOSPITAL	206 2ND ST E
CENTER BOULEVARD  100213 BLAKE MEDICAL CENTER 2020 59TH ST W  100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL  100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100077		2500 HARBOR BLVD
100087 SARASOTA MEMORIAL HOSPITAL 1700 S TAMIAMI TRL 100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100299		
100276 CORAL SPRINGS MEDICAL CENTER 3000 CORAL HILLS DRIVE	100213	BLAKE MEDICAL CENTER	2020 59TH ST W
	100087	SARASOTA MEMORIAL HOSPITAL	1700 S TAMIAMI TRL
100039 BROWARD GENERAL MEDICAL 1600 S ANDREWS AVE	100276	CORAL SPRINGS MEDICAL CENTER	3000 CORAL HILLS DRIVE
	100039	BROWARD GENERAL MEDICAL	1600 S ANDREWS AVE

Page 424 of 477 05/31/2011



BOWIE	TX
SEYMOUR	TX
DENTON	TX
CHILDRESS	TX
SARASOTA	FL
ENGLEWOOD	FL
VENICE	FL
PORT CHARLOTTE	FL
PUNTA GORDA	FL
BRADENTON	FL
PORT CHARLOTTE	FL
BRADENTON	FL
BRADENTON	FL
SARASOTA	FL
CORAL SPRINGS	FL
FORT	FL

Page 425 of 477 05/31/2011



76230	MONTAGUE	9408721126
76380	BAYLOR	9408895572
76201	DENTON	9408987000
79201	CHILDRESS	9409376371
34233	SARASOTA	9413421100
34223	SARASOTA	9414756571
34285	SARASOTA	9414857711
33952	CHARLOTTE	9416291181
33950	CHARLOTTE	9416393131
34208	MANATEE	9417465111
33952	CHARLOTTE	9417664122
34202	MANATEE	9417822100
34209	MANATEE	9417926611
34239	SARASOTA	9419179000
33065	BROWARD	9543443000
33316	BROWARD	9543554400

Page 426 of 477 05/31/2011



8%
7%
9%
5%
10%
13%
14%
16%
17%
15%
14%
8%
17%
8%
11%
9%

Page 427 of 477 05/31/2011



18%
13%
22%
16%
20%
19%
23%
24%
27%
20%
25%
16%
21%
21%
25%
20%

Page 428 of 477 05/31/2011



Page 429 of 477 05/31/2011

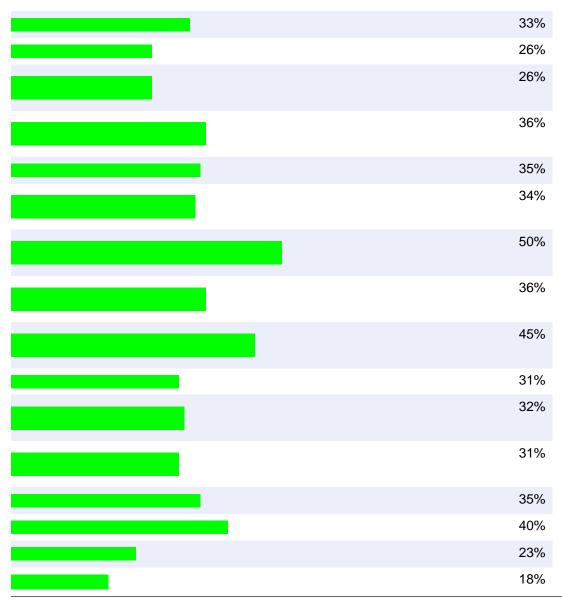


Page 430 of 477 05/31/2011



Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 431 of 477 05/31/2011



Page 432 of 477 05/31/2011



	CENTER	
100281	MEMORIAL HOSPITAL WEST	703 N FLAMINGO ROAD
100228	WESTSIDE REGIONAL MEDICAL CENTER	8201 W BROWARD BLVD
100285	MEMORIAL HOSPITAL MIRAMAR	1901 SW 172ND AVENUE
100167	PLANTATION GENERAL HOSPITAL	401 NW 42ND AVE
100289	CLEVELAND CLINIC HOSPITAL	3100 WESTON RD
100224	UNIVERSITY HOSPITAL & MEDICAL CENTER	7201 N UNIVERSITY DR
100073	HOLY CROSS HOSPITAL INC	4725 N FEDERAL HWY
100200	IMPERIAL POINT MEDICAL CENTER	6401 NORTH FEDERAL HIGHWAY
100086	NORTH BROWARD MEDICAL CENTER	201 E SAMPLE RD
100230	MEMORIAL HOSPITAL PEMBROKE	7800 SHERIDAN STREET
100189	NORTHWEST MEDICAL CENTER	2801 N STATE RD 7
100038	MEMORIAL REGIONAL HOSPITAL	3501 JOHNSON ST
450176	MISSION REGIONAL MEDICAL CENTER	900 SOUTH BRYAN ROAD
450662	VALLEY REGIONAL MEDICAL CENTER	100 A ALTON GLOOR
450855	HARLINGEN MEDICAL CENTER	5501 SOUTH EXPRESSWAY 77

Page 433 of 477 05/31/2011



LAUDERDALE	
PEMBROKE PINES	FL
PLANTATION	FL
MIRAMAR	FL
PLANTATION	FL
WESTON	FL
TAMARAC	FL
FORT LAUDERDALE	FL
FORT LAUDERDALE	FL
POMPANO BEACH	FL
PEMBROKE PINES	FL
MARGATE	FL
HOLLYWOOD	FL
MISSION	TX
BROWNSVILLE	TX
HARLINGEN	TX

Page 434 of 477 05/31/2011



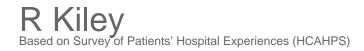
33028	BROWARD	9544365000
33324	BROWARD	9544736600
33029	BROWARD	9545384810
33317	BROWARD	9545875010
33331	BROWARD	9546895000
33321	BROWARD	9547212200
33308	BROWARD	9547718000
33308	BROWARD	9547768500
33064	BROWARD	9547866950
33024	BROWARD	9549629650
33063	BROWARD	9549740400
33021	BROWARD	9549872000
78572	HIDALGO	9563239000
78526	CAMERON	9563507000
78550	CAMERON	9563651000

Page 435 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
14%
9%
16%
12%
16%
13%
11%
11%
9%
17%
10%
9%
13%
11%

Page 436 of 477 05/31/2011



14%
22%
18%
19%
21%
20%
24%
22%
22%
16%
24%
22%
15%
18%
19%

Page 437 of 477 05/31/2011



Page 438 of 477 05/31/2011



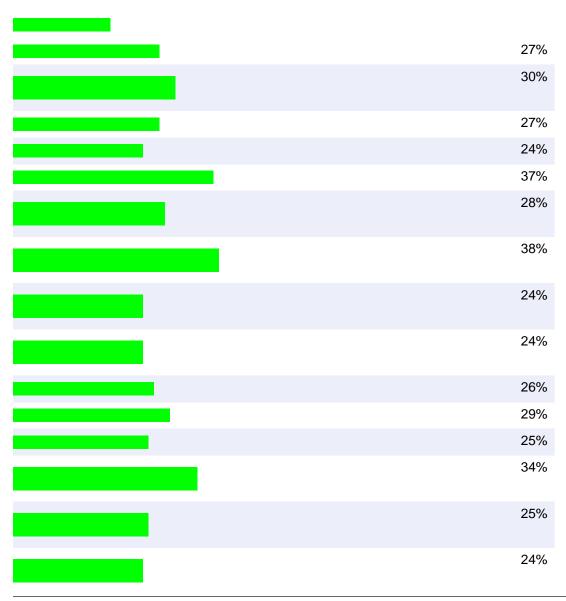
Page 439 of 477 05/31/2011



300 or more
300 or more

Page 440 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 441 of 477 05/31/2011



450119	SOUTH TEXAS HEALTH SYSTEM	1102 W TRENTON ROAD
450033	VALLEY BAPTIST MEDICAL CENTER	2101 PEASE ST
450654	STARR COUNTY MEMORIAL HOSPITAL	128 N FM RD 3167
450643	DOCTORS HOSPITAL OF LAREDO	10700 MCPHERSON ROAD
450028	VALLEY BAPTIST MEDICAL CENTER - BROWNSVILLE	1040 W JEFFERSON ST
450841	BROWNSVILLE SURGICAL HOSPITAL	4750 NORTH EXPRESSWAY
450825	CORNERSTONE REGIONAL HOSPITAL	2302 CORNERSTONE BOULEVARD
450711	RIO GRANDE REGIONAL HOSPITAL	101 E RIDGE RD
450869	DOCTORS HOSPITAL AT RENAISSANCE	5501 SOUTH MCCOLL
450029	LAREDO MEDICAL CENTER	1700 EAST SAUNDERS
450128	KNAPP MEDICAL CENTER	1401 EAST EIGHT STREET
670057	FOREST PARK MEDICAL CENTER	11990 NORTH CENTRAL EXPRESSWAY
450379	DALLAS MEDICAL CENTER	7 MEDICAL PARKWAY
450315	VISTA HOSPITAL OF DALLAS	2696 WEST WALNUT STREET
450891	TEXAS HEALTH CENTER FOR DIAGNOSTICS & SURGERY PLAN	6020 W PARKER ROAD
450742	LAKE POINTE MEDICAL CENTER	6800 SCENIC DR

Page 442 of 477 05/31/2011



EDINBURG	TX
HARLINGEN	TX
RIO GRANDE CITY	TX
LAREDO	TX
BROWNSVILLE	TX
BROWNSVILLE	TX
EDINBURG	TX
MCALLEN	TX
EDINBURG	TX
LAREDO	TX
WESLACO	TX
DALLAS	TX
DALLAS	TX
GARLAND	TX
PLANO	TX
ROWLETT	TX

Page 443 of 477 05/31/2011



78539	HIDALGO	9563886000
78550	CAMERON	9563891100
78582	STARR	9564875561
78041	WEBB	9565232000
78520	CAMERON	9565441400
78526	CAMERON	9565542000
78539	HIDALGO	9566184444
78503	HIDALGO	9566326000
78539	HIDALGO	9566667100
78044	WEBB	9567965000
78596	HIDALGO	9569688567
75243	DALLAS	9722341900
75234	DALLAS	9722471000
75042	DALLAS	9722767116
75093	COLLIN	9724032700
75088	DALLAS	9724122273

Page 444 of 477 05/31/2011



	14%
	14%
	5%
	7%
	11%
	3%
	5%
	13%
	9%
	11%
	15%
N/A	
	11%
	2%
	5%
	9%

Page 445 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	21%
	17%
	17%
	19%
	6%
	12%
	20%
	16%
	19%
	18%
N/A	
	26%
	14%
	12%
	20%

Page 446 of 477 05/31/2011





Page 447 of 477 05/31/2011





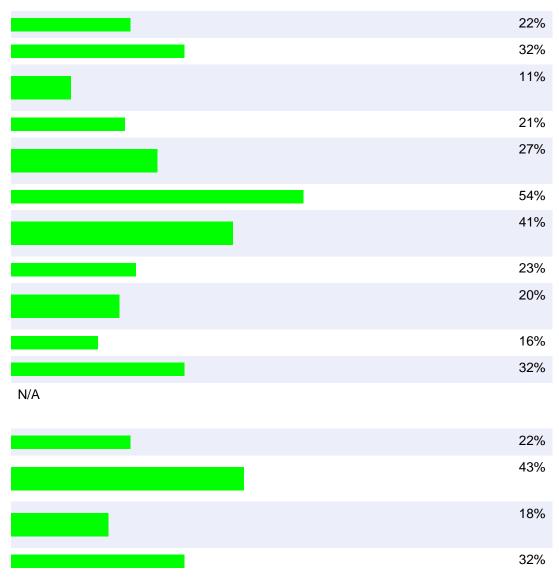
Page 448 of 477 05/31/2011



300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
Between 100 and 299
300 or more
N/A
Between 100 and 299
Between 100 and 299
300 or more
300 or more

Page 449 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 450 of 477 05/31/2011



670068	TEXAS HEALTH PRESBYTERIAN HOSPITAL FLOWER MOUND	4400 LONG PRAIRIE ROAD
450669	MEDICAL CENTER OF LEWISVILLE	500 WEST MAIN STREET
450280	BAYLOR MEDICAL CENTER AT GARLAND	2300 MARIE CURIE DRIVE
450730	BAYLOR MEDICAL CENTER AT CARROLLTON	4343 NORTH JOSEY LANE
450537	METHODIST RICHARDSON MEDICAL CENTER	401 W CAMPBELL RD
450403	MEDICAL CENTER OF MCKINNEY	4500 MEDICAL CENTER DRIVE
450683	RENAISSANCE HOSPITAL TERRELL	1551 HWY 34 S
450647	MEDICAL CITY DALLAS HOSPITAL	7777 FOREST LANE
450079	BAYLOR MEDICAL CENTER AT IRVING	1901 N MACARTHUR BLVD
450651	MEDICAL CENTER OF PLANO	3901 W 15TH ST
670010	MAYHILL HOSPITAL	2809 MAYHILL ROAD
450840	TEXAS HEALTH PRESBYTERIAN HOSPITAL ALLEN	1105 CENTRAL EXPRESSWAY NORTH
450874	IRVING COPPELL SURGICAL HOSPITAL LLP	400 WEST INTERSTATE 635 SUITE 101
450833	ENNIS REGIONAL MEDICAL CENTER	2201 WEST LAMPASAS STREET
670060	TEXAS REGIONAL MEDICAL CENTER	231 SOUTH COLLINS ROAD

Page 451 of 477 05/31/2011



FLOWER MOUND	TX
LEWISVILLE	TX
GARLAND	TX
CARROLLTON	TX
RICHARDSON	TX
MCKINNEY	TX
TERRELL	TX
DALLAS	TX
IRVING	TX
PLANO	TX
DENTON	TX
ALLEN	TX
IRVING	TX
ENNIS	TX
SUNNYVALE	TX

Page 452 of 477 05/31/2011



75028	DENTON	9724191530
75057	DENTON	9724201000
75042	DALLAS	9724875000
75010	DENTON	9724921010
75080	DALLAS	9724984000
75069	COLLIN	9725478000
75160	KAUFMAN	9725637611
75230	DALLAS	9725666222
75061	DALLAS	9725798100
75075	COLLIN	9725966800
76208	DENTON	9727123394
75013	COLLIN	9727476197
75063	DALLAS	9728684000
75119	ELLIS	9728750900
75182	DALLAS	9728923000

Page 453 of 477 05/31/2011



N/A	
	11%
	9%
	10%
	10%
	12%
	15%
	10%
N/A	5%
	7%
N/A	
	11%
	4%
	12%
N/A	

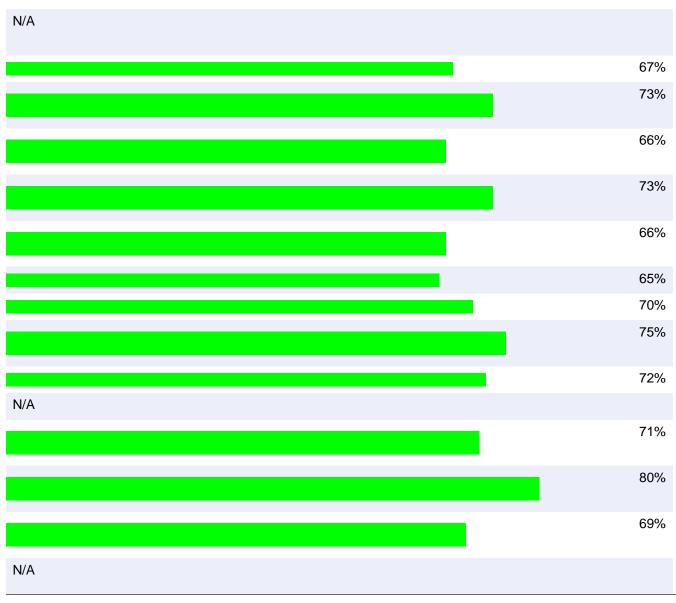
Page 454 of 477 05/31/2011



N/A	
	22%
	18%
	24%
	17%
	22%
	20%
	20%
	20%
	21%
N/A	
	18%
	16%
	19%
N/A	

Page 455 of 477 05/31/2011





Page 456 of 477 05/31/2011





Page 457 of 477 05/31/2011



N/A
300 or more
Between 100 and 299
300 or more
300 or more
300 or more
N/A
300 or more
Between 100 and 299
300 or more
N/A

Page 458 of 477 05/31/2011



N/A	
	29%
	24%
	23%
	29%
	28%
	22%
	29%
	25%
	29%
N/A	
	28%
	44%
	24%
N/A	

Page 459 of 477 05/31/2011



AT SUNNYVALE  450372 BAYLOR MEDICAL CENTER AT WAXAHACHIE  450292 TEXAS HEALTH PRESBYTERIAN HOSPITAL KAUFMAN  450885 CENTENNIAL MEDICAL CENTER 12505 LEBANON ROAD  450822 LAS COLINAS MEDICAL CENTER 6800 N MACARTHUR BLVD  450771 TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO  670004 ST MARK'S MEDICAL CENTER ONE ST MARK'S PLACE  450465 MATAGORDA REGIONAL MEDICAL  450467 BRAZOSPORT REGIONAL HEALTH 100 MEDICAL DRIVE SYSTEM  450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH  451305 BURLESON ST JOSEPH HEALTH 1101 WOODSON DRIVE CENTER  450438 COLORADO FAYETTE MEDICAL  450834 PHYSICIANS CENTRE, THE  450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR  450299 COLLEGE STATION MEDICAL 1604 ROCK PRAIRIE ROAD			
WAXAHACHIE  450292 TEXAS HEALTH PRESBYTERIAN HOSPITAL KAUFMAN  450885 CENTENNIAL MEDICAL CENTER 12505 LEBANON ROAD  450822 LAS COLINAS MEDICAL CENTER 6800 N MACARTHUR BLVD  450771 TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO  670004 ST MARKS MEDICAL CENTER ONE ST MARK'S PLACE  450465 MATAGORDA REGIONAL MEDICAL CENTER CENTER  450072 BRAZOSPORT REGIONAL HEALTH SYSTEM  450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH  451305 BURLESON ST JOSEPH HEALTH 1101 WOODSON DRIVE CENTER  450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD  450438 COLORADO FAYETTE MEDICAL CENTER 3131 UNIVERSITY DRIVE EAST  450834 PHYSICIANS CENTRE, THE EAST  450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR		AT SUNNYVALE	
HOSPITAL KAUFMAN  450885 CENTENNIAL MEDICAL CENTER 12505 LEBANON ROAD  450822 LAS COLINAS MEDICAL CENTER 6800 N MACARTHUR BLVD  450771 TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO  670004 ST MARKS MEDICAL CENTER ONE ST MARK'S PLACE  450465 MATAGORDA REGIONAL MEDICAL CENTER  450072 BRAZOSPORT REGIONAL HEALTH SYSTEM  450072 BRAZOSPORT REGIONAL HEALTH SYSTEM  450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH  451305 BURLESON ST JOSEPH HEALTH 1101 WOODSON DRIVE CENTER  450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD  450438 COLORADO FAYETTE MEDICAL CENTER 1311 UNIVERSITY DRIVE EAST  450834 PHYSICIANS CENTRE, THE 3131 UNIVERSITY DRIVE EAST	450372		1405 W JEFFERSON ST
450822 LAS COLINAS MEDICAL CENTER 6800 N MACARTHUR BLVD 450771 TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO 670004 ST MARKS MEDICAL CENTER ONE ST MARK'S PLACE 450465 MATAGORDA REGIONAL MEDICAL CENTER 450072 BRAZOSPORT REGIONAL HEALTH 100 MEDICAL DRIVE SYSTEM 450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH 451305 BURLESON ST JOSEPH HEALTH 1101 WOODSON DRIVE CENTER 450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD 450438 COLORADO FAYETTE MEDICAL CENTER 2131 UNIVERSITY DRIVE EAST 450834 PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST	450292		850 W HWY 243
450771 TEXAS HEALTH PRESBYTERIAN HOSPITAL PLANO 670004 ST MARKS MEDICAL CENTER ONE ST MARK'S PLACE 450465 MATAGORDA REGIONAL MEDICAL CENTER 450072 BRAZOSPORT REGIONAL HEALTH SYSTEM 450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH 451305 BURLESON ST JOSEPH HEALTH CENTER 450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD 450438 COLORADO FAYETTE MEDICAL CENTER 450834 PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST 450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450885	CENTENNIAL MEDICAL CENTER	12505 LEBANON ROAD
HOSPITAL PLANO  670004 ST MARKS MEDICAL CENTER ONE ST MARK'S PLACE  450465 MATAGORDA REGIONAL MEDICAL CENTER  450072 BRAZOSPORT REGIONAL HEALTH SYSTEM  450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH  451305 BURLESON ST JOSEPH HEALTH CENTER  450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD  450438 COLORADO FAYETTE MEDICAL CENTER  450438 PHYSICIANS CENTRE,THE STATE ASST  450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450822	LAS COLINAS MEDICAL CENTER	6800 N MACARTHUR BLVD
450465 MATAGORDA REGIONAL MEDICAL CENTER 450072 BRAZOSPORT REGIONAL HEALTH SYSTEM 450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH 451305 BURLESON ST JOSEPH HEALTH CENTER 450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD 450438 COLORADO FAYETTE MEDICAL CENTER 450834 PHYSICIANS CENTRE, THE 3131 UNIVERSITY DRIVE EAST 450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450771		6200 W PARKER RD
CENTER  450072  BRAZOSPORT REGIONAL HEALTH SYSTEM  450214  GULF COAST MEDICAL CENTER  10141 US 59 NORTH  451305  BURLESON ST JOSEPH HEALTH CENTER  450694  EL CAMPO MEMORIAL HOSPITAL  450438  COLORADO FAYETTE MEDICAL CENTER  450834  PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST  450370  COLUMBUS COMMUNITY HOSPITAL  110 SHULT DR	670004	ST MARKS MEDICAL CENTER	ONE ST MARK'S PLACE
SYSTEM  450214 GULF COAST MEDICAL CENTER 10141 US 59 NORTH  451305 BURLESON ST JOSEPH HEALTH CENTER  450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD  450438 COLORADO FAYETTE MEDICAL CENTER  450834 PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST  450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450465		104 7TH STREET
BURLESON ST JOSEPH HEALTH CENTER  450694  EL CAMPO MEMORIAL HOSPITAL  COLORADO FAYETTE MEDICAL CENTER  COLORADO FAYETTE MEDICAL CENTER  450834  PHYSICIANS CENTRE,THE SI31 UNIVERSITY DRIVE EAST  COLUMBUS COMMUNITY HOSPITAL  110 SHULT DR	450072		100 MEDICAL DRIVE
CENTER  450694 EL CAMPO MEMORIAL HOSPITAL 303 SANDY CORNER RD  450438 COLORADO FAYETTE MEDICAL CENTER  450834 PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST  450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450214	GULF COAST MEDICAL CENTER	10141 US 59 NORTH
450438 COLORADO FAYETTE MEDICAL CENTER  450834 PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST  450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	451305		1101 WOODSON DRIVE
CENTER  450834  PHYSICIANS CENTRE,THE 3131 UNIVERSITY DRIVE EAST  450370  COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450694	EL CAMPO MEMORIAL HOSPITAL	303 SANDY CORNER RD
EAST 450370 COLUMBUS COMMUNITY HOSPITAL 110 SHULT DR	450438		400 YOUENS DRIVE
	450834	PHYSICIANS CENTRE,THE	
450299 COLLEGE STATION MEDICAL 1604 ROCK PRAIRIE ROAD	450370	COLUMBUS COMMUNITY HOSPITAL	110 SHULT DR
	450299	COLLEGE STATION MEDICAL	1604 ROCK PRAIRIE ROAD

Page 460 of 477 05/31/2011



WAXAHACHIE	TX
KAUFMAN	TX
FRISCO	TX
IRVING	TX
PLANO	TX
LA GRANGE	TX
BAY CITY	TX
LAKE JACKSON	TX
WHARTON	TX
CALDWELL	TX
EL CAMPO	TX
WEIMAR	TX
BRYAN	TX
COLUMBUS	TX
COLLEGE	TX

Page 461 of 477 05/31/2011



75165	ELLIS	9729237000
75142	KAUFMAN	9729327200
75035	COLLIN	9729633333
75039	DALLAS	9729692000
75093	COLLIN	9729818000
78945	FAYETTE	9792422200
77414	MATAGORDA	9792456383
77566	BRAZORIA	9792974411
77488	WHARTON	9795322500
77836	BURLESON	9795673245
77437	WHARTON	9795785251
78962	COLORADO	9797259531
77802	BRAZOS	9797313100
78934	COLORADO	9797322371
77842	BRAZOS	9797645151

Page 462 of 477 05/31/2011



	9%
	13%
	8%
	13%
	9%
	7%
	7%
	15%
	12%
N/A	
	12%
	6%
	8%
	12%
	19%

Page 463 of 477 05/31/2011

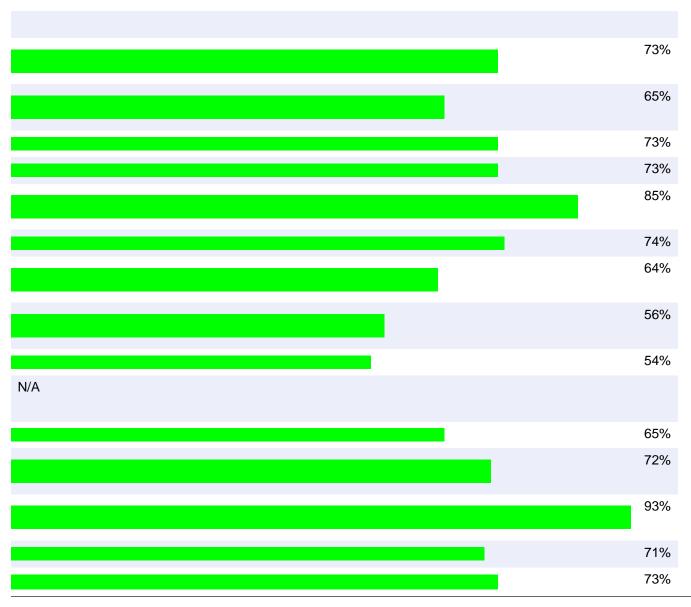


	18%
	21%
	20%
	19%
	24%
	17%
	14%
	22%
	24%
N/A	
	19%
	19%
	15%
	18%
	22%

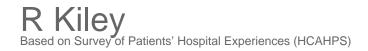
Page 464 of 477 05/31/2011



Page 465 of 477 05/31/2011



Page 466 of 477 05/31/2011



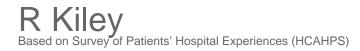
300 or more
300 or more
Between 100 and 299
N/A
Between 100 and 299
Between 100 and 299
300 or more
Between 100 and 299
300 or more

Page 467 of 477 05/31/2011



	30%
	26%
	32%
	30%
	33%
	34%
	15%
	23%
	21%
N/A	
	23%
	31%
	58%
	27%
	24%

Page 468 of 477 05/31/2011



	CENTER	
450011	ST JOSEPH REGIONAL HEALTH CENTER	2801 FRANCISCAN DR
450187	TRINITY MEDICAL CENTER	700 MEDICAL PARKWAY
450591	ANGLETON-DANBURY MEDICAL CENTER	132 HOSPITAL DR
450253	BELLVILLE GENERAL HOSPITAL	44 N CUMMINGS

Page 469 of 477 05/31/2011



STATION BRYAN	TX
BRENHAM	TX
ANGLETON	TX
BELLVILLE	TX

Page 470 of 477 05/31/2011



77802	BRAZOS	9797763912
77833	WASHINGTON	9798366173
77515	BRAZORIA	9798497721
77418	AUSTIN	9798653141

Page 471 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
6%
8%
1%

Page 472 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
23%
15%
15%

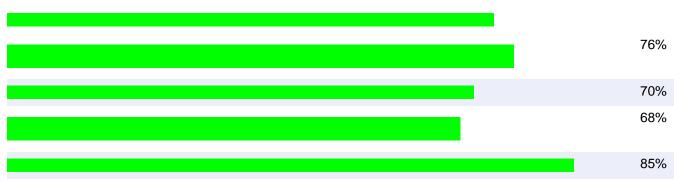
Page 473 of 477 05/31/2011





Page 474 of 477 05/31/2011





Page 475 of 477 05/31/2011



300 or more

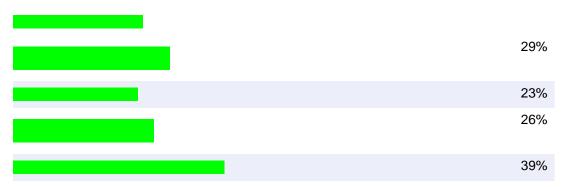
300 or more

300 or more

Between 100 and 299

Page 476 of 477 05/31/2011

# R Kiley Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 477 of 477 05/31/2011